



**GOVERNMENT OF INDIA
DEPARTMENT OF ATOMIC ENERGY
INDIRA GANDHI CENTRE FOR ATOMIC RESEARCH
SAFETY, QUALITY & RESOURCE MANAGEMENT GROUP
KALPAKKAM - 603102**

Tender Document Additional Terms & Conditions (ATC)

for

**Housekeeping services in Admin, Accounts, HBB, Stores
and Transport Buildings in IGCAR, Kalpakkam**

Tender No – IGC/SQRMG/PHRMD/2025/HK/01

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SECTION – I

Government of India
Department of Atomic Energy
Indira Gandhi Centre for Atomic Research
SAFETY, QUALITY & RESOURCE MANAGEMENT GROUP
Kalpakkam – 603 102

NIT DETAILS

Online Percentage rate tenders through [Facility Management Service (Lump sum based)] **GeM** Portal, in TWO parts are invited for and on behalf of the President of India by the **Director, SQRMG, IGCAR, Kalpakkam, Chengalpattu district, Tamil Nadu – 603 102**, from reputed, experienced & licensed agencies who have satisfactorily completed similar services (as specified in para. 1.1.(a) of this NIT) and are meeting the conditions as stipulated in this NIT, as per the details given below:

Tender No.IGC/SQRMG/PHRMD/2025/HK/01

<i>Name of work</i>	Housekeeping services in Admin, Accounts, HBB, Stores and Transport Buildings in IGCAR, Kalpakkam
<i>Period of Contract</i>	2 Years (Two years) from the date of commencement of contract. The contract may be extended for a further period of one year or part thereof on mutual consent.
<i>Estimated Cost</i>	Rs. 62,57,599.00 (Rupees Sixty-Two Lakhs Fifty-Seven Thousand Five Hundred Ninety-Nine only) (including GST)
<i>Earnest Money Deposit</i>	Rs. 1,25,152.00/-(Rupees One Lakh Twenty-Five Thousand One Hundred Fifty-Two only) in the form of Deposit at Call receipt or Demand Draft / Bankers Cheque/ Pay Order /FDR drawn in favour of PAY & ACCOUNTS OFFICER, IGCAR, KALPAKKAM payable at Kalpakkam. Insurance Surety Bond will also be accepted. Cash, Cheque, Bank Guarantee for Earnest Money Deposit will not be accepted. Micro and small firms registered as MSE and sellers exempted from furnishing EMD as per GeM GTC are exempted from EMD. Service providers under MSE category registered as “Employment activities (78)’ or Services to buildings & landscape activities(81) or ‘Office administrative, office support & other business support activities (82)” are only eligible for exemption. Manufacturers for goods and Traders as Major Activity are excluded from the purview of this exemption. However, they are required to furnish the MSME certificate/ concerned proof of certification instead of

	EMD at GeM Portal.
Security Deposit	2.5% of tendered value
Performance Guarantee	3% of tendered value
Cost of Tender Document	Nil
Tender processing fee	As applicable
Dates of availability of Tender Documents for view, download and submit	From 22/11/2025 (10:00 Hours) to 09/12/2025 (14:00 Hours) To Download – please visit GeM website on: https://gem.gov.in Detailed NIT is also available on website www.igcar.gov.in for view only.
<i>Please note that the tender will be available for download between the dates as prescribed above. Agencies interested in participating must register in the GEM web portal and pay the prescribed registration charges as per requirements, should pay tender processing fee online, all within the dates prescribed above. <u>Only agencies who have registered in the above mentioned web portal can participate in e-tender.</u> Detailed NIT is also available on website www.igcar.gov.in for view only.</i>	
Free viewing of Tender Documents in PDF format.	Search on Website www.gem.gov.in . If interested in participating in the tender, download tender details as under.
Purchase of tender Documents in Excel Format for participation in tendering.	Login in the Home page of the website www.gem.gov.in with your User ID & Password. Click on “Bids” button; then Click on “List of Bids”; Click on “Search” button. Now type appropriate key word on search tab. In the list select our bid and apply. Please refer Help Manual for submission of Tender / contact Help Desk at https://gem.gov.in/contactUs for any queries.
Last date & Time of prebid clarification if any, sent by bidder	The bidders are requested to send their Pre-bid clarifications / queries by not later than 14:00 Hours on 28/11/2025 to Mail id praj@igcar.gov.in, hpd@igcar.gov.in (Phone No. 44-27480500 – Extn: 22781, 22825, 22454)
Last date and time of closing of online submission of tenders (Bid end date):	09/12/2025 (14:00 Hours)

Last date for submission of Original DD/BC/FDR etc. towards EMD.	09/12/2025 (14:00 Hours), at Office PHRMD, Room No.429, 4th Floor, HBB Building, Kalpakkam – 603 102, Chengalpattu District. (Contact Phone No. 044-27480500 Extn : 22781, 22825, 22454). The tenderer shall be required to submit the Earnest Money in a sealed envelope marked 'Earnest Money.' Please note that, EMD shall be submitted in a sealed envelope clearly mentioning the Unit name <u>IGCAR</u>, Tender number & Name of work in a cover without fail. However, documents sent by post or courier will also be considered provided the same is received within due date & time. If a tenderer fails to submit original DD/BC/ PO/DR/ Insurance Surety Bond within the prescribed period as mentioned above, those tender will be summarily rejected.
Date and Time of online opening of Part-I (Technical Bid)	09/12/2025 (14:30 Hours), at the Room No. 407, Accounts building, IGCAR, Kalpakkam.
Period of verification of credentials for evaluation.	10/12/2025 to 16/12/2025 (Except 13/12/2025 & 14/12/2025) Note: Original documents substantiating the eligibility criteria all mentioned should be produced for verification during the above period. If the tenderers fail to submit original credentials for verification, within the prescribed period as mentioned above those tenders will be summarily rejected. For outstation bidders who have difficulty in appearing in person original notary certified documents can be submitted by speed/registered post.
Evaluation of Part-I (Technical bid)	Part-I evaluation for qualifying the bidders will be done based on credentials submitted by the bidder for opening Part-II (Financial bid). Inspection of eligible works will be carried out by an Engineering Team of Technical Evaluation Committee, if necessary.
Opening of Financial Bids of qualified bidders	Bidder shall check on GeM after Evaluation of Part-I Technical bid.
Period of validity of bid	The tender submitted by tenderer shall remain valid for acceptance for a period of 120 (One Hundred and Twenty) days from the date of closing of the tender.

Financial Bid/ Price Bid Breakup	The Bidders may note that, lump sum quoted tender amount should be same in both GeM portal and the price bid break-up sheet (strictly as per the given price-bid format) duly signed & stamped. If there is any difference between the total tender amount quoted in GeM portal and the price-break-up sheet as well as if there is any difference in the format of the price-bid uploaded in the Gem portal, the tender will be summarily rejected.
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Note: Corrigendum/ Addendum/ Amendments if any shall be hosted on IGCAR/ GeM websites only. Bidders are requested to visit the website regularly.

