



GOVERNMENT OF INDIA
DEPARTMENT OF ATOMIC ENERGY
INDIRA GANDHI CENTRE FOR ATOMIC RESEARCH
Materials Science Group

Tender Document

[Additional Terms & Conditions (ATC)]

For

**Service Contract for Housekeeping Services in
Materials Science Group, IGCAR, Kalpakkam during the
year 2026 to 2027**

Tender No – IGCAR/MSG/HKC/2025/01

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**Government of India
Department of Atomic Energy
Indira Gandhi Centre for Atomic Research
Materials Science Group
Kalpakkam – 603 102**

I. NIT Details:

1.1. Online Percentage rate tender [Facility Management Service (Lump sum based)], in TWO parts are invited for and on behalf of the President of India by the **Director, Materials Science Group, IGCAR, Kalpakkam - 603 102, Chengalpattu District for the following work from experienced Contractors who have satisfactorily completed similar works of such magnitude**, (as specified in para. 1.2(a) of this NIT) and are meeting the conditions as stipulated in this NIT, as per the details given below:

Tender No. IGCAR/MSG/HKC/2025/01

i) Name of work	Service contract for Housekeeping Services in Materials Science Group, IGCAR, Kalpakkam, during the year 2026 to 2027
ii) Estimated Cost	Rs. 57,74,686/- (Inclusive of 18 % GST)
iii) Time allowed	24 (Twenty Four) Months , from the date of commencement of contract. The contract may be extended for a further period of six months or part thereof on mutual consent.
iv) Earnest Money Deposit	RS. 1,15,494/- (ONE LAKH FIFTEEN THOUSAND FOUR HUNDRED AND NINETY FOUR RUPEES ONLY) in the form of Deposit at Call receipt or Demand Draft / Bankers Cheque/ FDR drawn in favour of PAY & ACCOUNTS OFFICER, IGCAR, KALPAKKAM payable at Kalpakkam. Insurance Surety Bond will also be accepted. Cash, Cheque, Bank Guarantee for Earnest Money deposit will not be accepted. ‘Micro and small enterprises (MSE’s) registered under MSME’ and ‘GeM GTC categorised EMD exempted service providers’ are exempted from EMD. Service providers under MSE category registered as ‘Employment activities (78)’ or Services to buildings & landscape activities (81) or ‘Office administrative, office support & other business support activities (82)’ are only eligible for exemption. However they are required to furnish the MSME certificate/ concerned proof of certification instead of EMD at GeM Portal.
v) Cost of tender document	NIL
vi) Tender processing fee	As applicable
vii) Security Deposit	2.5 % of tendered value

viii) Performance <i>Guarantee</i>	3 % of tendered value
ix) Dates of availability of Tender Documents for view, download and submit	From 24.11.2025 (10:00 Hours) to 10.12.2025 (14:00 Hours) To Download – please visit GeM website on: https://gem.gov.in Detailed NIT is also available on website www.igcar.gov.in for view only.
Please note that the tender will be available for download between the dates as prescribed above. Agencies interested in participating must register in the GEM web portal and pay the prescribed registration charges as per requirements, should pay tender processing fee online, all within the dates prescribed above. <u>Only agencies who have registered in the above mentioned web portal can participate in e-tender.</u> Detailed NIT is also available on website www.igcar.gov.in for view only.	
x) Free viewing of Tender Documents in PDF format.	Search on Website https://gem.gov.in If interested in participating in the tender, download tender details as under.
xi) Purchase of tender Documents in Excel Format for participation in tendering.	Login in the Home page of the website https://gem.gov.in with your User ID & Password. Click on “Bids” button; then Click on “List of Bids”; Click on “Search” button. Now type appropriate key word on search tab. In the list select our bid and apply. Please refer Help Manual for submission of Tender / contact Help Desk at https://gem.gov.in/contactUs for any queries.
xii) Last date & Time of pre-bid clarification if any, sent by bidder	The bidders are requested to send their Pre-bid clarifications / queries by not later than 14:00 Hours on 02.12.2025 to Mail id – pandian@igcar.gov.in & renjitrm@igcar.gov.in (044-27480500 – Extn: 22694/22920)
xiii) Last date and time of closing of online submission of tenders (Bid end date):	10.12.2025 (14:00 Hours)

xiv) Last date for submission of Original DD/BC/PO/DR for EMD.	10.12.2025 (14:00 Hours), at Office of Director, Materials Science Group, IGCAR, Kalpakkam – 603 102, Chengalpattu District. (<i>Contact Phone No. 044-27480500 Extn: 22511/22659</i>). The tenderer shall be required to submit the Earnest Money in a sealed envelope marked 'Earnest Money.' Please note that, EMD shall be submitted in a sealed envelope clearly mentioning the Unit name (IGCAR), Tender number & Name of work in a cover without fail. However, documents sent by post or courier will also be considered provided the same is received within due date & time. The postal details shall be sent to Mail ids: pandian@igcar.gov.in & renjitrm@igcar.gov.in If a tenderer fails to submit original DD/BC/PO/DR/ Insurance Surety Bond within the prescribed period as mentioned above, those tender will be summarily rejected.
xv) Date and Time of online opening of Part-I (Technical Bid)	10.12.2025 (15:00 Hours), at the office of AAO (works) Accounts Division, IGCAR, Kalpakkam.
xvi) Period of verification of credentials for evaluation.	11.12.2025 to 15.12.2025 Note: Original documents substantiating the eligibility criteria all mentioned should be produced for verification during the above period. If the tenderers fail to submit original credentials for verification, within the prescribed period as mentioned above those tenders will be summarily rejected. For outstation bidders who have difficulty in appearing in person original notary certified documents can be submitted by registered post.
xvii) Evaluation of Part-I (Technical bid)	Part-I evaluation for qualifying the bidders will be done based on credentials submitted by the bidder for opening Part-II (Financial bid). Inspection of eligible works will be carried out by an Engineering Team of Technical Evaluation Committee, if necessary.
xviii) Bid offer validity	120 Days from the last date for online submission of tenders
xix) Opening of Financial Bids of qualified bidders	Bidder shall check on GeM after Evaluation of Part-I Technical bid.

xx) Financial Bid/ Price Breakup	The Bidders may note that, lump sum quoted tender amount should be same in both GeM portal and the price bid break-up sheet (strictly as per the given price-bid format) duly signed & stamped. If there is any difference between the total tender amount quoted in GeM portal and the price-break-up sheet as well as if there is any difference in the format of the price-bid uploaded in the Gem portal, the tender will be summarily rejected.
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Note: Corrigendum/ Addendum/ Amendments if any shall be hosted on IGCAR/ GeM websites only. Bidders are requested to visit the website regularly.

II. Eligibility Criteria:

1.2. Contractors who fulfil the following requirements only shall be eligible to apply.

(a) **Similar Works:**

The bidder must have experience of successfully executed/completed similar services over last three years (i.e., the current financial year and the last three financial years (ending month of March prior to the bid opening)

- 1) Three similar completed services costing not less than the amount equal to 40% of the estimated cost, **[or]**
- 2) Two similar completed services costing not less than the amount equal to 50% of the estimated cost, **[or]**
- 3) One similar completed service costing not less than the amount equal to 80% of the estimated cost.

Name and address of the firm to whom the services were provided indicating the duration of service and work completion certificate shall be furnished.

(#) ‘Similar services’ shall mean “Housekeeping Services in Office/ Industrial/ Residential Buildings/ Public Buildings”.

NOTE – (a):

- (i). Eligible similar nature of work should have been executed in India Only.
- (ii). Works got executed on back to back basis through another contractor will not be treated as eligible works.
- (iii). **In case of the work done under private sector, the completion certificate shall be supported with the copies of Tax Credit Statement (Form 26AS).**
- (iv). The value of executed works shall be brought to current costing level by enhancing the actual value of work **at simple rate of 7% per annum**, calculated from the date of completion to last date of submission of tenders.

(b) Financial Eligibility:-

Average annual financial turnover of the agency during the last three years, ending 31/03/2025, shall be **at least ‘Rs.1732405/- (Nineteen Lakh Thirty Six Thousand**

Rupees only)'. Scanned copy of certificate from Chartered Accountant to be uploaded. Details shall be furnished duly supported by figures in balance sheet/profit & loss account for the last 3 years duly certified by Chartered Accountant as uploaded by the applicant to Income tax department, as per proforma specified in Form – A.

NOTE – (b):

- (i). Bidders who are Micro or Small Enterprises are exempted from points (a) & (b). Documentary proof substantiating MSE shall be submitted along with the bid. **Service providers under MSE category registered as 'Employment activities (78) or Services to buildings & landscape activities (81) or 'Office administrative, office support & other business support activities (82)' are only eligible for exemption.** Manufacturers for goods and Traders as Major Activity are excluded from the purview of this exemption.

(c) The bidder shall also have the following eligibility criteria:

- (i). The bidder should be registered with Employees Provident Fund Organization (EPFO). He shall furnish the Certificates of Registration with EPFO. Bidder's profile shall invariably contain EPF registration number.
- (ii). The bidder should be registered with Employees State Insurance Corporation (ESIC). He shall furnish the Certificates of Registration with ESIC. Bidder's profile shall invariably contain ESIC registration number.
- (iii). The contractor shall give an undertaking in the attached format, for taking workman compensation policy for the subject work after the award of contract.
- (iv). **Availability of Office of Service Provider:** An office of the Service Provider must be located within 20 km distance in and around Kalpakkam. The bidder must give an undertaking that, "I/we will establish a Local/ Zonal office within 20 Km distance in and around Kalpakkam, within 15 days of award of contract, failing which suitable action shall be initiated by OIC".

NOTE – (c):

- (a) Bidders debarred for bidding in any of the DAE units are not eligible to participate in the tender.
- (b) Bidders who are GST defaulters as per the GST authorities at the time of submission of the bid are not eligible for this tender. Bidders shall submit an undertaking in the format provided in this document. Any subsequent defaulting in payment of GST by the bidder, will also be scrutinized by the department, and may lead to rejection of the bid/cancellation of contract.
- (c) The bidder shall provide undertaking, in format provided in this document, to the effect that he will not allow or permit any employee to participate in any trade union activities or agitation in IGCAR / Township Premises.
- (d) Joint Ventures (JV) are not permitted;
- (e) Each bidder shall submit only one bid.
- (f) The contractor shall be responsible for providing all statutory benefit to the personnel employed by him like minimum wages, bonus, EPF, ESI etc., as applicable and comply with all the Labour Codes, legislations and statutory

conditions or any other acts dealing with minimum wages, bonus, industrial relations, and social security.

Even though any bidder may satisfy the above requirements, the bidder would be liable to disqualify/ debarred if the bidder has: -

- i. Made misleading or false representation or deliberately suppressed the information in the forms, statements and enclosures required in the eligibility criteria document.
- ii. Any effort on the part of the bidder or his agent to exercise influence or to pressurize the employer would result in rejection of his bid. Canvassing of any kind is prohibited.
- iii. Record of poor performance such as abandoning work, not properly completing the contract, or financial failures / weaknesses, etc.,
- iv. The Originals of the above Certificates shall be produced as and when called for. Irregularities if any observed will lead to rejection of the offer irrespective of the stage at which it is observed. Such bidders will be debarred for bidding in IGCAR as per applicable rule.
- v. Firms will be debarred for a period of two years if it is determined that the bidder has breached the code of integrity as per Rule 175 and Rule 151 of GFR 2017.
- vi. Firms will be debarred for a period of two years for any actions or omissions by the bidder for other than violation of code of integrity, for the reason like supply of sub-standard material, non-supply of material, abandonment of works, sub-standard quality of works, etc.,

1.3. MANDATORY DOCUMENTS TO BE UPLOADED

The bidders are required to provide the following information and documents with their bids. Tenders not furnishing the following information and documents are liable to be summarily rejected. **Failing to upload the documents will result in disqualification of bid.**

- (a) Copies of registration certificate documents defining the constitution or legal status, place of registration and principal place of business; written power of attorney of the signatory of the bid to commit the bidder. Appropriate business licences/registrations.
- (b) If the Tenderer is a limited company or a corporation, the Tenderer should also furnish a copy of the Memorandum of Association of the Company/Corporation duly attested by a Notary Public.
- (c) In the case of partnership firm, certified copy of the partnership deed duly attested by Notary Public and current and permanent address, telephone no. and mobile no. of all the partners.
- (d) Power of Attorney in favour of the official of the Company signing the tender if the Tenderer is a Private or Public Limited Company.
- (e) PAN;
- (f) GST registration certificate;

- (g) Proof of experience in similar services as asked in para. 1.2. (a);
- (h) Proof of Average annual financial turnover as asked in para. 1.2. (b);
- (i) Audited financial statements including copies of the Profit and Loss (P/L) statements along with Balance Sheet for the last three years, i.e. 2022-2023, 2023-2024 and 2024-2025.
- (j) Bank Account details;
- (k) Authority to seek references from the bidder's bankers;
- (l) Information regarding any litigation, exclusion orders, expulsion or block entry, current or during the last three years, in which the Bidder is involved, the parties concerned and disputed amount.
- (m) Declaration by the bidder, Checklist and Undertakings.
- (n) Micro or Small Enterprise certificate in case of MSE.
- (o) Employees Provident Fund Organization (EPFO) and Employees State Insurance Corporation (ESIC) Certificates of Registration.

