

भारत सरकार / Government of India
परमाणु ऊर्जा विभाग / Department of Atomic Energy
सामान्य सेवा संगठन / General Services Organisation

कलपाक्कम / Kalpakkam 603 102.

Ref: GSO/HOSP/CHSS/2026/ 1832

July 03, 2026

कार्यालय आदेश सं. 02 /2026 OFFICE ORDER NO. 02 /2026

**Sub: सीएचएस शिकायत निवारण समिति का पुनर्गठन/Reconstitution of
CHSS Grievances Redressal Committee**

In supersession of Office Order No. 01/2026 dated 10.03.2026, the Medical Grievance Redressal Committee of GSO is reconstituted as follows with immediate effect:-

1	Director, Medical Group, IGCAR/GSO	Convenor
2	Associate Director, Medical Group, IGCAR/GSO	Co-Convenor
3	Medical Superintendent, DAE Hospital, GSO	Member
4	Shri. E. Thanigaivel, Hospital Administrator, GSO	Member
5	Dr. U. Manoharan, Sr. Administrative Grade/Medical Officer-in-charge (CHSS), GSO	Member
6	Dr. V. Jayaprakash, SO/G (M), GSO, DAE Hospital, GSO	Member
7	Dr. Mathew P Alex, Sr. Administrative Grade, DAE Hospital, GSO	Member
8	Director (P&A), GSO	Member
9	Dy. Controller of Accounts, GSO	Member
10	Representative from AEEA/BARCFEA/GSOEA/TAPEU/BEU/AARCO	Member
11	Representative from DAE Retired Officials' Association, Chennai	Member
12	Representative from Kalpakkam Atomic Energy Retirees' Association (KAERA), Kalpakkam	Member
13	Assistant Personnel Officer, CHSS, GSO	Member Secretary

2. The terms of Reference of the CHSS Grievance Redressal Committee will be as under:-

(i) The Committee is tasked with streamlining procedures for referral letters, medicine reimbursements and emergency treatments. It will identify bottlenecks causing claim delays and recommend an integrated strategy to efficiently resolve beneficiary grievances within the CHS Scheme framework.

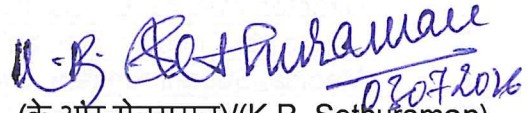
..2...

(ii) Individual grievances relating to CHS Scheme policies, medical procedures or overall administration of the scheme shall only be considered by the Committee.

(iii) The Committee shall recommend measures to develop a well-co-ordinated and integrated approach to mitigate the grievances.

(iv) CHSS framed for Mumbai has been extended mutatis mutandis to Kalpakam. Therefore, all the ground rules and basic features of the Mumbai Scheme will be applicable. The recommendations of the Committee shall be examined accordingly.

This issues with the approval of Director, IGCAR/GSO, Kalpakam.


(के.आर.सेतुरामन)/(K.R. Sethuraman)
निदेशक(काएवंप्र)/Director(P&A)

समिति के संयोजक और सदस्यों
Convenor and Members of the Committee

Copy to: 01. Director, IGCAR/GSO
02. RD, MRPU, Chennai
03. CAO, BARCF/GSO/IGCAR
04. Registrar, IMSc, Chennai
05. Manager (F&A), MAPS/BHAVINI, Principal, AECS-I/II/III
06. Under Secretary, IR&W, DAE
07. All Notice Boards including DAE Clinics at Chennai