1.1. ELIGIBILITY CRITERIA

Contractors who fulfil the following requirements only shall be eligible to apply.

(a) Similar Works:-

The bidder must have experience of successfully executed/completed similar services over last three years (i.e., the current financial year and the last three financial years (ending month of March prior to the bid opening): -

- (i). Three similar completed services costing not less than the amount equal to 40% of the estimated cost, [or]
- (ii). Two similar completed services costing not less than the amount equal to 50% of the estimated cost, [or]
- (iii). One similar completed service costing not less than the amount equal to 80% of the estimated cost,

Name and address of the firm to whom the services were provided indicating the duration of service, copy of work order and work completion certificate shall be furnished.

(#) 'Similar services' shall mean "Housekeeping and sanitation services in Office/Industrial/residential buildings/Public buildings".

NOTE- (a):

- (i). Eligible similar nature of work should have been executed in India Only.
- (ii). Works got executed on back to back basis through another contractor will not be treated as eligible works.
- (iii). **In case of the work done under private sector, the completion certificate shall be supported with the copies of Tax Credit Statement (Form 26AS).**
- (iv). The value of executed works shall be brought to current costing level by enhancing the actual value of work **at simple rate of 7% per annum**, calculated from the date of completion to last date of submission of tenders.

(b) Financial Eligibility: -

Average annual financial turnover of the agency during the last three years, ending 31/03/2025, shall be **at least Rs 18.77 Lakhs (Rupees Eighteen Lakhs Seventy Seven Thousand only). Scanned copy of certificate from Chartered Accountant to be uploaded.** Details shall be furnished duly supported by figures in balance sheet/profit & loss account for the last 3 years duly certified by Chartered Accountant as uploaded by the applicant to Income tax department, as per proforma specified in Form – A.

NOTE- (b):

- (i). Bidders who are Micro or Small Enterprises are exempted from points (a) & (b). Documentary proof substantiating MSE shall be submitted along with the bid. **Service providers under MSE category registered as “Employment activities (78)’ or Services to buildings & landscape activities(81) or ‘Office administrative, office support & other business support activities (82)’ are only eligible for exemption.** Manufacturers for goods and Traders as Major Activity are excluded from the purview of this exemption.

(c) The bidder shall also have the following eligibility criteria:

- (i). The bidder should be registered with Employees Provident Fund Organization (EPFO). He shall furnish the Certificates of Registration with EPFO. Bidder’s profile shall invariably contain EPF registration number.
- (ii). The bidder should be registered with Employees State Insurance Corporation (ESIC). He shall furnish the Certificates of Registration with ESIC. Bidder’s profile shall invariably contain ESIC registration number
- (iii). The contractor shall give an undertaking in the attached format, for taking workman compensation policy for the subject work after the award of contract.

NOTE- (c):

- (i). Bidders debarred for bidding in any of the DAE units are not eligible to participate in the tender.
- (ii). Bidders who are GST defaulters as per the GST authorities at the time of submission of the bid are not eligible for this tender. Bidders shall submit an undertaking in the format provided in this document. Any subsequent defaulting in payment of GST by the bidder, will also be scrutinized by the department, and may lead to rejection of the bid/cancellation of contract.
- (iii). The bidder shall provide undertaking, in format provided in this document, to the effect that he will not allow or permit any employee to participate in any trade union activities or agitation in IGCAR Premises.
- (iv). Joint Ventures (JV) are not permitted;

- (v). Each bidder shall submit only one bid.
- (vi). The contractor shall be responsible for providing all statutory benefit to the personnel employed by him like minimum wages, bonus, EPF, ESI, Workmen Compensation policy, etc., as applicable and comply with all the Labour Codes, legislations and statutory conditions or any other acts dealing with minimum wages, bonus, industrial relations, and social security.

Even though the bidder may have satisfied the above requirements, he would be liable to disqualification if he has:

- 1) Made misleading or false representation or deliberately suppressed the information in the forms, statements and enclosures submitted with the tender.
- 2) Record of poor performance such as abandoning work, not properly completing the contract, or financial failures/weakness etc.
- 3) Any effort on the part of the bidder or his agent to exercise influence or to pressurize the employer would result in rejection of his bid. Canvassing of any kind is prohibited.
- 4) The Originals of the above Certificates shall be produced as and when called for. Irregularities if any observed will lead to rejection of the offer irrespective of the stage at which it is observed. Such bidders will be debarred for bidding in IGCAR as per applicable rule.
- 5) Firms will be debarred for a period of two years if it is determined that the bidder has breached the code of integrity as per Rule 175 and Rule 151 of GFR 2017.
- 6) Firms will be debarred for a period of two years for any actions or omissions by the bidder for other than violation of code of integrity, for the reason like supply of sub-standard material, non-supply of material, abandonment of works, sub-standard quality of works, etc.,

1.2. MANDATORY DOCUMENTS TO BE UPLOADED

The bidders are required to provide the following information and documents with their bids. Tenders not furnishing the following information and documents are liable to be summarily rejected. **Failing to upload the documents will result in disqualification of bid.**

- a) Copies of registration certificate documents defining the constitution or legal status, place of registration and principal place of business; written power of attorney of the signatory of the bid to commit the bidder. Appropriate business licences/registrations:
- b) If the Tenderer is a limited company or a corporation, the Tenderer should also furnish a copy of the Memorandum of Association of the Company/Corporation duly attested by a Notary Public.

- c) In the case of partnership firm, certified copy of the partnership deed duly attested by Notary Public and current and permanent address, telephone no. and mobile no. of all the partners.
- d) Power of Attorney in favour of the official of the Company signing the tender if the Tenderer is a Private or Public Limited Company.
- e) PAN number.
- f) GST registration certificate;
- g) Proof of experience in similar services as asked in para. 1.1. (a);
- h) Proof of Average annual financial turnover as asked in para. 1.1. (b);
- i) Audited financial statements including copies of the Profit and Loss (P/L) statements along with Balance Sheet for the last three years 2022-2023, 2023-2024, 2024-2025.
- j) Bank Account details;
- k) Authority to seek references from the bidder's bankers;
- l) Copies of certificates/documents asked in para. 1.1. (c);
- m) Information regarding any litigation, exclusion orders, expulsion or block entry, current or during the last three years, in which the Bidder is involved, the parties concerned and disputed amount. A consistent history of litigation or arbitration awards against the applicant may result in disqualification;
- n) Declaration by the bidder, Annexures and Undertakings.
- o) Micro or Small Enterprise certificate in case of MSE.
- p) Employees Provident Fund Organization (EPFO) and Employees State Insurance Corporation (ESIC) Certificates of Registration.
- q) Address Proof for Bidders Zonal/ Registered Office.