1.4 Additional instructions to bidders:

- a). IGCAR, DAE, Kalpakkam is located 85kms away from Chennai. The site is accessible by road from Chennai via Chengalpattu, Thirukalukundram and also via Mamallapuram by East Coast Road (ECR).
- b). Information and Instructions for tenderers posted on website shall form of tender document.
- c). **Those contractors not registered on the website <https://gem.gov.in>, are required to get registered for e-tendering mode. Registered contractors only can submit / upload tenders.**
- d). Short listing of the agencies shall be subject to thorough verification of their credentials and inspection of services carried out by them.
- e). IF ANY INFORMATION FURNISHED by the applicant is found to be incorrect at a later stage, they shall be liable to be debarred from tendering / taking up works in IGCAR/GSO. The department reserves the right to verify the particulars furnished by the applicant independently.
- f). Scanned copy of the following duly signed & sealed on letter head of the bidder to be uploaded at the time of submission of bid and the same shall be submitted during the period of technical evaluation:-
 - i) Annexure I – Technical Bid information's
 - ii) Annexure II – Bidder Financial Information's
 - iii) Annexure III – Declaration by the Bidder
 - iv) Annexure IV– Undertaking by the Bidder
 - v) Annexure V – Letter of Transmittal
 - vi) Annexure VI – Tender Acceptance Letter
 - vii) Annexure VII – Letter to Bank

Note: During technical evaluation, above missing documents if any, can be asked for submission. **Failing to upload the documents will result in disqualification of technical bid.**

- g). In case of successful tenderer, the tenderer is required to deposit an amount equal to 3% of the tendered value of the contract as irrevocable performance guarantee in the form of bank guarantee from any of the scheduled bank or by demand draft from State bank of India or Canara Bank drawn in favour of **Pay & Accounts Officer, IGCAR, Kalpakkam** payable at Kalpakkam within a period of 15 days of issue of letter of indent.
- h) The letter of award of work (GeM Contract Order) will be issued only after the above said performance guarantee in any one of the prescribed forms is received and accepted failing which the Government shall without prejudice to any other right or remedy available in law, be at liberty to forfeit the earnest money absolutely and suitable action as deemed fit will be initiated against the bidder.
- i). In addition to the above, the successful tenderer is required to remit security deposit amounting to 2.5% of the tendered value which shall be deducted at 2.5% of the gross amount of the bill from each running bill, till total security deposit is recovered. EMD deposited along with bid will be returned after receiving Performance Guarantee.
- j). Tender will be kept valid for **120 (One hundred and Twenty)** days from the last date of closing of online submission of tender.
- k). No modifications in the tender shall be allowed after opening Part –I bid.
- l). After opening of Part-I (Technical Bid) of tender, Director, **MSG, IGCAR**, may constitute a Technical Evaluation Committee which will first verify the online credentials submitted by the bidder with respect to their eligibility for the work. Short listing of bidders shall be subject to thorough verification of bidder's credentials and inspection, if any carried out. The Part-II (Financial Bid) of the qualified tenderers shall then be opened at notified date and time. Date of opening of Part-II (Financial Bid) will be intimated to all bidders through the GeM Portal website.
- m) Note: During technical evaluation, missing documents if any, can be asked by committee for submission.
- n). The EMDs of the unsuccessful bidders will be returned without any interest only after publishing financial evaluation status of bidders on GeM portal.
- o). Bidders are requested to note that, they should necessarily submit their price breakup/financial bid in the format provided and no other format is acceptable. The price breakup is given as a standard BoQ format, bidders are required to download the BoQ file, open it and complete the Yellow coloured (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). **No other cells should be changed. Once the details have been completed, the bidder should save it and print the same. The printed price breakup should be signed, scanned and uploaded as pdf file. If there is any difference between quoted lump sum amount and the uploaded price breakup, then the bid will be summarily rejected.**
- p). GST, VDA, Bonus and employer's contribution to EPF & ESI as per extent government orders shall be paid by the contractor which shall be reimbursed on production of documentary evidence.

- q). Workman compensation policy as per extant government orders shall be paid by the contractor and will have to be made by the Contractor at his own cost and will not be reimbursed.
- r). Bidders shall not be under a declaration of ineligibility for tender quoting and fraudulent practice.
- s). If the bidder is submitting the financial bid along with technical bid, such bid will be summarily rejected.
- t) "Bidders may please note that GeM is capturing and showing the IP addresses used by the Buyer and the Bidder(s). If the received bids having matching/common IP address between Bidder(s) and Buyer, such bids shall be outrightly rejected and shall not be considered for further evaluation. If the received bids having matching/common IP address among the Bidder(s), the buyer reserves the right to seek clarification. If the clarification is not satisfactory, such bids shall be outrightly rejected & shall not be considered for further evaluation"
- u). Bids submitted with any conditions including bids with conditional rebate in price shall be summarily rejected.
- v). Information regarding litigation, exclusion orders and expulsion or block entry if any shall be furnished along with the bid.
- w). Eligible source countries: Any Bidder, from a country which shares a land border with India must comply to the Order (Public Procurement No.1) & Order (Public Procurement No. 2) issued by Public Procurement Division, Department of Expenditure, ministry of Finance, Government of India vide F. No. 6/18/2019-PPD dated 23.07.2020 and its addendum from time to time. Also, the bidder shall provide a undertaking as per Para – 11 of Annexure - IV. If such declaration or certificate is found to be false or to be incorrect at any time of submission of Bid or after awarding the Contract then, the said Contract will be terminated, along with such other actions as may be permissible under the relevant law of India.
- x). Bidder shall submit undertaking as per Para-12 of Annexure-IV for Compliance of MII Order 2017. If such declaration or Certificate is found to be false or to be incorrect at any time of submission of Bid or after awarding the Contract then, the said Contract will be terminated, along with such other actions as may be permissible under the relevant law of India.
- y). **Director, MSG, IGCAR** on behalf of The President of India does not bind himself to accept the lowest or any other tender and reserves to himself the authority to reject any or all of the tenders or to allot parts of the works to different agencies without assigning any reasons there for. All tenders, in which any of the prescribed conditions is not full filled shall be summarily rejected.



Director, MSG, IGCAR
For and on behalf of The President of India

Technical Bid

(To be furnished in the Tenderer's letterhead)

NOTICE INVITING TENDER No. IGCAR/MSG/HKC/2025/01

Sl. No.	Particulars to be furnished		
1.	Name of the Contractor/ Proprietor/ Authorized Signatory		
2.	Name and Address of the Organization (including landline no., email ID, Mobile No., Web-site, if any)		
3.	Type of Organization (Proprietary/ Partnership Firm/ Company)		
4.	Registration No. & Year of Registration (upload copy)		
5.	Details of Authorized person to deal with (upload copy of power of attorney, if any)	Name: Designation: E-mail ID: Website: Landline No.:	
6.	Business License of the firm issued by Municipal Corporation/State/Central. Govt. Authorities (upload copy)		
7.	Aadhar No.(upload copy) (for Individual / Proprietary firms)		
8.	Aadhar and PAN linked Proof(for Individual / Proprietary firms)	Copy uploaded (Yes or No):	
9.	Permanent Account No. (PAN) /GIR No. (upload copy)		
10.	GST Registration No. (upload copy)		
11.	Provident Fund Account No. of the firm. (upload copy)		
12.	ESI Registration No. of the firm. (upload copy)		
Sl. No.	Particulars to be furnished		
13.	Copy of duly audited Profit & Loss Account and Balance Sheet for three successive financial years 2022-23, 2023-	Year	Copy uploaded (Yes or No)
		2022-23	

	24 & 2024-25.	2023-24			
		2024-25			
Sl. No.	Particulars to be furnished				
12.	Copy of Income Tax returns for three financial years 2022-23, 2023-24 & 2024-25.	Year		Copy uploaded (Yes or No)	
		2022-23			
		2023-24			
		2024-25			
13.	Details of having completed (i) THREE similar completed services each costing not less than the amount equal to 40% of the estimated cost put to tender; or (ii) TWO similar completed services each costing not less than the amount equal to 50% of the estimated cost put to tender; or (iii) ONE similar service costing not less than the amount equal to 80% of the Estimated cost put to tender.				
Sl. No.	Name and address of the establishment	Period of contract		Value of contract	Copy uploaded (Write yes or No)
		From	To		
14.	Details of IGCAR work orders on hand (upload copies of work orders)				
Sl. No.	Name and address of the establishment	Period of contract		Value of contract	Copy uploaded (Write yes or No)
		From	To		

15.	Particulars of relatives working in IGCAR				
Sl. No.	Name of the Employee	Designation	Unit		
16.	Any other relevant information				
17.	Details of EMD				
Mode of payment	Name of the Bank Branch	Date & Place of Issue:	Amount		
			In figures	In words	
18.	Details of MSME Certificate / concerned proof of certification availed for EMD Exemption:				

Date:

(Signature of the Bidder, with Official Seal)

ANNEXURE-II

(To be given on Company Letter Head)

Particulars	Financial Year		
	2022-23	2023-24	2024-25
i) Gross Annual turnover on works/Services. Rupees (In Lakhs)			
iii) Certified by			

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(Scanned copy of the declaration duly signed & sealed on letter head of the bidder to be uploaded at the time of submission of bid and original shall be submitted during the period of verification of originals).

Name of Work: **Service Contract for Housekeeping services at Materials Science Group, IGCAR, Kalpakkam during the year 2026 to 2027.**

NIT No. **IGCAR/MSG/HKC/2025/01**

1. This is to certify that:

- a. I /We have submitted the tenders in the Performa as downloaded directly from the websites which are same as available in the website and there is no change in the format, number of pages etc.,
- b. I /We have not made any modifications / corrections / additions etc., in the tender documents downloaded from website by me / us.
- c. I /We have checked that no page is missing and all pages as per the index are available and that all pages of tender document submitted by us are clear and legible.
- d. I /We have submitted requisite EMD in the prescribed form.
- e. In case at later stage, it is noticed that there is any difference in my/ our tender documents with the original documents, IGCAR shall have the right to cancel the tender / work, forfeit the Earnest Money, Performance Guarantee & Security Deposit, take appropriate action as per the prevailing rules in force and IGCAR shall not be bound to pay any damages to me / us on this account.

2. I/We (Name of the contractor/ agency) hereby declare compliance towards all the labour codes, legislations and statutory conditions or any other acts dealing with minimum wages, bonus, industrial relations, and social security and authorise General Services Organisation, Department of Atomic Energy to recover any payment that arises due to failure to comply with any of the Labour Codes, legislations and statutory conditions or any other acts dealing with minimum wages, bonus, industrial relations and social security etc. and all other acts mentioned in the tender document.

Date:

(Signature of the Bidder, with Official Seal)

UNDERTAKING TO BE SUBMITTED BY THE BIDDER

(To be given on Company Letter Head)

(Scanned copy of the undertaking duly signed & sealed on letter head of the bidder to be uploaded at the time of submission of bid and original shall be submitted during the period of verification of originals).

Name of Work: **Service contract for Housekeeping services at Materials Science Group, IGCAR, Kalpakkam during the year 2026 to 2027.**

NIT No. **IGCAR/MSG/HKC/2025/01**

1. I/We hereby give an undertaking that, I/we have read and I/we am/are aware of all the clauses and sub clauses of tender forms and I/we confirm that, I/we will abide by all the terms and conditions available in this tender document.
2. I/We undertake and confirm that eligible similar service(s) has/have not been got executed through another contractor on back to back basis. Further that, if such a violation comes to the notice of Department, then I/we shall be debarred for bidding in IGCAR/GSO in future forever. Also, if such a violation comes to the notice of Department before date of start of work, the Officer-in-Charge shall be free to forfeit the entire amount of Earnest Money Deposit / Performance Guarantee.
3. I / We have read and examined the Notice Inviting Tender, General instruction, terms and conditions, Form of Tender & all other contents in the tender documents for the service AND ACCORDINGLY I / We, hereby tender for execution of the service specified for the President of India within the time specified in Schedule of Quantities and in accordance in all respects and instructions in writing in the general instructions terms and conditions and in respects in accordance with, such conditions so far as applicable.
4. I / We have downloaded and gone through the pre-bid clarifications issued by the Department after close of sale of tenders and submitting tender accordingly.
5. I / We have gone through the "Additional Notes" sheet of financial bid/BOQ and submitting tender accordingly.
6. I / We have understood the entire scope of work and service charges quoted accordingly. We shall carry out the service as per specifications, conditions and complete the service within stipulated time to the entire satisfaction of the Department.
7. If I/We fail to furnish the prescribed performance guarantee in the prescribed form within a period of 15 days from the date of issue of Letter of Intent, I/We agree that the said President of India or his successors in office shall without prejudice to any other right or remedy, be at liberty to forfeit the said earnest money absolutely.
8. Further, if I/We fail to commence work as specified, I/We agree that President of India or his successors in office shall without prejudice to any other right or remedy available in law, be at liberty to forfeit the said performance guarantee absolutely.
9. Further, I/We agree that in case of forfeiture of Earnest Money or Performance Guarantee as aforesaid, I/We shall be debarred for participation in the re-tendering process of the work.
10. I/We undertake to enter into a contract agreement within one month of commencement of operations. The Notice Inviting Tender, ATC as tender document

Letter of Intent, Work Order (GeM Contract order), GeM GTC, GeM SLA and other relevant correspondence shall form part of the Contract Agreement (duly signed on all the pages), deemed to be a single composite agreement/contract and are not severable and will be binding on us. Until an agreement is signed and executed, this Bid together with your written acceptance thereof in your notification of award shall constitute a binding contract between us.

11. I/We have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India. I/We certify that, this bidder is not from such a country or from such a country has been registered with the Competent Authority. I hereby certify that this bidder fulfills all requirements in this regard and is eligible to be considered. I/We acknowledge the right of the department to terminate the Bidder for false declaration or certificate, along with such other actions as may be permissible under law.

12. I/We (Name of bidder) hereby certify that the products/ Services offered for this work meet the requirement of the minimum local content as mentioned in DPIIT order of Public Procurement (Preference to Make in India), Order-2017 dated 19/07/2024 and as amended from time to time and submit the requirement as per the order.

We hereby confirm that the Local content for this work is..... % of tendered value of work.

Note: In case, cost of work exceeds ` 10 Crore, this Percentage of Local content shall be certified by statutory auditor (or) cost auditor of company (in case of companies) (or) from a practicing cost accountant (or) practicing chartered accountant (in respect of suppliers other than companies) as defined in PPP-MII Order, 2017.

13. I/ We do hereby give an undertaking that, none of my relative (s) as defined below is / are employed in DAE as per details given in tender document. In case at any stage, it is found that the information given by me is false / incorrect, IGCAR shall have the absolute right to take any action as deemed fit without any prior intimation to me

The near relatives for this purpose are defined as: 1) Members of a Hindu undivided family. 2) They are husband and wife. 3) The one is related to the other in the manner as father, mother, son(s), son's wife (Daughter-in-law), daughter(s), daughter's husband (Son-in-law), brother(s) and brother's wife, sister(s) and sister's husband (brother-in-law)

14. Further I/ We give an undertaking that: -

- a. I/We am/are not GST defaulter(s). I/We also give undertaking that I/We will pay GST in time during the complete period of the contract.
- b. I/We will take Workmen Compensation policy for my/our workmen, within 15 days of award of contract.
- c. I/we will not allow or permit any employee to participate in any trade union activities or agitation in IGCAR Premises.

- d. I/We give an undertaking that, I/we will establish a Local/ Zonal office in and around kalpakkam namely at a range of within 20 Km distance, within 15 days of award of contract

Date:

(Signature of the Bidder, with Official Seal)

LETTER OF TRANSMITTAL
(To be furnished in the Tenderer's letterhead)

To,

**The Director,
Materials Science Group (MSG)
IGCAR, Kalpakkam - 603 102.**

Sub: Notice Inviting Tender No. IGCAR/MSG/HKC/2025/01 for Service Contract for Housekeeping services at Materials Science Group, IGCAR, Kalpakkam during the year 2026 to 2027.

* * * * *

Sir,

1. I/We Having examined the details given in the notice and bid document for the above work, I/We hereby submit the relevant information.
2. I/We hereby certify that all the statements made and information supplied in the enclosed forms and accompanying statements are true and correct.
3. I/We have furnished all information and details necessary for eligibility and have no further pertinent information to supply.
4. I/we also authorize Director, MSG, IGCAR or his authorized representative to approach individuals, employers, firms and corporation to verify our competence and general reputation.
5. I/We hereby declare that I/We am/are not involved in any litigation on the date of submission of the tender.

OR

The details of litigation involving me/us are furnished below:

Date of submission:

Enclosures:

Date:

(Signature of the Bidder, with Official Seal)

TENDER ACCEPTANCE LETTER
(To be given on Company Letter Head)

Date: _____

To.

The Director
Materials Science Group
IGCAR, Kalpakkam - 603 102

Sub: Acceptance of Terms & Conditions of Tender.

Tender Reference No: IGCAR/MSG/HKC/2025/01

Name of Work: Service Contract for Housekeeping Services at Materials Science Group, IGCAR, Kalpakkam during the year 2026 to 2027.

Dear Sir,

1. I/We have downloaded/obtained the tender document(s) for the above mentioned Tender/Work from the web site(s) namely: <https://gem.gov.in> and www.igcar.gov.in as per your advertisement, given in the above mentioned website(s).
2. I/We hereby certify that, I/We have downloaded and read the entire General Terms & Conditions (GTC) and Service Level Agreement (SLA) on GeM and I/We shall abide hereby the terms and conditions contained therein.
3. I/We hereby certify that I/we have read the entire terms and conditions of the tender documents (including Tender documents, annexure(s), schedule(s), corrigendum(s), etc.), which will form part of the contract agreement and I/we shall abide hereby by the terms/conditions/clauses contained therein.
4. The terms & conditions stipulated in SLA will supersede those in GTC and terms & conditions stipulated in this tender document (ATC) will supersede those in GTC and SLA in case of any conflicting provisions.
5. The corrigendum(s) issued from time to time by your department/organization have also been taken into consideration, while submitting this acceptance letter.
6. I/We hereby unconditionally accept the tender conditions of above mentioned tender document(s)/ corrigendum(s) in its totality/ entirety.
7. I/ We do hereby declare that our Firm has not been blacklisted/ debarred by any Govt. Department/ Public sector undertaking.
8. I / We certify that all information furnished by our Firm is true & correct and in the event that the information is found to be incorrect/untrue or found violated, then your department/ organization shall without giving any notice or reason therefore or summarily reject the bid or terminate the contract, without prejudice to any other rights or remedy including actions as taken by Department.

Yours Faithfully,

Date:

(Signature of the Bidder, with Official Seal)

LETTER TO BANK

(To be furnished in the Tenderer's letter head)

To,

The Manager,

_____ (Bank Name)

_____ (Branch)

Sub: Notice Inviting Tender No. IGCAR/MSG/HKC/2025/01 for Service Contract for Housekeeping Services at Materials Science Group (MSG), IGCAR, Kalpakkam during the year 2026 to 2027.

* * * * *

Sir,

1. I/ We am/are holding account No. _____ in _____ (Bank Name) _____ (Branch) since _____. I/We am/are participating in the tendering process for Housekeeping services at MSG, IGCAR, Kalpakkam during the year 2026 to 2027.

2. I/ We also authorize the director, MSG, IGCAR or his authorized representative to approach your Bank to verify our competence and general reputation and queries, if any.

Date:

(Signature of the Bidder, with Official Seal)

CHECKLIST FOR THE BIDDER

(Please put 'Yes/ No' in the box provided)

Sr. No.	Particular of the document to be uploaded	'Yes / No'
1.	Copy of certificate of registration	
2.	Copy of the Memorandum of Association of the Company/ Corporation (in case of limited company or a corporation)	
3.	Certified copy of the partnership deed (in the case of partnership firm)	
4.	Copy of Power of Attorney	
5.	Copy of PAN& Aadhar	
6.	Copies of GST Registration Certificate, EPF,ESI	
7.	Proof of experience in similar services as asked in para. 1.2. (a) of NIT.	
8.	Proof of Average annual financial turnover as asked in para.1.2.(b) of NIT.	
9.	Bank Accounts details	
10.	Declaration by the bidder, Annexures and Undertakings	
11.	EMD placed in Separate envelope duly super scribed EMD and NIT for Tender Notice No. <u>IGCAR/MSG/HKC/2025/01</u> and marked Envelop-I.	
12.	Details of Registered post shall be sent by email to both the mail ids pandian@igcar.gov.in and renjitrm@igcar.gov.in	
13.	Hard Copy of MSME registration/ concerned proof of certification instead of EMD if applicable	

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SCOPE OF THE WORK**Service Contract for Housekeeping Services at Materials Science Group (MSG), IGCAR, Kalpakkam during the year 2026 to 2027.**

2.1. The general scope of work is to provide housekeeping services for Materials Science Group and other buildings at IGCAR, Kalpakkam (Appendix-A) in IGCAR premises as explained in the succeeding paragraphs.

a. Cleaning and sweeping of office complexes, buildings, roofs, surroundings as explained to the contractor or his representatives by IGCAR representative. The details of buildings, cleaning schedule and approximate floor area for the various buildings are given in Appendix A.

b. Cleaning/ dusting of all doors, windows, mirrors, ventilators, pelmets, equipment, computers, printers and other office equipment as per schedule given in Appendix A.

c. Facade Cleaning: - The buildings mentioned in Appendix-A have doors with glass and requires to be cleaned on a regular basis to ensure long life and aesthetics. The cleaning may be done by any one of the prevalent methods like spider cleaning, rig cleaning, using platform/ scaffoldings etc. All safety measures as per industrial norms as per section – III should be followed during cleaning. The cost of cleaning chemicals and equipment required for cleaning will be borne entirely by the contractor.

d. Cleaning of walls, ceiling, open & closed verandahs, staircases, including of cobwebs.

e. Cleaning of pavements around the building.

f. Removal and disposal of dead animals/ plants/ weeds/ dry leaves/ twigs.

g. Removal of honeycomb of wild bees.

h. Diluted acid/ other cleaning material will be used by the employee of the contractor for cleaning of Water Closets and urinals. Naphthalene balls will be used in the urinal, odonil/ air freshener will be placed in toilets and liquid filled in liquid soap dispensers in the toilets as on daily required basis at the expense of the Department. The monthly requirement of cleaning material and accessories is given in Schedule-A. These cleaning materials listed in Table-II of Schedule-A are to be supplied one week in advance for the following month's consumption. The contractor shall submit/supply materials required for one month in advance to Stores Officer IGCAR (Central Stores). The cost of cleaning material will be paid by the Department and after payment it will become property of the Department. The Department area coordinator will withdraw from Central store as per requirement and keep the materials in sectional stores. The area coordinator will issue the materials to the contractor for its day to day use. Similarly equipments, machinery and various gadgets also shall be supplied by the contractor to the work site as per instruction of the area coordinator/Officer-in-charge. The labour required and transportation of all the material from Central store to section store and to work site is the responsibility of the contractor. All the resources for material shifting shall be arranged by the contractor.

- i. Roof tops, down water pipes and chajja tops of buildings will be checked for vegetation growth and loose leaves etc. and shall be cleaned every three months.
- j. Shifting of office furniture/ equipment etc. as and when required.
- k. Contractor shall arrange own transportation for movement of staff & cleaning material inside the IGCAR Complex as per prevailing IGCAR guidelines.
- l. Contractor shall provide uniform with badges, apron, helmet/caps, gloves, boots and other required protective gears to its manpower, transport arrangement of all the man & materials supplied under this contract, cleaning of the towels. The quoted percentage rate above on the total estimated amount shall be deemed to be inclusive of these items indicated in para. 1.13.

2.2. Manpower: - (1+11 = 12)

- a. The contractor shall employ Supervisors (1 No. - Semiskilled) and cleaning personnel (11 Nos.- Unskilled) (Total- 12 Nos.) on all working days of IGCAR (Monday to Friday except Saturday, Sunday and Govt. Holidays) for housekeeping services during currency of the contract.
- b. The contractor shall ensure the availability of specified number of manpower throughout the period of the contract.
- c. Contractor shall designate one of the supervisors as a coordinator from contractor side for managing manpower deployment of contract manpower and maintaining various records like attendance, salary, leave etc.
- d. The contractor shall ensure that physically fit personnel above 18 years of age and not more than 60 years are only employed for working under this contract. Persons with contagious diseases/medically unfit shall not be deployed.

2.3. Contract Tenure and Escalation: -

- a. The service contract shall be initially for a period of two years and shall be subject to periodic review and evaluation of performance by the Competent Authority of IGCAR, Kalpakkam.
- b. Renewal up to two more years on yearly basis can be considered after review of performance and on mutual agreement.
- c. No escalation in percentage rate quoted will be considered during entire contract period including extension period. However escalation of 5% at the time of extension of contract period on the cost of supplied cleaning material as per Table-II of Schedule-A will be permitted. The wage of the manpower during extension period will be as per the prevailing minimum wage fixed by the competent Government Authority at the time of carrying out the work.

2.4. Working Hours: -

- a. The housekeeping work shall be carried out on all days during working hours (08:00 to 17:00 hours including lunch break from 12:30 hours to 13:30 hours) except Saturday, Sundays & Govt. holidays.
- b. In case of special requirements of housekeeping services beyond office hours

or on holidays, the contractor has to provide the required manpower if so demanded by the IGCAR Officials and payment of additional manpower will be made as per prevailing minimum wage rate.

c. All the toilets and corridor areas should be cleaned before commencement of working hours i.e. 09:00 hours daily. All other area as mentioned in tender specification shall be cleaned as per instruction of Officer-in-charge up to 16.45 h on all the working days. The toilets shall be again cleaned in afternoon daily. Frequency of area cleaning can be increased at the discretion of Officer-in-charge if situation demands. Only ladies cleaning personnel shall be allowed for cleaning of ladies' toilets and the contractor shall make arrangements accordingly.

d. If personnel are on leave, contractor should ensure trouble free working by providing suitable replacement for which he must deploy additional manpower at no extra cost.

2.5. Decision on L1 bidder

The Accepting officer shall award the contract to the tenderer whose tender has been found to be substantially responsive and who has offered the lowest percentage rate above on the total estimated cost. The lowest tendered amount i.e. lowest bid is evaluated by summing estimated cost and amount worked on the basis of percentage above (estimated cost + amount worked on the basis of quoted percentage above of the total estimated cost).