1.3. ADDITIONAL INSTRUCTIONS TO THE BIDDERS

- a) IGCAR, DAE, Kalpakkam is located 85kms away from Chennai. The site is accessible by road from Chennai via Chengalpattu, Thirukalukundram and also via Mamallapuram by East Coast Road (ECR).
- b) Information and Instructions for tenderers posted on website shall form of tender document.
- c) **Those contractors not registered on the website www.gem.gov.in, are required to get registered for e-tendering mode. Registered contractors only can submit / upload tenders.**
- d) Short listing of the agencies shall be subject to thorough verification of their credentials and inspection of services carried out by them.

- e) IF ANY INFORMATION FURNISHED by the applicant is found to be incorrect at a later stage, they shall be liable to be debarred from tendering / taking up works in IGCAR. The department reserves the right to verify the particulars furnished by the applicant independently.
- f) Scanned copy of the following duly signed & sealed on letter head of the bidder to be uploaded at the time of submission of bid and the same shall be submitted during the period of technical evaluation:-
- i. Annexure I – Technical Bid information
 - ii. Annexure II – Bidder Financial Information
 - iii. Annexure III – Declaration by the Bidder
 - iv. Annexure IV – Undertaking by the Bidder
 - v. Annexure V – Letter of Transmittal
 - vi. Annexure VI – Tender Acceptance Letter
 - vii. Annexure VII – Letter to Bank

Note: During technical evaluation, above missing documents if any, can be asked for submission. **Failing to upload the documents will result in disqualification of technical bid.**

- g) In case of successful tenderer, the tenderer is required to deposit an amount equal to 3% of the tendered value of the contract as irrevocable performance guarantee in the form of bank guarantee from any of the scheduled bank or by demand draft from State Bank of India or Canara Bank drawn in favour of **Pay & Accounts Officer, IGCAR, Kalpakkam** payable at Kalpakkam within a period of 15 days of issue of letter of intent.
- h) The letter of award of work (GeM Contract Order) will be issued only after the above said performance guarantee in any one of the prescribed forms is received and accepted failing which the Government shall without prejudice to any other right or remedy available in law, be at liberty to forfeit the earnest money absolutely and suitable action as deemed fit will be initiated against the bidder.
- i) In addition to the above, the successful tenderer is required to remit security deposit amounting to 2.5% of the tendered value which shall be deducted at 2.5% of the gross amount of the bill from each running bill, till total security deposit is recovered. EMD deposited along with bid will be returned after receiving Performance Guarantee.
- j) Tender will be kept valid for **120 (One Hundred and twenty)** days from the date of closing of the tender.
- k) No modifications in the tender shall be allowed after opening Part –I bid.
- l) After opening of Part-I (Technical Bid) of tender, Director, SQRMG, IGCAR may constitute a Technical Evaluation Committee which will first verify the online credentials submitted by the bidder with respect to their eligibility for the work. Short listing of bidders shall be subject to thorough verification of bidder's credentials and inspection, if any carried out. The Part-II (Financial Bid) of the

qualified tenderers shall then be opened after part I evaluation at GeM. The bidder Shall check the Part II opening after Evaluation of Part-I Technical bid on the GeM Portal website.

Note: During technical evaluation, missing documents if any required, can be asked by committee for submission.

- m) The EMDs of the unsuccessful bidders will be returned without any interest only after publishing financial evaluation status of bidders on GeM portal.
- n) Bidders are requested to note that, they should necessarily submit their price breakup/financial bid in the format provided and no other format is acceptable. The price breakup is given as a standard BoQ format (excel sheet), bidders are required to download the BoQ file, open it and complete the Yellow coloured (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). **No other cells should be changed. Once the details have been completed, the bidder should save it and print the same. The printed price breakup should be signed, scanned and uploaded as pdf file. If there is any difference between quoted lump sum amount (GeM offer price) and the uploaded price breakup-total value, then the bid will be summarily rejected.**
- o) GST, VDA, Bonus and employer's contribution to EPF& ESI as per extant government orders shall be paid by the contractor which shall be reimbursed on production of documentary evidence.
- p) Workman compensation policy as per extant government orders shall be paid by the contractor and will have to be made by the Contractor at his own cost and will not be reimbursed.
- q) Bidders shall not be under a declaration of ineligibility for tender quoting and fraudulent practice.
- r) If the bidder is submitting the financial bid along with technical bid, such bid will be summarily rejected.
- s) **"Bidders may please note that GeM is capturing and showing the IP addresses used by the Buyer and the Bidder(s). If the received bids having matching/common IP address between Bidder(s) and Buyer, such bids shall be outrightly rejected and shall not be considered for further evaluation. If the received bids having matching/common IP address among the Bidder(s), the buyer reserves the right to seek clarification. If the clarification is not satisfactory, such bids shall be outrightly rejected & shall not be considered for further evaluation"**
- t) Bids submitted with any conditions including bids with conditional rebate in price shall be summarily rejected
- u) Information regarding litigation, exclusion orders and expulsion or block entry if any shall be furnished along with the bid.
- v) Eligible source countries: Any Bidder, from a country which shares a land border with India must comply to the Order (Public Procurement No.1) &

Order (Public Procurement No. 2) issued by Public Procurement Division, Department of Expenditure, ministry of Finance, Government of India vide F. No. 6/18/2019-PPD dated 23.07.2020 and its addendum from time to time. Also, the bidder shall provide a undertaking as per Para – 11 of Annexure - IV. If such declaration or certificate is found to be false or to be incorrect at any time of submission of Bid or after awarding the Contract then, the said Contract will be terminated, along with such other actions as may be permissible under the relevant law of India.

- w) Bidder shall submit undertaking as per Para-12 of Annexure-IV for Compliance of MII Order 2017. If such declaration or Certificate is found to be false or to be incorrect at any time of submission of Bid or after awarding the Contract then, the said Contract will be terminated, along with such other actions as may be permissible under the relevant law of India.
- x) **Director, SQRMG, IGCAR** on behalf of President of India does not bind himself to accept the lowest or any other tender and reserves to himself the authority to reject any or all of the tenders or to allot parts of the works to different agencies without assigning any reasons there for. All tenders, in which any of the prescribed conditions is not fulfilled, shall be summarily rejected.

17.11.20
Director, SQRMG, IGCAR
For and on behalf of the President of India
C.G. Kamadkar
निदेशक (SQRMG) IGCAR
इंदिरा गांधी परमाणु अनुसंधान केंद्र
Indira Gandhi Centre for Atomic Research
कलपक्कम / Kalpakkam-603 102.

CHECKLIST FOR THE BIDDER
(Please put ' ' in the box provided)

Sr. No.	Particular of the document to be uploaded	Checked (Please put '✓' mark)
1.	Copy of certificate of registration	
2.	Copy of the Memorandum of Association of the Company/Corporation (in case of limited company or a corporation)	
3.	Certified copy of the partnership deed (in the case of partnership firm)	
4.	Copy of Power of Attorney	
5.	Copy of PAN	
6.	Copies of GST Registration Certificate, EPF, ESI, Labour License	
7.	Proof of experience in similar services as asked in para. 1.1. (a)	
8.	Proof of Average annual financial turnover as asked in para.1.1.(b)	
9.	Bank Accounts details	
10.	Declaration by the bidder, Annexures and Undertakings	
11.	EMD placed in Separate envelope duly super scribed EMD and NIT for Tender Notice No. IGC/SQRMG/PHRMD/2025/HK/01 and marked Envelop-I.	
12.	Hard Copy of MSME registration/ concerned proof of certification instead of EMD if applicable	
14.	Details of Registered post shall be sent by email to both the mail ids praj@igcar.gov.in, hpd@igcar.gov.in	

PART-A : TECHNICAL BID
(To be given on Company Letter Head)

NOTICE INVITING TENDER No. IGC/SQRMG/PHRMD/2025/HK/01

Sl. No.	Particulars to be furnished	
1.	Name of the Contractor/Proprietor/ Authorized Signatory	
2.	Name and Address of the Organization (including landline no., email ID, Mobile No., Web-site, if any)	
3.	Type of Organization (Proprietary/ Partnership Firm/ Company)	
4.	Registration No. & Year of Registration (upload copy)	
5.	Details of Authorized person to deal with (upload copy of power of attorney, if any)	Name: Designation: E-mail ID: Website: Landline No.:
6.	Business License of the firm issued by Municipal Corporation/State/Central. Govt. Authorities (upload copy)	
7.	Aadhar No. (upload copy) (for individual / Proprietary firms)	
8.	Aadhar and PAN linked Proof (upload copy) (for individual / Proprietary firms)	Copy uploaded (Yes or No)
9.	Permanent Account No. (PAN) /GIR No. (upload copy)	
10.	GST Registration No. (upload copy)	
11.	Provident Fund Account No. of the firm. (upload copy)	
12.	ESI Registration No. of the firm. (upload copy)	

11.	Copy of duly audited Profit & Loss Account and Balance Sheet for three successive financial years 2022-23, 2023-24 & 2024-25.	Year		Copy uploaded (Yes or No)	
		2022-23			
		2023-24			
		2024-25			
Sl. No.	Particulars to be furnished				
12.	Copy of Income Tax returns for three financial years 2022-23, 2023-24 & 2024-25.	Year		Copy uploaded (Yes or No)	
		2022-23			
		2023-24			
		2024-25			
13.	Details of having completed (i) THREE similar completed services each costing not less than the amount equal to 40% of the estimated cost put to tender; or (ii) TWO similar completed services each costing not less than the amount equal to 50% of the estimated cost put to tender; or (ii) ONE similar completed services costing not less than the amount equal to 80% of the Estimated cost during the preceding seven years ending 31 st March 2025. Contracts completed.				
Sl. No.	Name and address of the establishment	Period of contract		Value of contract	Copy uploaded (Write yes or No)
		From	To		

14.	Details of work orders on hand (upload copies of work orders)				
Sl. No.	Name and address of the establishment	Period of contract		Value of contract	Copy uploaded (Write yes or No)
		From	To		
15.	Particulars of relatives working in IGCAR				
Sl. No.	Name of the Employee	Designation	Unit		
16.	Any other relevant information				
17.	Details of EMD				
Mode of payment	Name of the Bank Branch	Date & Place of Issue:	Amount		
			In figures	In words	
18.	Details of MSME Certificate / concerned proof of certification availed for EMD Exemption:				

Date:

(Signature of the Bidder, with Official Seal)

FORM 'A' : FINANCIAL INFORMATION

(To be given on Company Letter Head)

I. Financial Analysis - Details to be furnished duly supported by figures in balance sheet for the last three years duly certified by the Chartered Accountant, as submitted by the applicant to the Income Tax Department (copies to be attached).

Particulars	Financial Year		
	2022-23	2023-24	2024-25
i) Gross Annual turnover on works/Services. Rupees (In Lakhs)			
iii) Certified by			

Name and address of Chartered Accountant	
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II. Financial arrangements for carrying out the proposed work.

Viz. line of credit, Working Capital, Liquid Capital, Fixed Deposits etc. - Upload scanned copy of statement

III. The scanned copies of following certificates are to be uploaded.

Profit & Loss account certified by CA & as submitted to Income Tax Department.

Signature of the Bidder, with Official Seal

Note: Further details if required may be asked from the contractor after opening of the bids. There is no need to upload the entire voluminous balance sheet.

DECLARATION TO BE SUBMITTED BY THE BIDDER

(To be given on Company Letter Head)

(Scanned copy of the declaration duly signed & sealed on letter head of the bidder to be uploaded at the time of submission of bid and original shall be submitted during the period of verification of originals).

Name of Work: **Housekeeping services in Admin, Accounts, HBB, Stores and Transport Buildings in IGCAR, Kalpakkam**

NIT No. **IGC/SQRMG/PHRMD/2025/HK/01**

1. This is to certify that:

- a. I /We have submitted the tenders in the Proforma as downloaded directly from the websites which are same as available in the website and there is no change in the format, number of pages etc.,
- b. I /We have not made any modifications / corrections / additions etc., in the tender documents downloaded from website by me / us.
- c. I /We have checked that no page is missing and all pages as per the index are available and that all pages of tender document submitted by us are clear and legible.
- d. I /We have submitted requisite EMD in the prescribed form (or) Availed EMD exemption.
- e. In case at later stage, it is noticed that there is any difference in my/ our tender documents with the original documents, IGCAR shall have the right to cancel the tender / work, forfeit the Earnest Money, Performance Guarantee & Security Deposit, take appropriate action as per the prevailing rules in force and IGCAR shall not be bound to pay any damages to me / us on this account.

2. I/We (Name of the contractor/ agency) hereby declare compliance towards all the labour codes, legislations and statutory conditions or any other acts dealing with minimum wages, bonus, industrial relations, and social security and authorise Indira Gandhi Centre for Atomic Research, Department of Atomic Energy to recover any payment that arises due to failure to comply with any of the Labour Codes, legislations and statutory conditions or any other acts dealing with minimum wages, bonus, industrial relations and social security etc. and all other acts mentioned in the tender document.

Date:

(Signature of the Bidder,with Official Seal)

UNDERTAKING TO BE SUBMITTED BY THE BIDDER

(To be given on Company Letter Head)

(Scanned copy of the undertaking duly signed & sealed on letter head of the bidder to be uploaded at the time of submission of bid and original shall be submitted during the period of verification of originals).