2.6. Payments & bills: -

Payment of wages to the contract labours:

a. Contractor shall pay his employees within 07 days of completion of each month.

b. The monthly bill of the contractor should be annexed with individual manpower bio-metric attendance sheet or by annexing hard copy of daily attendance register maintained by the Contractor and endorsed by Department area coordinator. Without attendance sheet no payment will be made to the contractor. It is the sole responsibility of the contractor for compliance.

c. The wages paid by the contractor to the contract labours employed by him shall not be lesser than the prevailing minimum wages notified by the Labour commissioner during currency of the contract. It is open to the contractor to pay wages more than the prescribed minimum to the labours employed but payment of charges towards cost of labour by IGCAR to the contractor at the time of monthly bill will be restricted to the prevailing minimum wages i.e. to the statutory minimum even if the labour is paid higher than minimum wage by the contractor.

d. Contractor shall ensure that the wages paid to the contract labours employed by him is done directly to labours individual's bank account or by cheque and the proof of payment shall be submitted to IGCAR, Kalpakkam.

Bills: -

e. The payment to the contractor shall be made on monthly basis. The bill submitted by the contractor shall contain various data indicated in Appendix-W and in format given in Appendix-W duly signed by the contractor and Officer-in-charge/Area

coordinator.

f. The contractor shall provide a copy of document furnishing the monthly payments made to the workman, duly certified by Officer-In-Charge, MSG, IGCAR to monitor and ensure the minimum wages are paid to the workmen as the contract labour (regulation & abolition) act 1970 as amended from time to time.

g. Contractor shall submit monthly bill on detailed cost for the number of man days supplied along with cleaning material cost and the monthly hire rate charge of equipment, machinery and gadget supplied at the start of the contract etc.

h. The contractor shall submit following documents with bill:

- i. Attendance sheet duly signed by IGCAR representative.
- ii. Salary statement
- iii. Proof of EPF treasury challans, ESI/ Insurance, Gratuity, Bonus etc.
- iv. Monthly statement of wages.
- v. Proof of GST deposited for previous months.

i. Bill shall not be processed without above mentioned documentary evidence.

j. Payment towards all the Govt. levies/ taxes, as applicable shall be contractor's responsibility.

k. If any complaint is received from any person of the contractor regarding non-payment of full salary, the contract will be terminated without any notice/ clarification.

l. IGCAR will make payment for the contract workers deployed by the contractor based on attendance of the worker and prevailing minimum wage on monthly basis. The payment to each worker will be minimum prevailing wages multiplied by the number of days present in the month as per attendance register approved by the area coordinator / Officer-in-charge of the department. The prevailing rate of minimum wages for semi-skilled and un-skilled labour are Rs 632/- and Rs 541/- respectively as on April 2025.

m. Payment of cost of cleaning material will be based on actual quantity of material supplied multiplied by Unit Rate /Maximum Retail Price (MRP) of cleaning material item mentioned in the Table-B (Appendix-B) of Tender specification.

n. Payment of service charge to the contractor will be at quoted percentage above on the total estimated amount of tender. The estimated amount of tender is the sum of wages for the contract worker during contract period, cost of cleaning material supplied by the contractor during contract period and cost of hire rate charge of equipment, machinery and various gadgets. The estimated amount is exclusive of GST, EPF, ESI and bonus. Payment of service charge will be made by IGCAR at percentage rate quoted by the contractor. The amount of service charge will be calculated at quoted percentage rate on total sum of cost of actual manpower supplied, cost of actual cleaning material supplied and cost of hire rate charge of actual equipment, machinery and various gadgets supplied.

o. Payment of GST by IGCAR will be made on production of original tax invoice by the contractor. Reimbursement of EPF, ESI and bonus on submission of documentary proof (from EPF and ESI authorities) will be made by IGCAR to the contractor. Contractor will not be paid separately cost of administrative charges incurred by him towards realising payment of taxes, EPF, ESI and bonus to various authorities. Hence contractor should account this administrative charge in his quoted percentage service charge.

2.7. Penalty:-

a. Man Power as per Table-I, Schedule-A of Tender Specification, cleaning material as per quantity indicated in Table-II of Schedule-A of tender specification shall be supplied by the contractor during the currency of the contract.

If any contract worker goes on leave the contractor shall arrange for the replacement. In case of absence and non-replacement of any contract worker, no payment of the wage for the absent contract worker will be paid by IGCAR for the days of absence and in addition 10% of the minimum wage prevailing for the absent days will be deducted by IGCAR as penalty for no replacement, from the monthly bill of the contractor.

b. In case, the contractor is not able to supply the monthly quantity of cleaning material as per Table-II of Schedule-A of Tender specification, no payment for short supplied item will be made and in addition 10% of the cost of item not supplied as per Maximum Retail Price (MRP) of item mentioned in the Table-B (Appendix-B) of Tender specification will be deducted by IGCAR as penalty from the monthly bill of the contractor.

c. If EPF, Bonus and ESI which are due to the contractor during the contract period (including extended period, if any) are not paid by the contractor to the relevant authorities, the same will be recovered as per prevailing rate from the running bill of the contractor (present rate of EPF and ESI is indicated in Table-A of Appendix –B). The contractor will be given two months grace period from due date of payment of EPF, Bonus and ESI to the relevant authorities before making recovery by IGCAR authority. IGCAR will deposit the recovered amount to the EPF, ESI authorities and bonus to the contract workers bank account. The penalty to the contractor will be that the recovered amount from the contractor will not be reimbursed.

d. Cleaning works as per para 4.4 of tender specification in terms of frequency, quantity and quality shall be carried out by the contractor on every working days. If the performance of the contractor is not satisfactory in terms of frequency, quantity and quality of cleaning, the Officer-in-charge/area coordinator is empowered to impose penalty of half percent of total amount of monthly bill due to the contractor for the particular month when performance is not satisfactory. The Officer-in-charge/Area coordinator shall record in writing the unsatisfactory performance of the contractor on the file of the contractor, which is going for the payment of the monthly bill. The penalty will be implemented based on written record only.

e. The contractor shall ensure that housekeeping personnel shall not be in intoxicated condition while on duty. Contractor shall ensure that his personnel shall not smoke or consume gutka, pan etc. at IGCAR premises otherwise personnel shall be treated as absent and penalty shall be levied as given in clause 7.1 here-in-before.

f. In case of breach of any part or whole of the clause mentioned above by the contractor or his employees, IGCAR will have the right to cancel either in part or in full and shall have full right to entrust in part or full the work to any other contractor and the contractor shall be liable to pay the extra cost involved in the execution of cancelled part of the contract.

2.8. General Terms & Conditions: -

a. Tenderer shall treat the tender specifications and contents thereof as confidential.

- b. The contractor shall not divulge any information that is made known to him to anyone he may come across or to any person not authorized to receive such information.
- c. Satisfactory Performance certificate from at least one Govt./Quasi Govt. organizations/PSUs/State Govt. etc. of providing housekeeping works with minimum of 17 manpower/employees in firms or contractors role in the last five years. The Contractor shall submit documentary proof of the same along-with the tender.
- d. The contractor shall submit copies of Annual Turnover by Chartered Accountant for the last three years and Solvency Statement from Bankers along with the tender.
- e. Contractors registered with CPWD/MES/Railways/Ministries and Department of Ministries in eligible class may also participate in the tendering.
- f. The Contractor shall obtain & submit a contract license under the Contract Labour (Regulation & Abolition) Act 1970 from Labour Commissioner's Office, before commencement of the contract period.

Failure to do so will result in cancellation of the contract.

- g. The contractor's personnel shall handle non-explosive stores only.
- h. The Contractor's personnel shall clean the building in presence of IGCAR representatives unless otherwise instructed by IGCAR.
- i. Contractor shall ensure that its personnel shall not take any material, equipment, papers, plants, trees, wood etc. out of IGCAR premises. In the events of such cases, suitable action as per law shall be taken.
- j. Contractor shall ensure IN/ OUT records of all personnel in CDO Security Gate Office. In no circumstances any one shall be allowed to stay (during night) in the premises.
- k. The contractor shall maintain the following Registers as per contract Labour (Regulation & Abolition) Act 1970:-
 - i. Register of Workman as per Form XIII of Rule 75.
 - ii. Register of wages as per Form XVI of Rule 78.
 - iii. Employment Card as per Form XIV of Rule 76.
 - iv. Muster Roll Register as Form XVII of Rule 78.
- l. The Contractor shall indemnify and hold Department and/ or any officer, employee thereof harmless from any loss, damage, liability or expense, on account of damage and injuries, including death, to any persons employed by him. The vendor shall, at its expense, defend any suits or proceedings brought against Department, on account thereof, and shall satisfy all judgments and pay all expenses which may be incurred by or rendered against them, or any of them, in connection therewith. It is expressly understood that the Contractor shall keep fully indemnified against third party claims and damages to or caused by work performed under this contract.
- m. The contractor shall be responsible for complying with all the statutory provisions

of the applicable Labour laws applicable to the contractors and IGCAR. Breach or ignorance of the applicable laws, by contractor or employees if any, noticed at any point of time shall render the contractor liable and responsible for the consequences under Labour Laws and other applicable laws.

n. All facilities and amenities are to be provided by the contractor to the workers as laid down in the Contract Labour Law Act. The contractor shall comply with all the provisions of Contract Labour (Regulation & Abolition) Act 1970 read with ESI Act, EPF, Minimum Wages Act and other statutes (like bonus etc.) applicable to the workers.

o. The contractor shall not allow or permit his employees to participate in any trade union activities or agitation in IGCAR Premises.

p. Frequent changes of contract employees shall not be preferred but any changes shall be done to the satisfaction of IGCAR, Kalpakkam

q. In case any employee proceeding on long leave or suspended/ dismissed from services or leave the job, the temporary Identity Pass/ Card of such employee shall be withdrawn and shall be deposited with the issuing authority.

r. IGCAR shall not be responsible for any injuries or loss of life of any employee of the contractor that may take place while on duty or otherwise. Any expenditure towards treatment for such injuries shall be sole responsibility of contractor. IGCAR shall not have any liability whatsoever in this aspect. For all the purposes, the contractor will be responsible for all labour liabilities for his engaged workers.

s. The contractor shall ensure that housekeeping personnel are selected after due verification of antecedents from police authority of the concerned locality. Verification of character and antecedents of the employee shall be completed within a month of appointment. IGCAR shall reserve the right to suggest changes, if any, as and when considered necessary.

t. IGCAR reserves the right to reject any person proposed to be employed by the contractor without assigning any reason.

u. The contractor shall ensure strict compliance of the provisions of Workman's Compensation Act.

v. Any theft or damage caused by the Contractor's employee shall be borne by the contractor and shall be made good at the earliest but not later than 20 days.

w. Personal bag & baggage of the contract personnel shall be liable for physical check-up both at the time of entry into the campus and while leaving at the security gate.

x. The contractor shall provide a pigeon hole type steel cupboard at the gate or at suitable place to keep the personal belongings of the contract employees during entry for duty for which no payment will be made by IGCAR at any circumstances.

y. Inspection: - The contractor or his authorized representative having special power of attorney shall attend the office whenever required and shall be available during inspection.

z. The contract workers employed by the contractor shall be the employees of the

contractor and there shall not be any employer – employee relationship between IGCAR and the said contract workers on any ground whatsoever. IGCAR will not issue any experience certificate to the employees of the contractor.

aa. The successful contractor should issue ESI & EPF number and cards to all manpower within two months from the date of award of contract and the same should be deposited to the concerned officer of the Department for further verification.

ab. IGCAR reserves the right to disqualify the tenderer if he fails to satisfy IGCAR that minimum wages are not been paid to the workers or contravenes any of the provisions of the Contract Labour (Regulation And Abolition) Act 1970 or any of the statutes applicable to him for the time being in force.

2.9. Bidding

a. The tenderer shall visit IGCAR, Kalpakkam before quoting and shall get familiarized with the site condition and facilities. The tenderers are advised to visit the site for better understanding of scope of work as they shall be considered to have full knowledge of all relevant documents, samples, site etc, whether they have visited site or not. Any claim in this regard shall not be acceptable.

b. The contractor shall quote for the contract as per scope and terms and conditions taking into account the scope of work, working hours and financial aspects for other expenses as well as transport of contract personnel in the premises of IGCAR and elsewhere.

c. The contractor invests following cost during currency of housekeeping contract.

i) The cost of deployment of contractor's employees / workers (manpower) as per Table-I, Schedule-A of Tender Specification for work related to housekeeping.

ii) The cost of supply of cleaning material during currency of contract (monthly requirement of cleaning material is specified in Table-II of Schedule-A of Tender specification).

iii) GST as applicable

iv) Cost of EPF, ESI and bonus as applicable

v) Cost of service charge to be paid to the contractor for carrying out the house keeping work. The service charge should includes, cost of safety or protective gadgets supplied by the contractor to his contract employee, cost of uniform, cost of towels and its washing charge, cost of transport for man, machine and cleaning material, cost of implementation of security clause imposed by IGCAR, cost of contractor's administrative charge, contractor's overhead charge, contractor's profit, financial charges incurred by the contractor to carry out the business under this contract and cost of administrative charge to realize payment of various taxes/ statutory duty and cost of any other service to be provided by the contractor in this contract etc.

IGCAR will make following payment to the contractor

a. Cost of actual deployed manpower on prevailing minimum wage basis and attendance.

b. Cost of actual supplied cleaning material as per rates specified in Table-B (Appendix-B) of Tender specification.

c. GST as applicable on submission of original tax invoice.

d. Re-imbursement of EPF, ESI and bonus on submission of relevant documents from Govt. authorities.

e. Cost of service charge.