Name of Work: **Housekeeping services in Admin, Accounts, HBB, Stores and Transport Buildings in IGCAR, Kalpakkam**

NIT No. **IGC/SQRMG/PHRMD/2025/HK/01**

1. I/We hereby give an undertaking that, I/we have read and I/we am/are aware of all the clauses and sub clauses of tender forms and I/we confirm that, I/we will abide by all the terms and conditions available in this tender document.
2. I/We undertake and confirm that eligible similar service(s) has/have not been got executed through another contractor on back to back basis. Further that, if such a violation comes to the notice of Department, then I/we shall be debarred for bidding in IGCAR in future forever. Also, if such a violation comes to the notice of Department before date of start of work, the Engineer-in-Charge shall be free to forfeit the entire amount of Earnest Money Deposit / Performance Guarantee.
3. I / We have read and examined the Notice Inviting Tender, General instruction, terms and conditions, Form of Tender & all other contents in the tender documents for the service AND ACCORDINGLY I / We, hereby tender for execution of the service specified for the President of India within the time specified in Schedule of Quantities and in accordance in all respects and instructions in writing in the general instructions terms and conditions and in respects in accordance with, such conditions so far as applicable.
4. I / We have downloaded and gone through the pre-bid clarifications issued by the Department after close of sale of tenders and submitting tender accordingly.
5. I / We have gone through the "Additional Notes" sheet of financial bid/BOQ and submitting tender accordingly.
6. I / We have understood the entire scope of work and service charges quoted accordingly. We shall carry out the service as per specifications, conditions and complete the service within stipulated time to the entire satisfaction of the Department.
7. If I/We fail to furnish the prescribed performance guarantee in the prescribed form within a period of 15 days from the date of issue of Letter of Intent, I/We agree that the said President of India or his successors in office shall without prejudice to any other right or remedy, be at liberty to forfeit the said earnest money absolutely.
8. Further, if I/We fail to commence work as specified, I/We agree that President of India or his successors in office shall without prejudice to any other right or

remedy available in law, be at liberty to forfeit the said performance guarantee absolutely.

9. Further, I/We agree that in case of forfeiture of Earnest Money or Performance Guarantee as aforesaid, I/We shall be debarred for participation in the re-tendering process of the work.

10. I/We undertake to enter into a contract agreement within one month of commencement of operations. The Notice Inviting Tender, ATC as tender document Letter of Intent, Work Order (GeM Contract order), GeM GTC, GeM SLA and other relevant correspondence shall form part of the Contract Agreement, deemed to be a single composite agreement/contract and are not severable and will be binding on us. Until an agreement is signed and executed, this Bid together with your written acceptance thereof in your notification of award shall constitute a binding contract between us.

11. I/We have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India. I/We certify that, this bidder is not from such a country or from such a country has been registered with the Competent Authority. I hereby certify that this bidder fulfills all requirements in this regard and is eligible to be considered. I/We acknowledge the right of the department to terminate the Bidder for false declaration or certificate, along with such other actions as may be permissible under law.

12. I/We (Name of bidder) hereby certify that the products/ Services offered for this work meet the requirement of the minimum local content as mentioned in DPIIT order of Public Procurement (Preference to Make in India), Order-2017 dated 19/07/2024 and as amended from time to time and submit the requirement as per the order.

We hereby confirm that the Local content for this work is..... % of tendered value of work.

Note: In case, cost of work exceeds ` 10 Crore, this Percentage of Local content shall be certified by statutory auditor (or) cost auditor of company (in case of companies) (or) from a practicing cost accountant (or) practicing chartered accountant (in respect of suppliers other than companies) as defined in PPP-MII Order, 2017.

13. I/We _____ (Name of bidder) undertake that, we meet the mandatory Local Content (LC) requirement for qualifying as 'Class I Local Supplier' as per the PP-LC Policy, against this tender. The percentage of Local Content in the bid is ____%.

14. I/ We do hereby give an undertaking that, none of my relative (s) as defined below is / are employed in DAE as per details given in tender document. In case at any stage, it is found that the information given by me is false / incorrect, IGCAR shall have the absolute right to take any action as deemed fit without any prior intimation to me.

The near relatives for this purpose are defined as: 1) Members of a Hindu undivided family. 2) They are husband and wife. 3) The one is related to the other in the manner as father, mother, son(s), son's wife (Daughter-in-law), daughter(s), daughter's husband (Son-in-law), brother(s) and brother's wife, sister(s) and sister's husband (brother-in-law)

15. Further I/ We give an undertaking that: -

- a. I/We am/are not GST defaulter(s). I/We also give undertaking that I/We will pay GST in time during the complete period of the contract.
- b. I/We will take Workmen Compensation policy for my/our workmen, within 15 days of award of contract.
- c. I/we will not allow or permit any employee to participate in any trade union activities or agitation in IGCAR Premises.
- d. I/We give an undertaking that, I/we will establish a Local/ Zonal office in and around kalpakkam namely at a range of within 20 Km distance, within 15 days of award of contract.
- e. I/We give an undertaking that, I/We do not have two or more than two, live housekeeping contracts in IGCAR, Kalpakkam.

Date:

(Signature of the Bidder, with Official Seal)

LETTER OF TRANSMITTAL
(To be given on Company Letter Head)

To,
Director, SQRMG,
IGCAR, Kalpakkam,
Chengalpattu District.

Sub: Notice Inviting Tender No. **IGC/SQRMG/PHRMD/2025/HK/01** for
Housekeeping services in Admin, Accounts, HBB, Stores and
Transport Buildings in IGCAR, Kalpakkam

* * * * *

Sir,

1. Having examined the details given in the notice and bid document for the above work, I/We hereby submit the relevant information.
2. I/We hereby certify that all the statements made and information supplied in the enclosed forms and accompanying statements are true and correct.
3. I/We have furnished all information and details necessary for eligibility and have no further pertinent information to supply.
4. I/we also authorize The Director, SQRMG, IGCAR or his authorized representative to approach individuals, employers, firms and corporation to verify our competence and general reputation.
5. I/We hereby declare that I/We am/are not involved in any litigation on the date of submission of the tender.

OR

The details of litigation involving me/us are furnished below:

Date of submission:

Enclosures:

Date:

(Signature of the Bidder, with Official Seal)

TENDER ACCEPTANCE LETTER
(To be given on Company Letter Head)

To.

Director, SQRMG,
IGCAR, Kalpakkam, Chengalpattu District.

Sub: Acceptance of Terms & Conditions of Tender.

Tender Reference No: IGC/SQRMG/PHRMD/2025/HK/01

Name of Work: Housekeeping services in Admin, Accounts, HBB, Stores and Transport Buildings in IGCAR, Kalpakkam

Dear Sir,

1. I/We have downloaded/obtained the tender document(s) for the above mentioned Tender/Work from the web site(s) namely: <https://gem.gov.in> and www.igcar.gov.in as per your advertisement, given in the above mentioned website(s).

2. I/We hereby certify that, I/We have downloaded and read the entire General Terms & Conditions (GTC) and Service Level Agreement (SLA) on GeM and I/We shall abide hereby the terms and conditions contained therein

3. I/We hereby certify that I/we have read the entire terms and conditions of the tender documents (including Tender documents, annexure(s), schedule(s), corrigendum(s), etc.), which will form part of the contract agreement and I/we shall abide here by the terms/conditions/clauses contained therein.

4. The terms & conditions stipulated in SLA will supersede those in GTC and terms & conditions stipulated in this tender document (ATC) will supersede those in GTC and SLA in case of any conflicting provisions.

5. The corrigendum(s) issued from time to time by your department/organization to have also been taken into consideration, while submitting this acceptance letter.

6. I/We hereby unconditionally accept the tender conditions of above mentioned tender document(s)/corrigendum(s) in its totality/entirety.

7. I/We do hereby declare that our Firm has not been blacklisted/debarred by any Govt. Department/Public sector undertaking.

8. I / We certify that all information furnished by our Firm is true & correct and in the event that the information is found to be incorrect/untrue or found violated, then

your department/organization shall without giving any notice or reason therefore or summarily reject the bid or terminate the contract, without prejudice to any other rights or remedy including actions as taken by Department.

Yours Faithfully,

Date:

(Signature of the Bidder, with Official Seal)

LETTER TO BANK
(To be given on Company Letter Head)

To,

The Manager,

_____ (Bank Name)

_____ (Branch)

**Sub: Notice Inviting Tender No. IGC/SQRMG/PHRMD/2025/HK/01 for
Housekeeping services in Admin, Accounts, HBB, Stores and
Transport Buildings in IGCAR, Kalpakkam**

* * * * *

Sir,

I /we am/are holding account No. _____ in _____ (Bank
Name) _____ (Branch) since _____. I/We am/are participating
in the tendering process for “**Housekeeping services in Admin, Accounts, HBB,
Stores and Transport Buildings in IGCAR, Kalpakkam**”

2. I/we also authorize the Director, SQRMG, IGCAR or his authorized
representative to approach your Bank to verify our competence and general
reputation and queries, if any.

Date of Bid Submission:

Date:

(Signature of the Bidder, with Official Seal)

SCOPE OF WORK**2 Housekeeping services in Admin, Accounts, HBB, Stores and Transport Buildings in IGCAR, Kalpakkam****2.1 Description of Service:**

The Service provider shall provide housekeeping services to offices, IGCAR, Kalpakkam as per the details given below:

- (a) Cleaning, sweeping and mopping of all rooms, passages, open & closed verandahs, staircases, hard standing, and all other open/closed spaces inside the building.
- (b) Cleaning/dusting of all doors including glass doors, windows, mirrors, tables, chairs, computers, printers, control stations, books spines, back volume spines, etc.,
- (c) Cleaning of Restrooms/toilets, water closet, wash basins, urinals etc.
- (d) Cleaning of carpeted room with vacuum cleaner, cleaning of walls, ceiling, ventilators, pelmets, and removal of cobwebs. Cleaning of ceiling fans, light fittings etc.
- (e) Checking and cleaning of facade, roof tops, rain water down pipes and chajja of buildings and removal of vegetation growth, loose leaves etc.
- (f) Before sweeping, all waste paper baskets/dust bins are to be emptied and the waste is collected for disposal. The baskets/dust-bins shall be cleaned and kept at the proper place.
- (g) Sweeping with soft brooms followed by mopping using hand operated cotton mop of standard size by dipping in water-hygiene chemical/detergent in offices or equivalent and white phenol disinfectant solution in other areas.
- (h) The mopping to be repeated with ordinary water (the mop being squeezed before use) dipped in fresh water for every 20-30 sq.m. of mopping. Mopping shall be done in such a manner that no markings/stains are visible when the area is dried.
- (i) Dusting of verandahs, cleaning of furniture and fixtures in common areas such as chairs, sofas, tables, firefighting equipment, cleaning of grills, staircase, railing, counter flower pots, stands, pots, name plates on the doors, office equipment such as telephone instruments, door mats to be taken to remove the dust by striking it on the floor and place at its original place.
- (j) All waste materials collected which has no disposal value, as a result of the cosmetic cleaning shall be dumped at the nearest garbage point or shall be disposed off as per the instruction of the Engineer-In-Charge or his representative of DAE.
- (k) Other waste material like broken furniture, empty cartons, packing cases etc. are to be collected and deposited at the place earmarked in the manner instructed by the Engineer-in-Charge from time to time.

- (l) Collection and segregation of bio-degradable wastes such as raw material wastes & food wastes and Non-degradable wastes such as plastic materials, plastic coated packing, and metallic parts separately and keep the same in identified places marked for this purpose.
- (m) Filling of adequate quantity of liquid soap solution (Dettol / Jasmine or equivalent make) in containers provided near wash basins/washrooms.
- (n) Naphthalene balls of specified quantity and quality to be put at the urinals and out-let points in the toilet blocks.
- (o) Timely removal of choking in the wash basins, urinals and outlet points in toilet blocks, if any.
- (p) Re-arrangement and shifting of furniture like tables, chairs, sofa sets, cup boards/store wells etc. occasionally as and when required.
- (q) Regular checking of water leakage in water taps, stop cocks, pillar cocks and immediate intimation to EIC.
- (r) Removal of honeycomb of wild bees.
- (s) Removal and disposal of dead animals

The details of buildings and approximate floor area are given below:

S.No.	Name of the building	Approx area (in sqms)
1	Administration Building	2369.977
2	Accounts Building	3746.884
3	HBB Building	21898.565
4	Stores Building	22009.131
5	Transport Section	307.000

2.2 Activity schedule:

- (a) The schedule of activity to be carried out by the Contractor indicating the nature of activity, frequency and the time-frame/duration for completion of activities to be performed is given below:

Sl. No.	Major tasks	Schedule	Time-frame / Remarks
1.	Cleaning / Sweeping & mopping of all rooms of building floors, sweeping of hard standing, cleaning of equipment by waste cotton/ duster etc. with cleaning materials and cleaning gadgets.	Daily once	
2.	Cleaning of washrooms, toilets, wash basins, urinals etc. with cleaning materials and cleaning gadgets.	Daily twice	
3	Cleaning of control stations, computers, printers, tables, chairs and other office equipment etc. with vacuum cleaners	Daily once	