Payment by IGCAR from serial no (a) to (e) above mentioned is based on Govt. fixed rates and rates pre-defined in the tender specification, on production of various documentary proof. The payment by IGCAR from serial no (a) to (e) compensates the contractor, the cost of items (i), (ii), (iii), (iv) and (v) above listed. Payment by IGCAR for serial (f) will compensate the contractor the cost of item (vi) above listed hence in financial bid contractor shall quote Service Charge which includes cost of item (vi).

The cost of items (i), (ii), (iii), (iv) and (v) as mentioned earlier are based on Govt. fixed rates or at pre-defined rates in the tender specification and hence need not be quoted by the contractor. The contractor shall quote for item (vi) under the head Service Charge in financial bid as per format indicated in Appendix- C. Since the tender is percentage rate tender, the service charge shall be quoted in percentage above on the total estimated amount of tender. The decimal point of percentage quoted shall be up to two points only. The estimated amount of tender indicated by the Department is sum of the cost of manpower as mentioned in Table-I of Schedule-A of the tender specification, cost of cleaning material to be supplied by the contractor as per Table-II of Schedule-A. While quoting service charge in financial bid, contractor shall account cost of item (vi) of his investment which should be compensated by IGCAR. In other word, expenditure invested by the contractor for cost of workers uniform, cost of workers safety/protective kit, cost of towel cleaning, security, transportation of man (Contract Labours), machine & cleaning material, cost of contractor's administrative charge, contractor's overhead charge, contractor's profit, interest on contractor's borrowed money to carry out business, administrative charge to realize the payment of various Taxes & statutory levies (EPF,ESI & Bonus) and any other cost to complete the work which is not compensated by IGCAR's payment (a) to (e) shall be quoted in Service Charge in percentage rate of financial bid in Appendix-C.

9.4. Tenders shall submit the Financial bids by uploading in the enclosed format (Appendix-C) only.

2.10. Attendance of Manpower:

All the manpower deployed in IGCAR premise should mark their attendance in the bio-matric Attendance system or in hard copy of daily attendance register. For the same, the qualified contractor should complete all formalities before deployment of manpower. If any manpower is not registered with bio-metric attendance system, the physical attendance registered in attendance register will be considered for making of payment to the contractor.

2.11. **Force Majeure Clause:** If at any time during the continuance of this Contract, the performance in whole or in part by either party of any obligation under this contract shall be prevented or delayed by the reasons of any war, hostility, acts of the public enemy, epidemics, civil commotion, sabotage, fires, floods, explosion, quarantine restrictions, strikes, lockouts or act of God (hereinafter referred to "as such acts") provided notice of happening of such event is given by one party to the other within 21 days from the date of occurrence thereof, neither party shall be by reasons of such event, be entitled to terminate this contract nor shall either party have any claim for damages against the other in respect of such non-performance or the delay in performance, and deliveries under the contract shall be resumed as soon as practicable after such event has come to an end or ceased to exist, and the decision of the NIT authority as to whether the deliveries have been so resumed or

not, shall be final and conclusive, PROVIDED FURTHER that if the performance in whole or part of any obligation under this contract is prevented or delayed by reason of any such event for a period exceeding 60 days, either party may at its option terminate the contract provided also that the purchaser shall be at liberty to take over from the Contractor at a price to be fixed by NIT authority, which shall be final, all unused, undamaged and accepted material, bought out components and stores in course of manufacture in the possession of the contractor at the time of such termination or such portion thereof as the Purchaser may deem fit excepting such materials, bought out components and stores as the contractor may with the concurrence of the purchaser elect to retain.

2.12. Transportation of labour and required materials to IGCAR site is the responsibility of the contractor. No additional payments will be made on this account.

2.13. **Security Rules:**

The contractor shall follow at site all security rules as may be framed by the department from time to time regarding removal of materials from site, issue of Identity cards control of entry of personnel and all similar matters.

The contractors may please note that the identify cards shall have the photo's of the personnel concerned to control the entry of personnel and all similar matters. The contractor and his personnel shall abide by all security measures imposed by the Officer in charge or his duly authorized representative from time to time.

2.14. **Safety Measures:**

The contractor should ensure that safety precautions are taken during the execution of awarded work and work areas are maintained safe at all times. At the end of each shift and at all times when the work is suspended, it should be ensured that the work area is left safe in such a way that no materials and equipment that can cause damage to existing property, personal injury or interfere with the other works of the project shall be left in an unsafe manner.

2.15. **Water & Electricity:**

Water supply and electric supply for cleaning /sweeping/mopping shall be made available to the contractor at free of cost in the concerned work spots.

2.16.(a) The Tenderer shall employ requisite prescribed number of employees at his own expenses for the proper discharge of the responsibility entrusted to him and such employees shall be persons of experience and shall at all the times be properly and neatly dressed in uniforms prescribed by the Competent Authority and supplied by the Tenderer at his own cost.

(b) The Tenderer staff will not be treated as DAE employees for any purpose, whatsoever, and facility / benefits applicable to DAE employees will not be extended to them. Such personnel shall have no right, whatsoever, to claim employment under the Government / Department on the ground of their service under the contract.

2.17. **Variation in Executed Quantity:**

The contractor shall execute the work as per schedule of quantity indicated in Schedule-A of tender specification. Variation of cumulative +10% from schedule of quantity indicated in Schedule-A of tender specification will be permitted. Payment for extra quantity executed in manpower will be made as per prevailing minimum wage rate. Payment for extra quantity executed for cleaning material will be made at rate indicated in Table-B of Appendix-B of this tender specification. Payment of

service charge for extra quantity executed will be at the same quoted percentage rate for service charge of the total extra executed amount.

List of building & cleaning schedule

Sl. No.	Name of the building	Major tasks	Schedule	Remarks
1	MSL	Cleaning / Sweeping & mopping of all rooms of building floors, sweeping of hard standing, cleaning of equipment by waste cotton/ duster etc. with cleaning materials and cleaning gadgets. Cleaning of washrooms, toilets, wash basins, urinals etc. with cleaning materials and cleaning gadgets. Cleaning of control stations, computers, printers, tables, chairs and other office equipment etc. with vacuum cleaners	Daily once Daily twice Daily once	
2	CMPL	---do---	---do---	
3	PIF	---do---	---do---	
4	PIF extension	---do---	---do---	
5	UGC-DAE CSR	---do---	---do---	

Area of Materials Science Group: 10900 sqm (Approx.)

Approximate floor area for various buildings to be cleaned under this contract

Sl No.	Name of the building with area	Approx area in sqm.	Schedule	Remarks
1	MSL	2717.314		
2	CMPL	2182.596		
3	PIF	561.336		
4	PIF extension	900		
5	UGC-DAE CSR	4526.8		
		Total : 10888.046 approx.: 10900sqm		

TABLE-B

Rates for various supply cleaning materials to calculate penalty amount in case of non supply of listed cleaning materials required to execute the contract work. The rate and Amount is exclusive of GST.

Sl No.	Description of item	Unit	Make/ Brand	Unit Rate in Rs.	Monthly Qty requirement (Approx)	Amount in Rs.
1	Air Freshener (Toilet) (50 gms)	Each	Odonil (50 gms) / airmick/ godrej aer (or) brand of repute	44	54	2376
2	Domex (500 ml)	Ltr.	Domex (HUL) / Lizol (or) Tiger brand (or) brand of repute	82	180	14760
3	Naphthalene Ball	Kg	Trisul B 132 (or) Tiger brand (or) brand of repute	200	6	1200
4	Soft Broom (Phool Jadu)	Each	Gala / Scotch brite (or) brand of repute	81	24	1944
5	Hard Broom for road sweeping (Bamboo)	Each	Local (or) brand of repute	68	12	816
6	Duster (White) Pack of 10 Nos.	Pack	600X600 (or) brand of repute	170	35	5950
7	Liquid soap	Ltr.	Life Buoy (900 ml) / Dettol (or) brand of repute	180	70	12600
8	Toilet Brush (Harpic)	Each	(or) brand of repute	95	12	1852
9	Plastic Mesh for gents urinal	Each	Brand of repute	127	30	3810
10	Liquid Toilet cleaner	Ltr.	Harpic / leeford (or)	180	20	3600

			brand of repute			
11	Pocha (Floor Duster)	Each	Local (or) brand of repute	170	24	4080
12	Floor brush (Hard & metallic)	Each	Local (2') (or) brand of repute	74	5	370
13	Room Freshener 220 ml Bottle	Each	Airwick / Godrej aer (or) brand of repute	124	10	1240
14	Glass cleaner (500 ml)	Each	Collin / clersta / Reckitt Benckiser (or) brand of repute	114	6	684
15	Urinal/ Sanitary cubes (100 g)	Pks	Trisul (or) brand of repute	51	30	1530
16	Soap Powder(1 kg)	Kg	Vim / Surf Excel / Ariel (or) brand of repute	131	1	131
17	Toilet Roll (100 mtrs.)	Each	Royal (or) brand of repute	23	30	690
18	Bleaching Powder	Kg	(or) brand of repute	48	3	144
19	Dish washer liquid (500 ml)	Each	Vim/Pril or reputed brand	118	4	472
20	Total cost of item exclusive of GST					57537.00
21	Rounded Total Cost of the item exclusive of GST					57537.00

Appendix-B continued

TABLE-C

Rate of non-consumable items (one time supply) to calculate penalty amount in case of non-supply of these items in stipulated time to execute the contract work. The rate and Amount is exclusive of GST.

Sl No.	Description of item	Unit	Make/ Brand	Rate in Rs.	Qty	Total in Rs.
1	Bucket 16 ltrs	Each	Desire / reputed brand	152	24	3648
2	Bucket for toilets 05 ltrs	Each	Crown / reputed brand	93	24	2232
3	Dust Bin with cover 40 ltrs	Each	Crown / reputed brand	549	17	9333
4	Dust Bin 05 ltrs.	Each	Crown / reputed brand	217	70	15190
5	Wiper	Each	National / reputed brand	120	24	2880
6	Mug (Toilet + general use)	Each	Metro/ reputed brand	30	35	1050
7	Safety coat for pest control	Each	Local / reputed brand	600	4	2400
8	Web cleaner	Each	Local / reputed brand	119	3	357
9	Total cost on non-consumables (one time supply) in Rupees exclusive of GST.					37090.00

Schedule-A : Monthly Service Schedule and Requirements**Table -I. Schedule of Manpower for One month**

Sl. No.	Description	Unit Rate	Quantity
A.	Supervisor (Semi Skilled)	No	1 No
B.	Housekeeping Staff (Unskilled)	No	11 No

Table-II. Schedule of Cleaning Materials requirement for one Month

SI No.	Description of item	Unit	Make/ Brand	Monthly Qty requirement (Approx)
1	Air Freshener (Toilet) (50 gms)	Each	Odonil (50 gms) / airmick/ godrej aer (or) brand of repute	54
2	Domex /Harpic(500 ml)	Ltr.	Domex (HUL) / Harpic (or) Tiger brand (or) brand of repute	180
3	Naphthalene Ball	Kg	Trisul B 132 (or) Tiger brand (or) brand of repute	6
4	Soft Broom (Phool Jadu)	Each	Gala / Scotch brite (or) brand of repute	24
5	Hard Broom for road sweeping (Bamboo)	Each	Local (or) brand of repute	12
6	Duster (White) Pack of 10 Nos.	Pack	600X600 (or) brand of repute	35
7	Liquid soap	Ltr.	Life Buoy (900 ml) / Dettol (or) brand of repute	70
8	Toilet Brush	Each	Harpic (or) brand of repute	12
9	Plastic Mesh For Gents Urinal	Each	Brand of repute	30
10	Liquid Toilet cleaner	Ltr.	Harpic / leeford (or) brand of repute	20
11	Pocha (Floor Duster)	Each	Local (or) brand of repute	24
12	Floor brush (Hard & metallic)	Each	Local (2') (or) brand of repute	5
13	Room Freshener 220 ml Bottle	Each	Airwick / Godrej aer (or) brand of repute	10
14	Glass cleaner (500 ml)	Each	Collin / clersta / Reckitt Benckiser (or) brand of repute	6
15	Urinal/ Sanitary cubes (100 g)	Pks	Trisul (or) brand of repute	30
16	Soap Powder(1 kg)	Kg	Vim / Surf Excel / Ariel (or) brand of repute	1
17	Toilet Roll	Each	Royal (or) brand of repute	30
18	Bleaching Powder	Kg	Local (or) brand of repute	3
19	Dishwasher liquid (500ml)	Each	Vim/Pril/brand of repute	4

Note : The schedule of quantity of manpower and cleaning material is given for one month. Yearly requirement of schedule of quantity for the contract period i.e. for one year is to be calculated by multiplying it by 12. Contractor shall supply cleaning material of make and brand only as specified in the schedule during currency of the contract.

3. INSTRUCTION & GUIDANCE TO TENDERER**3.1 Submission of Tender:**

- (a) Tender shall be deemed to have been submitted after careful study and examination of the tender document with full understanding of its implications.
- (b) Submission of a tender by a Tenderer implies that he has read and understood this notice and all other contract documents and has made himself aware of the scope and specifications of the work to be done and local conditions and factors having a bearing on the execution of the work.
- (c) All information called for should be furnished against the relevant columns in the forms. If for any reason, information is uploaded on a separate sheet, this fact should be mentioned against the relevant column. Even if no information is to be provided in a column, a "nil" or "no such case" entry should be made in that column. If any particulars/query is not applicable in case of the Tenderer, it should be stated as "not applicable". The Tenderers are cautioned that furnishing incomplete information in the tender forms or deliberately suppressing the information may result in the tender being disqualified.
- (d) No additional information shall be entertained after submission of the tender unless it is called for by Director, MSG, IGCAR.
- (e) Any information furnished by the Tenderer found to be incorrect either immediately or at a later date, would render him liable to be debarred from tendering/taking up of any job/work in IGCAR.
- (f) The Technical-cum-Financial Bid of the tender should be valid for a minimum period of 120 days from the date of submission of tender. Tenderer shall not be entitled to revoke or cancel the tender or to vary the tender submitted or in terms thereof during this period of One Hundred Twenty days, without the consent in writing of Director, MSG, IGCAR.

- 3.2 Bid Opening:** In the event of the date specified for opening of bid being declared holiday, the Bid will be opened at the appointed time and location on the next working day.

3.3 Clarification of Bid:

- (a) When deemed necessary, the Department may seek clarifications on any aspect including any document from the Bidder. However, that would not entitle the Bidder to change or cause any change in the substance of the Tender submitted or price quoted.
- (b) During the course of evaluation of the bid, in case it is found that any of the documents prescribed has not been furnished, such shortfall document will be called for and the same shall be furnished within the prescribed period.
- (c) The shortfall information / documents should be sought only in case of historical documents which pre-existed at the time of the tender opening and which have

not undergone change since then. So far as the submission of documents is concerned with regard to qualification criteria, after submission of the tender, only related shortfall documents should be asked for and considered. For example, if the bidder has submitted a work order without its completion/ performance certificate, the certificate can be asked for and considered. However, no new work order should be asked for so as to qualify the bidder.

- 3.4 **Acceptance and Rejection of Bid:** Competent Authority on behalf of President of India reserves to himself the authority to reject any or all of the tenders. Tenders, in which any of the prescribed conditions is not fulfilled or any condition including that of conditional rebate is put forth by the Tenderer, shall be liable to be rejected.

3.5 **Scrutiny of Bids:**

Bids will be scrutinized to ascertain –

- (a) That the Power of Attorney inter-alia includes a provision to bind the Bidder to settlement of disputes clause.
- (b) That the bid is conforming to all the terms, conditions and specification of the Tender Document, without affecting in any substantial way the scope, quality or rendering of service.
- (c) That the bid does not limit in any substantial way, the Department's rights or the bidder's obligations under the contract.
- (d) That the bid does not contain any rectification that would affect unfairly the competitive position of other bidders.

3.6 **Evaluation of Bids:**

- (a) **Estimated Cost of tender:** The estimated amount of tender (as given below) is the sum of minimum wages for the contract workers during contract period including GST. The estimated amount is exclusive of EPF, ESI and bonus.
- (b) Tenderer shall note that one operation involves one or more activities of description mentioned below for a net duration of Eight hours and rate shall be quoted accordingly.
- (c) Work shall be carried out as per detailed scope of work and as directed by the Officer-in-charge.
- (d) Personnel engaged for the below works must wear uniform bearing contractor's name.
- (e) All Cleaning equipment and consumable items required for housekeeping services shall be supplied by the contractor at the cost determined by the Department given in the Material schedule.

Item No.	Item Description	Quantity	Unit	Estimated Rate Rs.	Total Amount Rs. (Estimated Rate × Quantity)
1	Supervising the day to day Housekeeping services in Materials Science Group, IGCAR, Kalpakkam as per detailed scope of work and as directed by the Officer-in-Charge, MSG . [Total No. of operation = 1 Semi Skilled X 528 Days = 528 operations] [Other conditions as per section IV and V of Tender document (ATC)]	528	Operation	632.00	333696.00
2	Housekeeping works in Materials Science Group, IGCAR, Kalpakkam as per detailed scope of work and as per detailed scope of work and as directed by the Officer-In-Charge. [Total No. of operation = 11 unskilled X 528 Days = 5808 operations] [Other conditions as per section IV and V of Tender document (ATC)]	5808	Operation	541.00	3142128.00
3	Monthly supply of Consumables for housekeeping services in Materials Science Group, IGCAR, Kalpakkam as per detailed scope of work and as per detailed scope of work and as directed by the Officer-In-Charge. [Total No. of operation = 1 X 24 months = 24 operations] [Other conditions as per as per section IV and V of Tender document (ATC)]	24	Operation	57537.00	1380888.00
4	One time supply of non-consumables for housekeeping services in Materials Science Group, IGCAR, Kalpakkam as per detailed scope of work and as directed by the Officer-In-Charge. [Total No. of operation=1×1=1 operations] [Other conditions as per as per section IV and V of Tender document (ATC)]	1	operation	37090.00	37090.00
Sub total (A)					4893802
GST @ 18% (B = A x 18%)					880884.36
Estimated Cost (NIT Value)					5774686.36

The tenderer shall quote as per the format given in *Part II Financial Bid of GeM Bid Document*.

3.7 Award of Contract:

- The successful bidder will be issued with a Letter of Intent with request to deposit Performance guarantee in any form prescribed under Clause 5.2, within a period of fifteen days from the date of issue of Letter of Intent.
- Upon receipt of Performance guarantee a work order will be issued to the successful bidder to commence the service within a period of fifteen days from the date of issue of Work order.

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SECTION- IV

4. GENERAL CONDITIONS OF THE CONTRACT

- 4.1 The intending bidder and the prospective agencies shall be required to possess the following documents with them separately, which shall form part of Tender Documents for this work: -
- (a) The General Terms and Conditions on GeM portal and
 - (b) Service Level Agreement (SLA) on GeM portal for Facility Management Service – Lumpsum based.
- 4.2 These documents can be downloaded from the GeM website <https://gem.gov.in>.
- 4.3 The bidders must read the terms and conditions carefully and shall abide the terms and conditions contained therein.
- 4.4 The terms & conditions stipulated in SLA will supersede those in GTC and terms & conditions stipulated in this tender document (ATC) will supersede those in GTC and SLA in case of any conflicting provisions.

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5. SPECIAL CONDITIONS OF CONTRACT

5.1. Earnest Money Deposit:

- (a) The tender must be accompanied by the Earnest Money Deposit ` **1,15,494.00/- (One Lakh Fifteen Thousand Four Hundred and Ninety Four Rupees Only)** EMD shall be submitted by way of Demand Draft, PO, FDR or Banker's Cheque in favour of Pay & Accounts Officer, IGCAR. Insurance Surety Bond in favour of President of India / MSE certificate will also be accepted. Cash, Cheques and Bank Guarantee for EMD will not be accepted.
- (b) Small or Micro firms having valid MSE certificate and service providers exempted from EMD submission as per GeM GTC are exempted from EMD. However, they are required to furnish the MSE certificate/ proof of exemption instead of EMD. **Service providers under MSE category registered as 'Employment activities (78)' or 'Services to buildings & landscape activities (81)' or 'Office administrative, office support & other business support activities (82)' are only eligible for exemption.** Manufacturers for goods and Traders as Major Activity are excluded from the purview of this exemption.
- (c) Tenders without EMD or Tenders not accompanied/ uploaded with MSE certificate/ concerned proof of certification as prescribed will be rejected.
- (d) EMD in respect of unsuccessful Bidders will be returned without any interest only after publishing financial evaluation status of bidders on GeM portal.
- (e) EMD of the successful bidder shall be returned after receiving the Performance Guarantee.
- (f) If any tenderer withdraws his tender within the validity period or makes any modification in the terms and conditions of the tender which are not acceptable to the Department, then the Government shall without prejudice to any other right or remedy be at liberty, to forfeit 50% (fifty percent) of the earnest money absolutely. Further the tenderer shall not be allowed to participate in re-tendering process of the work.
- (g) If the successful bidder fails to remit the Performance Guarantee in any of the forms prescribed within a period of 15 days from the date of issue of Letter of Intent, it will be concluded that the successful bidder is not willing/unable to provide the service as per the bid submitted by him. In such case, the EMD will be forfeited without further correspondence in this regard. Further, the Tenderer shall not be allowed to participate in the retendering process.
- (h) If the successful MSE bidder withdraws his tender within the validity period (or) makes any modification in the terms and conditions of the tender which are not acceptable to the Department (or) fails to remit the Performance Guarantee in any of the forms prescribed within a period of 15 days from the date of issue of Letter of Intent, it will be concluded that the successful bidder is not willing/unable to provide the service as per the bid submitted by him. In such case, the Firm will be debarred for a period of One year without further correspondence in this regard. Further, the Tenderer shall not be allowed to participate in the retendering process.

5.2. Performance Guarantee:

- (a) In case of successful Tenderer, the Tenderer shall deposit an amount equal to 3% (three percent) of the work order value as irrevocable Performance Guarantee in one of the following forms within a period of 15 days from the date of issue of Letter of Intent:
- i) Demand Draft / Bankers Cheque / PO in favour of Pay & Accounts Officer, IGCAR.
 - Or
 - ii) Fixed Deposit Receipt (FDR) of State Bank of India/Scheduled Bank pledged in favour of Pay & Accounts Officer, IGCAR.
 - Or
 - iii) An irrevocable Bank Guarantee (BG) in the form prescribed by the Government from a Scheduled Bank.
- (b) The Performance Guarantee shall be initially valid upto the stipulated date of completion plus 2 months beyond that and in addition a claim period of 6 months shall be given. In case the time for completion of work gets enlarged, the contractor shall get the validity of performance Guarantee extended to cover such enlarged time for completion of work. After recording of the completion certificate for the work by the competent authority, the performance guarantee shall be returned to the contractor, without any interest.
- (c) The GeM Contract Order will be generated only after the said Performance Guarantee in any one of the prescribed form is received and accepted.
- (d) In case, the Tenderer fails to commence the operations within fifteen days from the date of issue of work order it will be concluded that the successful bidder is not willing/unable to provide the service as per the bid submitted by him. In such case, the Performance Guarantee will be forfeited without further correspondence in this regard. Further, the Tenderer shall not be allowed to participate in the retendering process.
- (e) The Performance Guarantee shall be forfeited, if the contract is terminated due to failure on the part of the contractor to provide services for the entire period of the contract including period of extension, if any.
- (f) The Performance Guarantee will be discharged after completion of contractor's performance obligation under the contract. No interest is payable on the Performance guarantee.

5.3. Security Deposit:

- (a) In addition to above, the successful tenderer is required to remit Security Deposit amount of 2.5% of the tendered value which shall be deducted at 2.5% of the gross amount of each bill, till total Security deposit is recovered.
- (b) The Security Deposit shall be forfeited, if the contract is terminated due to failure on the part of the contractor to provide services for the entire period of the contract including period of extension, if any.
- (c) The entire Security Deposit shall be refunded after completion of contractor's performance obligation under the contract. No Interest is payable on the Security Deposit.

5.4. Rates and Charges:

- (a) The tenderer shall quote only service charges as a percentage rate on the total estimated amount and it shall remain fixed throughout the contract period including period of extension, if any.
- (b) Service Charges quoted as a Percentage of Estimated Cost is to be in whole nos. with two decimal points.
- (c) If a tenderer quotes NIL or less than 3.85 percentage as Service Charges on estimated cost calculated for the purpose of Notice Inviting Tender or if the service charges quoted/offered in the bid is ambiguous such tender shall be treated as invalid/ a bid with "NIL" charges/consideration, unresponsive and will not be considered.
- (d) Payment of Service Charge to the Contractor shall be only on the Minimum wages as notified by Chief Labour Commissioner (Central), New Delhi from time to time. GST, EPF, ESI, bonus, VDA etc., shall not be taken into account for the purpose of payment of service charges.
- (e) The percentage rate of service charges quoted by the tenderer shall be deemed to include all incidental expenses and administrative charges incurred by him towards overhead/ uniform, realizing payment of taxes, GST, EPF, ESI and all other payment to various statutory authorities related to execution of this contract, such other and charges for any minor details/items of work which are obviously and fairly intended and which may have not been included in these documents but which are essential for the execution and entire completion of the work.
- (f) Any enhancement/escalation due to revision in wages / VDA and statutory payments like GST, ESI /EPF/Bonus etc., shall only be reimbursed to the contractor subject to production of proof of payment. **No claim for enhancement of the rate of quoted percentage will be entertained.**
- (g) Any dispute regarding any minor details/items of work obviously and fairly intended and may have not been included in this document shall be referred to the Accepting Officer - Director, MSG, IGCAR. Appeal against the decision of the Accepting Officer in this regard shall be made to the Director, IGCAR, and the decision given by the Director, IGCAR shall be final and binding on both the parties.

5.5. Validity period of rate: The service charges quoted as a percentage rate on the total estimated amount should be firm and it shall remain fixed throughout the contract period including period of extension, if any.

5.6. Price escalation

- (a) The prevailing rates of minimum wages are given in Para. 5.10.
- (b) During the period of contract, as and when the minimum wages for Central Government are revised by the Chief Labour Commissioner, then the rates payable for each category of manpower shall be revised to the new minimum wages. The contractor shall be liable to pay the revised minimum wages to the labourers from the date the new minimum wages becomes effective and produce proof of payment of revised minimum wages along with the monthly bill for reimbursement.
- (c) Any extension of contract for a further period of six months or part thereof on mutual consent shall be on the same terms and conditions. In case the contractor is not willing to extend the validity of the contract beyond a period of two year, the contractor shall give three months' notice prior to expiry of the

contract period.