- (b) Frequency of activity mentioned in the above activity schedule can be increased at the discretion of the Engineer-in-Charge or authorized representatives. New activities as required may also be included in the Schedule of activity in the future.
- (c) Diluted acid/ other cleaning material to be used for cleaning of Water Closets and urinals. Naphthalene balls to be used in the urinal, odonil/ air freshener to be placed in toilets and liquid filled in liquid soap dispensers in the toilets on daily basis. The monthly/quarterly/annual requirement of cleaning materials and accessories is given in **Table I, II & III** of Material schedule. These cleaning materials listed in Table I of Material schedule are to be supplied one week in advance for the following month's consumption. The contractor shall supply materials and accessories on monthly/quarterly/annual basis one week before commencement of the next calendar month. The place of delivery of materials shall be intimated by Engineer-in-Charge or authorized representatives. The Engineer-in-Charge or authorized representatives will issue the materials to the contractor for day to day use.
- (d) All the toilets and corridor areas should be cleaned before commencement of working hours i.e. 08:30 hours daily. The toilets shall be again cleaned after break at 12:00 noon and after 2.50 pm. Only ladies cleaning personnel shall be allowed for cleaning of ladies' toilets and the contractor shall make arrangements accordingly.
- (e) The supervisor has to maintain a register in which he shall mention the details of the work carried out every day and take signature of the authorized representative/ concerned in charge for work performance.
- (f) Penalty will be levied in case any of the activity indicated is not carried out as per the prescribed schedule or the workers are not performing satisfactorily. Rate of penalty shall be levied as per GeM-SLA for Facility Management Service (Lump sum based).

2.3 Manpower schedule:

- (a) The contractor shall supply semi-skilled and unskilled labour as given below:

Sl. No.	Description of manpower	Quantity required	Nature of Work
01.	Semi-skilled	1 (One)	Supervise the labourers deployed by the contractor, ensure that the labourers wear overcoat and all other safety/protective gears before they take up the housekeeping activity, ensure proper deployment of the housekeeping staff so that housekeeping activities are carried out as per the given schedule and the staff are not kept idle, ensure the supply of materials and equipment as per the given schedule and replace them whenever necessary, coordinate with Department representative in matters related to the

			service, ensure timely submission of bills along with all the supportive documents.
02.	Unskilled	15 (Fifteen)	Housekeeping activities as per the activity schedule.

- (b) The contractor shall ensure deployment of manpower as indicated above on all working days. Penalty will be levied in case of non-supply of labour. Rate of penalty shall be levied as per **Clause 4.8** general conditions of contract.
- (c) Contractor shall provide over-coats, caps, gloves and other required protective gears and ID card to their manpower at their cost and no extra payment will be made on account of this. The contractor shall be responsible for transportation of men & materials supplied under this contract.
- (d) In case of requirement of housekeeping services beyond office hours or on holidays, the contractor has to provide the required manpower if so demanded by Engineer-in-charge and payment for manpower shall be made as per prevailing minimum wage rate.
- (e) In case of requirement of additional man-power for catering to any special occasion on any day, the contractor must be able to provide additional man-power not exceeding five unskilled labourers. Any additional man-power supply shall be shown separately in the bill.

2.4 Material schedule:

- (a) The contractor shall supply cleaning materials like phenyl, diluted acid, Rubber urinal screen mat, naphthalene balls, air fresheners, liquid soap, brooms, mops, etc. necessary for the above housekeeping activities, the frequency for supply of these materials and the cost of cleaning material/accessories/equipment determined by the Department is given below:

Table - I: Items to be supplied on Monthly basis

Sl. No.	Description of item	Unit	Make/Brand	Monthly quantity to be supplied	Unit Rate in Rs.(excluding GST)	Amount in Rs.
01.	Toilet air freshner (50 gms)	Each	Odonil/airwick/godrej aer/brand of repute	50	44	2200
02.	Hard Broom for road sweeping (Bamboo)	Each	Local/brand of repute	10	68	680
03.	Liquid soap	Litre	Life Buoy/Dettol/brand of repute(900 ml)	5	200	1000
04.	Liquid Toilet cleaner	Litre	Harpic/Leeford/brand of repute (1 Lit.)	30	164	4920
05.	Hard &	Each	Local/brand of repute	4	74	296

	metallic floor brush (2')					
06.	White phenyl	Litre (5 lits)	Royal/brand of repute	3	221	663
07.	Mop with stick	Each	Brand of repute	15	149	2235
08.	Cleaning acid	500 ml	Royal (or) brand of repute 500 ml	5	62	310
09.	Aromatic urinal screen mat	Each	Local/brand of repute	20	47	940
10.	Sanitary Cubes	Packets	Panama /brand of repute	30	51	1530
11.	Soap powder	Packet	Vim/Surf	2	131	262
12.	Floor Cleaner	500 ml	Domex/Lizol	40	180	7200
						22236.00

Note: Quantity shall be subject to increase or decrease and this shall be communicated in advance by Engineer-in-charge.

Table-II: Items to be supplied on Quarterly basis

SI No.	Description of item	Unit	Make/ Brand	Quarterly quantity to be supplied	Unit Rate in Rs.(excluding GST)	Amount in Rs.
01	Soft Broom (PhoolJadu)	Each	Gala / Scotch Brite (or) brand of repute	20	81.00	1620
02	Pocha (Floor Duster) (pack of 10)	Packet	Local (or) brand of repute	25	169.50	4237.5
03	Naphthalene Ball	Kg	Trisul B 132 (or) Tiger brand (or) brand of repute	5	200.00	1000
04	Toilet Brush (Harpic)	Each	(or) brand of repute	30	94.10	2823
05	Room freshner (220 ml)	Each	Airwick/Godrej/ Brand of Repute	20	124.00	2480
06	Bleaching powder	Kg	Brand of repute	6	66.20	397.2
07	Baygon spray (200 ml) Multi Insect killer	Each	HIT Cockroach (200ml) / Baygon	2	96.00	192
08	Brasso Metal polish	Each		2	236.40	472.8

09	Gloves (Rubber gloves)		As per requirement			
10	Navy Blue Over-coat		As per requirement			
						13222.5

Note: Quantity shall be subject to increase or decrease and this shall be communicated in advance by Engineer-in-charge.

Table – III: Items to be supplied on Annual basis

SI No.	Description of item	Unit	Make/ Brand	Qty	Unit Rate in Rs.(excluding GST)	Total in Rs
1	Bucket 16 ltrs	Each	Desire / reputed brand	20	152	3040
2	Bucket for toilets 05 ltrs	Each	Crown / reputed brand	30	93	2790
3	Dust Bin with cover 40 ltrs	Each	Crown / reputed brand	10	549	5490
4	Dust Bin 05 ltrs.	Each	Crown / reputed brand	25	217	5425
5	Wiper	Each	National / reputed brand	40	120	4800
6	Mug (Toilet + general use)	Each	Metro/ reputed brand	35	30	1050
						22595.0

Note: Quantity shall be subject to increase or decrease and this shall be communicated in advance by Engineer-in-Charge.