- (d) The cost of cleaning material/accessories/equipment determined by the Department shall remain fixed for initial contract period as per Para 2.1.7 & 2.4.2. And then the rate shall be reviewed (after completion of twenty four months from the commencement of contract) and revised if necessary. For this purpose, the M.R.P. determined by Atomic Energy Employees Co-operative Consumer Stores (AEECCS) and invoice of latest purchase whichever is lowest shall be adopted. Rates for items not available in AEECCS shall be determined by the department on the basis of market survey in public domain and invoices of latest purchase whichever is lowest.

5.7. Quality of work: Officer-In-Charge, MSG shall be the final judge of the quality of the work and the satisfaction of the standards in respect thereof set forth in the contract documents. Laxity or failure to enforce compliance with the contract documents by the Officer-in-Charge/authorized representative shall not manifest change or intent of waiver, the intention being that, notwithstanding the same, the Contractor shall be and remain responsible for complete and proper compliance with the contract documents and the specification therein. The Competent Authority has the right to prohibit the use of men/women and any tools, materials or equipment which in his opinion do not produce work or performance meeting the requirement of the Contract Documents.

5.8. Penalty

- (a) The Tenderer will be required to strictly adhere to the terms and conditions of the contract and provide satisfactory service, failing which competent authority shall have liberty to levy the penalty and terminate the contract as per conditions detailed in Service Level Agreement (SLA) for Facility Management Service (Lump sum based) of GeM.
- (b) Competent Authority's decision in this regard shall be final and binding on the Contractor.

5.9. Taxes and Levies: All taxes and levies except GST shall be payable by the Tenderer and Department will not entertain any claim whatsoever in respect of the same. The Department shall not be responsible for any increase in any duties, levies, or taxes in respect thereof whatsoever during the period of contract and during the period of extension if any, and the Contractor rates and Contractor's obligation shall remain unaffected by such escalation and/or increase.

5.10. Payment of wages

- (a) The contractor shall be solely responsible for payment of minimum wages and other statutory dues to the workers engaged by him. The rate of minimum wages shall be the wages notified by the Chief Labour Commissioner (Central), New Delhi which are applicable to Central Government Departments as per the Code on Wages, 2019. The prevailing rate of minimum wages notified by Chief Labour Commissioner (Central), New Delhi **vide Order F. No. 1/6(3)/2025-LS-II dated 25.09.2025 w.e.f. 01.10.2025 for the Schedule Employment "Construction or Maintenance of Roads or Runaways or in Building Operations" and vide Order No F. No. 1/6(5)/2025-LS-II dated 29.09.2025 w. e. f. 01.10.2025 for the Schedule Employment "Employment of Sweeping and Cleaning excluding activities prohibited under the Employment of Manual Scavengers and Construction of Dry Latrines (Prohibition) Act,1993"** are tabulated below-
- (b)

Category of worker	Rates of Minimum wages w.e.f. 01-10-2025 (Zone-C)
Semi skilled/Supervisory	632
Unskilled	541

- (c) It is open to the contractor to pay wages more than the prescribed minimum to the labours employed but payment of charges towards cost of labour by IGCAR to the contractor at the time of monthly bill will be restricted to the prevailing minimum wages i.e. to the statutory minimum even if the labour is paid higher than minimum wage by the contractor.
- (a) Contractor shall pay wages to his employees within 07 days of completion of each month. The payment of wages to the workers by the contractor should not be stopped or linked to the clearance or passing of monthly bills submitted for this work.
- (b) Contractor shall ensure that the wages paid to the contract labours employed by him is done directly to individual labourer's bank account. Default in payment of salary/wages or other dues to staff deployed shall constitute a breach of the Contract and shall entitle the Department to terminate the Contract and forfeit security deposit.
- (c) If any complaint is received from any person of the contractor regarding non-payment of wages, necessary recovery will be made from the amount due to the contractor and payment made to the labourer, without prejudice to action for termination of the contract without any notice/ clarification.

5.11. Terms of Payment

- (a) The monthly bill of the contractor should be annexed with daily attendance sheet and proof of remitted wages to bank maintained by the Contractor and endorsed by Officer-In-Charge/ Authorised representative. Payment towards executed items and claim towards employer's contribution to ESI, employer's contribution to EPF and Bonus (if any) will be paid only on production of proof of payment. Reimbursement of GST will be paid on production of Payment receipt/ Invoice. It is the sole responsibility of the contractor to ensure compliance.
- (b) The Contractor will raise an invoice in duplicate on monthly basis in the following format. The firm shall indicate the Invoice No., Work Order No., Title of Work, PAN No and GST No. in the invoice and submit the same duly signed & stamped.

Monthly bill for **Service Contract for Housekeeping services in Materials Science Group (MSG), IGCAR** for the month of: _____

Invoice No.			Date:	
Work Order No.				
Name of the Work				
Period of contract	From date		To date	
Extension period, if applicable	From date		To date	
PAN		GST Number		

S.No.	Item description	Total amount claimed
1.	Cost of Executed Item (Cost of Service - Proof of payment of current monthly wages to be attached)	
2	Charges for supply of cleaning items as per Table- II of Schedule-A	
3	Service charges @____% quoted (on 1 above)	
4	EPF/ESI paid (proof of payment for the previous month to be attached)	
5	VDA Reimbursement (proof of payment to be attached)	
6	GST @18% (on 1+2+3 above)	
Total		

Signature of the Contractor
Name and seal

(c) The contractor shall submit following documents with bill:

(i). Details of Staff engaged in the following format:

Statement of contract laborers engaged for Assistantship in Office Works for the month of _____

Sl. No.	Name of the contract labourer	Details of Bank Account with A/C No., Name of the Bank, IFSC Code.	EPF Registration Number	ESI Registration Number

Signature of the Contractor

Name and seal

Signature of Authorized Representative

Name:
Designation:

(ii). Attendance sheet in the following format duly signed by MSG representative:

Date	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	-
	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
Name of labourer																

Signature of the Contractor

Signature of Authorized Representative

Name and seal

Name:

Designation:

(iii). Statement of payment of wages for the month of _____

Sl. No.	Name of the contract labourer	Details of Bank Account with A/c No., Name of the Bank and IFSC Code	No. of days present	Wages paid	EPF paid	ESI paid	Total wages

Signature of the Contractor

Name and seal

Signature of Authorized Representative

Name:

Designation:

- (d) Income Tax, TDS as applicable will be deducted from the bill and it will not be reimbursable. No advance payment shall be paid to the Contractor under any circumstances during the tenure of this Contract.
- (e) Payment of wages towards cost of labour by IGCAR to the contractor at the time of monthly bill will be restricted to the prevailing minimum wages i.e. to the statutory minimum even if the labour is paid higher than minimum wage by the contractor.
- (f) Payment towards employer's contribution to ESI/ EPF, bonus will be reimbursed only on submission of documentary proof of payment and payment of GST will be reimbursed on production of Payment receipt/ Invoice. Employer's Contribution of all components of EPF such as EPF (Employees' Provident Fund), EPS (Employee Pension Scheme) and EDLIS (Employees Deposit Linked Insurance Scheme) will be reimbursed to contractor on submission of documentary proof (from EPF and ESI authorities).
- (g) Reimbursement of employer's contribution towards ESI/EPF and bonus shall be calculated on the basis of actual number of employees deployed which is invariable to the number of manpower specified in the schedule considering the labours deployed on weekly day of rest. Reimbursement shall be paid to contractor by the Officer-in-Charge on satisfying himself that the contractor has actually and genuinely paid for this work.
- (h) The wages for workers shall be paid before 7th of every month without fail through their respective Bank Accounts under intimation to the Officer-in-Charge. The

payment of wages to the workers by the contractor should not be stopped or linked to the clearance or passing of monthly bills submitted for this work.

- (i) The amount of service charge will be calculated at quoted percentage rate on total sum of cost of actual executed service operations engaged.
- (j) In case of any dispute, **Director, IGCAR**, reserves the sole right to decide the rate of payment to the party.

5.12. Indemnification of Government

- (a) The Tenderer shall be bound to bear all the expense of defense of every suit, action or other proceedings at law that may be brought by any person for injury sustained owing to any neglect or resistance and to pay any damages and costs which may be paid to compromise any claim by any persons.
- (b) The Tenderer shall indemnify and keep indemnified, the Government against all losses and claims for injuries or damages to any persons or any property whatsoever which may arise out of or in consequence of the tender and it shall be the tenderer's responsibility to make necessary arrangements in this respect at his own cost.

5.13. Confidentiality:

The Contractor shall ensure at all times that, without the consent of IGCAR in writing, not to divulge or make known any trust, accounts matter or transaction undertaken or handled by IGCAR and also shall not disclose any information about the affairs of IGCAR/Department. This clause however does not apply to the information, which becomes public knowledge.

5.14. Corrupt Practices

During the course of Contract, if any of Contractor's personnel or the Contractor are found to be indulging in any corrupt practices causing any loss of revenue to the Department, the Department shall be entitled to terminate the Contract forthwith duly forfeiting the Contractor's Performance Guarantee and Security Deposit without prejudice to any other right or remedy that the Department may have against the Contractor.

5.15. Non-Performance of Contract

In case of termination of the Contract by the Government due to non-execution of work/under performance or withdrawal of service by the contractor without giving a notice period of three months in advance, Performance Guarantee, Security Deposit as well as pending dues shall be forfeited and the defaulter Contractor will be black listed for a period which competent authority may deem fit.

5.16 Arbitration:

- (a) All disputes and differences arising out of or in any way touching or concerning the contract whatsoever except as to any matters, the decision of which is specially provided by these conditions, shall be referred to the sole arbitration of Director, IGCAR or to the sole arbitration of such other person nominated by him. There shall be no objection that the arbitrator is an employee of the Government or that

he had to deal with the matters to which this agreement relates and that in the course of his duties as government employee he had expressed his views on all or any of the matters on dispute or difference.

- (b) Any award of the said Director, IGCAR or the Arbitrator appointed by him shall be final and binding on the parties to this agreement. In case of non-cooperation of either party, the Arbitrator shall adjudicate the issue ex-parte and give his award accordingly.
- (c) It is the terms of the contract that in the event of the Director, IGCAR to whom the matter is originally referred, being transferred or has vacated his office for any reason, his successor in office shall be deemed to have been appointed the sole arbitrator in accordance with the terms of the agreement. He shall be entitled to proceed with the reference from the state at which it was left by his predecessor and the provision of this clause shall apply.
- (d) In the event of the Director, IGCAR or the person nominated by him as an arbitrator being removed by an order of a Court the reference shall stand exhausted.
- (e) The Venue of the Arbitration proceedings shall be Office of Director, IGCAR/ or such other place as the Arbitrator may decide.
- (f) To all such proceedings, the provision of Indian Arbitration Act, 1949/ Arbitration & Conciliation Act, 1996, shall apply.

5.17. Jurisdiction:

In case of any dispute arising on the above Contract, the Courts in Chengalpattu / Chennai will have the sole jurisdiction to hear the case.

5.18. Force Majeure: As per GeM GTC

5.19. Contract Agreement:

A Contract Agreement has to be entered into within one month of commencement of operations. The Notice Inviting Tender and ATC as tender document Letter of Intent, Work Order (GeM Contract order), GeM GTC, GeM SLA and other relevant correspondence, with the successful bidder shall form part of the Contract Agreement (duly signed on all the pages) and deemed to be a single composite agreement/contract and are not severable.

5.20. Canvassing:

- (a) Canvassing either directly or indirectly, in connection with the Tenders is strictly prohibited.
- (b) Tenders submitted by the Contractors who resort to canvassing will be liable to rejection.
- (c) Any act on the part of the Tenderer to influence any person in the Department is liable for rejection of his Tender.

5.21. If relative working in IGCAR, Kalpakkam, then the contractor not allowed to tender

- (a) The contractor shall not be permitted to tender for works in the IGCAR (Responsible for award and execution of contracts) if his near relative is posted and/or working as AO/AAO (or) as an officer in any capacity in the grades of SO/C / TO/C and above in IGCAR.
- (b) Bidder shall also intimate the names of persons who are working with him in any capacity or are subsequently employed by him and who are near relatives to any Gazetted Officer in DAE. Any breach of this condition by the contractor would render him liable to be removed from the approved list of contractors of this Department. If, however the contractor is registered in any other department, he shall be debarred from tendering in IGCAR for any breach of this condition.

NOTE: By the term "near relatives" is meant wife, husband, parents and grandparents, children and grandchildren, brothers and sisters, uncles, aunts and cousins and their corresponding in-laws.

5.22. Bidder's Obligation for engagement of Labour:

- (a) The manpower engaged by the contractor for executing jobs is purely the responsibility of the contractor and they will not have any claim/liability on IGCAR.
- (b) For all intents and purposes, the contractor shall be the "Employer" within the meaning of different Labour Legislations in respect of manpower so employed and deployed in this office. The manpower deployed by the contractor in this office shall not have claims of any Master and Servant relationship nor have any principal and agent relationship with or against IGCAR/DAE.
- (c) The Contractor shall obtain necessary labour license before commencement of work under this Contract.
- (d) The contractor may be called upon for the services on Sunday or holidays also, if required.
- (e) It will be the responsibility of the contractor to meet transportation, food, medical and any other requirements in respect of the persons deployed for this work and Department will have no liabilities in this regard.
- (f) The contractor shall be solely responsible for the redressal of grievances / resolution of disputes relating to person deployed. IGCAR shall, in no way, be responsible for settlement of such issues whatsoever. IGCAR shall not be responsible for any damages, losses, claims, financial or other injury to any manpower deployed by contractor in the course of their performing the functions/duties, or for payment towards any compensation.
- (g) The Contractor shall be solely responsible for any injury to or death of any third person caused due to Contractor or its staff's negligence. All liabilities arising out of accident or death shall be borne by the Contractor.
- (h) The Contractor shall ensure that the personnel deployed by him are courteous with pleasant manners and should project an image of utmost discipline.
- (i) The Contractor or his staff shall not accept any gratitude or reward in any shape from any employee.

- (j) The integrity of the personnel engaged by the Contractor should be beyond doubt. The Contractor shall verify and establish the character and antecedents of the personnel proposed to be deployed on duty.
- (k) The Contractor shall abide by and comply with all the relevant labour laws and statutory requirements and responsible to provide all the benefits to his staff thereunder.
- (l) The Contractor shall employ physically and medically fit personnel above 18 years and below 60 years of age only.
- (m) The remuneration including all statutory levies etc. of personnel employed for the purpose shall be borne by the Contractor. Default in payment of salary/wages or other dues to staff deployed shall constitute a breach of the Contract and shall entitle the Department to terminate the Contract and forfeit security deposit.
- (n) The Contractor shall be registered with the concerned authorities of Labour Department under Contract Labour (R&A) Act, 1970 and other applicable laws and follow guidelines with respect to labour laws. The Contractor shall comply with the various Labour Laws (both Central and State Government) and all necessary arrangements for labour security, insurance etc. in respect of the personnel employed by him shall be made by him at his own cost.
- (o) In case, the person employed by the successful Contractor commits any act of omission/commission that amounts to misconduct/indiscipline/ incompetence and security risks, the successful Contractor will be liable to take appropriate action against such persons, including their removal from site of work, if required by the Department within two days of being brought to their notice.
- (p) If the work of any personnel deployed is not satisfactory, the matter will be reported to the Contractor and the Contractor shall not deploy such personnel. The Contractor upon receiving a notice from this Department shall replace immediately any of its personnel who are found unacceptable to this Department because of security risks, incompetence, conflict of interest, improper conduct etc.
- (q) The person deployed by the Contractor shall not have any claim or be entitled to pay, perks and other facilities admissible to regular/confirmed employees of this Department during the currency or after expiry of the contract. In case of termination of this contract on its expiry or otherwise, the persons deployed by the Contractor shall not be entitled to and will have no claim for any absorption or for any relaxation for absorption in the regular/otherwise capacity in the Department.

5.23. If as a result of post payment audit or otherwise any overpayment is detected in respect of any work done by the Contractor or alleged to have been done by the Contractor under the Contract, it shall be recovered by the Department from the Contractor.

5.24. The Contractor shall not Sub-Contract full or part of the work order without written consent of Director, MSG, IGCAR/ Competent Authority.

5.25. In the event of any loss incurred by the Department, as a result of any lapse on the part of the Contractor which will be established after an enquiry conducted by the Department, the said loss can be claimed from the Contractor upto the value of the loss. The decision of the Director, MSG, IGCAR/ Competent Authority will be final and binding on the Contractor.

5.26. If the Contractor is a partnership of two or more persons, all such persons shall be jointly and severally liable to the Department for the fulfillment of the terms of the Contract. Such persons shall designate one of them to act as leader with authority to sign. The partnership shall not be altered without the approval of the Department.

5.27. The Contractor shall provide the copies of relevant records during the period of Contract or otherwise even after the Contract is over whenever required by the Department.

5.28. The Contractor shall ensure full compliance with tax laws of India with regard to this Contract and shall be solely responsible for the same.

5.29. The Contractor shall submit copies of acknowledgements evidencing filing of returns every year and shall keep the Department fully indemnified against liability of tax, interest, penalty etc. of the Contractor in respect thereof, which may arise.

5.30. The Contractor shall indemnify and hold the Department harmless from and against all claims, damages, losses and expenses arising out of or resulting from the works/services under the Contract provided by the Contractor.

5.31. The contractor will be completely responsible for any damage to the property of the Department, any personal injury to the employees of the Department, or any other person(s) in the employment of the Contractor and absolve IGCAR from any claim and damages for entire period of contract.

5.32. Any liability arising out of any litigation (including those in consumer courts) due to any act of Contractor's personnel shall be directly borne by the Contractor including all expenses/fines. The concerned personnel of the contractor shall attend the court as and when required.

5.33. All the formalities, Rules and Regulations imposed by the State or Local Authority connected with execution of this work should be complied with by the contractor. The contractor shall abide by Municipal bye-laws, Rules and Regulations relating Code on Wages, 2019, and Labour Laws and also by the laws of State and Central Government, in force from time to time pertaining to his establishment including those employed by him directly. Any penalty or fine levied on account of negligence and breach of any Rules/Laws/ Regulations in force shall be borne by the contractor.

5.34. The Government will not provide any quarters or land for the accommodation of the Contractor personnel.

5.35. The personnel will abstain from taking part in any staff union and association activities or other demonstrations either by the Staff Union/Association or by the public which are detrimental to the interests of the Department.

5.36. The contractor shall be fully prepared to work at short notice in case of any emergency. In case of any emergency work after office hours and on holidays, the contractor shall be contacted over phone or in person. In such circumstance he has to mobilize men and material to render the services at the earliest (within One hour) particularly, during natural calamities like heavy rain and cyclones etc.

5.37. All the documents like GST Registration Certificates, Taxation Certificates, labour license, comprehensive insurance cover for the liabilities in case of accident, etc., shall always be available with the contractor.

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Financial Bid for view only

(Note: The tenderer shall quote as per the format given in *Part II Financial Bid of GeM Bid Document.*)

Name of work: Service contract for Housekeeping services in Materials Science Group, IGCAR, Kalpakkam, during the year 2026 to 2027.

Tender No. IGCAR/MSG/HKC/2025/ 01

Name of Contractor					
Financial Bid for view					
Instructions: 1) Bidders are requested to note that, they should necessarily submit their financial bid(price breakup) in this format only and no other format is acceptable. This format should not be modified/replaced by the bidder. Please fill only Yellow cells, take printout, affix seal & sign, scan as PDF and upload, else the bidder is liable to be rejected for this tender. 2) Bidders are allowed to enter the Bidder Name and service charge percentage only. 3) Please refer Important note annexed herewith before quoting the Service Charge.					
Item No.	Item Description	Quantity	Unit	Estimated Rate Rs.	Total Amount Rs. (Estimated Rate ×Quantity)
1	Supervising the day to day Housekeeping services in Materials Science Group, IGCAR, Kalpakkam as per detailed scope of work and as directed by the Officer-in-Charge, MSG . [Total No. of operation = 1 Semi Skilled X 528 Days = 528 operations] [Other conditions as per section IV and V of Tender document (ATC)]	528	Operation	632.00	333696.00
2	Housekeeping works in Materials Science Group, IGCAR, Kalpakkam as per detailed scope of work and as per detailed scope of work and as directed by the Officer-In-Charge. [Total No. of operation = 11 unskilled X 528 Days = 5808 operations] [Other conditions as per section IV and V of Tender document (ATC)]	5808	Operation	541.00	3142128.00
3	Monthly supply of Consumables for housekeeping services in Materials Science Group, IGCAR, Kalpakkam as per detailed scope of work and as per detailed scope of work and as directed by the Officer-In-Charge. [Total No. of operation = 1 X 24 months = 24 operations] [Other conditions as per section IV and V of Tender document (ATC)]	24	Operation	57537	1380888
4	One time supply of non-consumables for housekeeping services in Materials Science Group, IGCAR, Kalpakkam as per detailed scope of work and as directed by the Officer-In-Charge. [Total No. of operation=1×1=1 opeartions] [Other conditions as per as per section IV and V of Tender document (ATC)]	1	Operation	37090	37090
Sub Total (A)					48,93,802
Service Charge (B = A x SC%) Excess (+)				%	-
GST @ 18% [C= (A+B)× 18%]					

Total Contract Value (D = A + B + C)*	-
*Bidder should quote the same amount calculated above as "Offer Price" on GeM Portal. If there is difference between quoted lump sum amount as offer price on GeM and this calculated price breakup (above Total contract value), the bid will be summarily rejected.	

Important Note:

1. The service charge above quoted in percentage by the contractor shall take into account cost of contractor's Administrative charge, contractor's overhead charge, contractor's profit and financial charges being incurred by the contractor to carry out business etc.
2. The minimum Service Charges has been fixed as 3.85% and the tenderer shall quote equal to or more than minimum charges of 3.85% over the sub total(A). If a tenderer quotes below the minimum fixed percentage on sub total(A) (i.e., **final quoted lump sum amount not less than ` 50,82,213.00**), such tender shall be treated as invalid. Also it is mandatory to fill the column meant for quoting percentage rate. If this column is left blank the tender become invalid
3. The bidder shall quote only Service Charge in percentage rate (in figures only without including any special character such as %, etc.,) above the estimated cost taking into account of various above mentioned cost in Note 1 and 2. The decimal point of percentage quoted shall be only up to two decimal points. Up to two decimal point of percentage quoted only will be considered for evaluation of the bid and for the billing purpose.
4. **Bid is liable for rejection if:-**
 - i. The contractor quotes service charge percentage less than 3.85 on the total amount of tender.
 - ii. The contractor does not quote service charge, i.e. leaves the column blank
 - iii. The quote is in Amount/Rupee only, instead of percentage.
 - iv. If any special character (such as %, ₹, etc.,) is added with the quoted value
 - v. **If there is difference between quoted lump sum amount and the price breakup. Bidder should quote the same amount arrived in price breakup.**
5. In case the lowest tendered amount (estimated cost + amount worked on the basis of quoted percentage above on estimated cost of tender) of two or more bidders are same. If the multiple L1 bidders have quoted the lowest allowed price or have quoted lowest tendered amount, then lowest bidders for placement of contract will be by selection of bidder amongst the L1 bidder through a Random Algorithm executed by GeM system
6. Payment by IGCAR for one operation will be based on prevailing minimum wages and attendance of the contract workers hence the bidder need not quote for Manpower.
7. Reimbursement of employer's contribution of EPF, employer's contribution of ESI, VDA and bonus will be made by IGCAR on submission of documentary proof (from EPF and ESI authorities as well as documentary proof of payment of VDA & bonus to the contract workers) and reimbursement of GST will be made by IGCAR on submission of Payment receipt/ Invoice.
8. The Service Provider shall pay the GST and the price quoted is inclusive.
9. Income Tax, TDS as applicable will be deducted from the bill and it will not be reimbursable.

Date:

Place:

(Signature of Contractor)

Name of Contractor with Seal of Firm

ANNEXURE- B

FORM OF PERFORMANCE GUARANTEE (BANK GUARANTEE) BOND

In consideration of the President of India (hereinafter called "The Government") having agreed under the terms and conditions of Letter of Intent / Agreement No. _____ dated _____ made between _____ and _____ (hereinafter called as said Contractor) for the work _____ (hereinafter called "the said Letter of Intent / Agreement") having agreed to production of an irrevocable bank Guarantee for Rs. _____ (Rupees _____) only, as a security / guarantee from the contractor(s) for compliance of his obligations in accordance with the terms and conditions in the said agreement.

2. We _____ (Indicate the name of the Bank) (hereinafter referred to as "the Bank") hereby undertake to pay to the Government an amount not exceeding Rs. _____ (Rupees _____) only on demand by the Government.

3. We _____ (indicate the name of Bank) do hereby undertake to pay the amounts due and payable under this guarantee without any demur, merely on a demand from the Government stating that the amount claimed is required to meet the recoveries due or likely to be due from the said Contractor. Any such demand made on the bank shall be conclusive as regards the amount due and payable by the Bank under this guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding Rs. _____ (Rupees _____) only.

4. We, the said bank, further undertake to pay to the Government any money so demanded notwithstanding any dispute or disputes raised by the Contractor in any suit or proceeding pending before any Court or Tribunal relating thereto, our liability under this present being absolute and unequivocal. The payment so made by us under this bond shall be a valid discharge of our liability for payment there under and the Contractor shall have no claim against us for making such payment.

5. We _____ (indicate the name of Bank) further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said Agreement and that it shall continue to be enforceable till all the dues of the Government under or by virtue of the said Agreement have been fully paid and its claims satisfied or discharged or till Officer-in-charge on behalf of the Government certifies that the terms and conditions of the said Agreement have been fully and properly carried out by the said Contractor and accordingly discharges this guarantee.

6. We _____ (indicate the name of Bank) further agree with the Government that the Government shall have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the said Agreement or to extend time of performance by the said Contractor from time to time or to postpone for any time or from time to time any of the powers exercisable by the Government against the said Contractor and to forbear or enforce any of the terms and conditions relating to the said Agreement and we shall not be relieved from our liability by reason of any such variation, or extension being granted to the said Contractor or for any forbearance, act of omission on the part of the Government or any indulgence by the Government to the said Contractor or by any such matter or thing whatsoever which under the law relating to sureties would, but for this provision, have effect of so relieving us.

7. This guarantee will not be discharged due to the change in the constitution of the Bank or the Contractor.

8. We, _____ (indicate the name of Bank) lastly undertake not to revoke this guarantee except with the previous consent of the Government in writing. This guarantee shall be valid up to (date) unless extended on demand.

9. Notwithstanding anything mentioned above, our liability against this guarantee is restricted to Rs _____ (Rs. _____ only) and unless a claim in writing is lodged with us within six months of the date of expiry or the extended date of expiry of this guarantee, all our liabilities under this guarantee shall stand discharged.

Date day of For (Indicate name of the Bank)

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