- (b) The contractor shall ensure that the items are supplied as per the above schedule. Penalty shall be levied for non-supply of consumable items for cleaning purpose given in Table-I.
- (c) The contractor shall supply items given in Table-II at the time of commencement of the contract. Items rendered not worthy for use due to normal wear and tear or any other reason shall be replaced immediately on demand by the Department at no additional cost. Penalty shall be levied for non-supply/non-replacement of the item. Rate of penalty shall be as per **Para 4.8** of Special Conditions of Contract.
- (d) The cost of cleaning material/accessories/equipment determined by the Department shall remain fixed for a period of TWO years. No escalation in

percentage rate quoted will be considered during entire contract period including extension period. However escalation of 5% at the time of extension of contract period on the cost of supplied cleaning material as per Table-II and Table-III will be permitted. The wage of the manpower during extension period will be as per the prevailing minimum wage fixed by the competent Government Authority at the time of carrying out the work.

2.5 Period of contract:

- (a) The contract will be for a period of **TWO years** from the date from which the contract is made effective.
- (b) The contract may be extended for a further period of one year or part thereof on mutual consent. Such extension of contract shall be on the same terms and conditions. In case the contractor is not willing to extend the validity of the contract beyond a period of TWO year, the contractor shall give three months' notice prior to expiry of the contract period.

2.6 Working hours:

The working hours shall be from 08:30 hours to 17:00 hours (including half an hour lunch break) from Monday to Friday. The Office remains closed on Saturdays/Sundays and other public holidays as notified by the Department. However, if required, the contractor shall provide service beyond office hours/on holidays also as directed by Engineer-in-Charge.

2.7 Duties, responsibilities and contractual obligations of the contractor:

- (a) The Contractor shall provide the services described in Clause 2.1 in accordance with the activity schedule given in clause 2.2.
- (b) The Contractor shall engage semi-skilled and unskilled labourers as indicated in clause 2.3.
- (c) The contractor shall ensure that all the personnel are selected after due verification of antecedents from police authority and shall furnish Police verification certificate in original to the Engineer-in-charge, within a month of award of contract. The Police verification must be carried out by the Police under the Police Station area where the persons deployed by the contractor were continuously staying for the last two years or more.
- (d) The contractor shall supply cleaning materials like phenyl, diluted acid, Rubber urinal screen mat, naphthalene balls, air fresheners, liquid soap, brooms, mops, etc. as per the schedule given in Clause 2.4 Table (I, II & III). The cost of cleaning material shall be reimbursed as per the rate prescribed by the Department in clause 2.4. Engineer-in-Charge or his authorized representative will issue the cleaning materials to the contractor for day to day use.
- (e) The contractor shall ensure that the equipment/machinery/plastic wares/plastic products like bucket, mug, dust-bins etc. are in useable condition throughout the period of contract, including the period of extension, if any. In case any of the plastic wares/ plastic product is damaged, the contractor shall replace them free of cost.

- (f) The contractor shall provide overcoats, caps, gloves and other required protective gears to its manpower and ensure that the personnel engaged wear the protective gear at all times during execution of work. The contractor shall alone be fully responsible for safety, security and insurance or life insurance of the personnel engaged by him. Contractor shall ensure that additional safety equipment are deployed while cleaning of façade, roof tops, removal of beehive, dead carcasses etc. and obtain safety clearances before taking up work at heights. The Department shall not be liable for any compensation in case of any fatal injury/death caused to or by any manpower while performing/discharging their duties.
- (g) The contractor shall be responsible for transportation of men & materials supplied under this contract. The manpower deployed by the contractor shall at all times behave politely and in a courteous manner with the employees and other officials of this Department and shall not indulge in any argument or altercation.
- (h) The contractor shall submit the material evidence without fail against the attendance for all the employee's engaged for this work before 7th of every month.
- (i) The manpower deployed by then contractor will not be treated as DAE employees for any purpose, whatsoever, and facility / benefits applicable to DAE employees will **not** be extended to them. Such personnel shall have no right, whatsoever, to claim employment under the Government / Department on the ground of their service under the contract.

Total Estimated Cost for Notice Inviting Tender					
1	<u>Labour Wages</u>				
Sl. No	Description	No of employ- yees per day (A)	Total no of man-days for Two year (B) = (A x 22 x 24)	Rate per employee per day (C)	Amount (Total no of man-days per year * rate per employee per day) (D) = B x C
1	Semi-skilled/ Unskilled Supervisory (F.No.1/6(3)/2025-LS- II dated 25/09/2025 w.e.f 01.10.2025)	1	528	632.00	3,33,696.00
2	Unskilled (F.No.1/6(3)/2025-LS- II dated 25/09/2025 w.e.f 01.10.2025)	15	7920	541.00	42,84,720.00
	Sub-Total (A)				46,18,416.00
2	<u>Cost of Materials and equipment's</u>				
Sl. No	Description	Unit	No.of unit for Two years (A)	Rate per unit (B)	Amount (C) = A x B
1.	Cost of supply of cleaning materials on monthly basis (Table – I of Para 2.4)	Month	24	22236.00	533664.00
2.	Cost of supply of cleaning materials on quarterly basis (Table – II of Para 2.4)	Quarter	8	13222.50	105780.00
3.	Cost of supply of cleaning materials on Annual basis (Table –III of Para 2.4)	Year	2	22595.00	45190.00
	Sub-Total (B)				684634.00
FOR TWO YEAR(C) = (A) + (B)					53,03,050.00
GST @ 18% (B = A x 18%)					9,54,549.00
Total Amount for Two Years in Rs.					62,57,599.00

3. INSTRUCTION & GUIDANCE TO TENDERER

3.1. General Instructions:

- (a) Tenderer to note that tenders with any condition including that of conditional rebate shall be rejected forthwith.
- (c) Additional items, if any that the contractor may wish to include may be indicated in separate sheet and the same will be permitted to sale on receipt of acceptance from the Competent Authority.

3.2 Submission of Tender:

- (a) Tender shall be deemed to have been submitted after careful study and examination of the tender document with full understanding of its implications.
- (b) Submission of a tender by a Tenderer implies that he has read and understood this notice and all other contract documents and has made himself aware of the scope and specifications of the work to be done and local conditions and factors having a bearing on the execution of the work.
- (c) All information called for should be furnished against the relevant columns in the forms. If for any reason, information is uploaded on a separate sheet, this fact should be mentioned against the relevant column. Even if no information is to be provided in a column, a “nil” or “no such case” entry should be made in that column. If any particulars/query is not applicable in case of the Tenderer, it should be stated as “not applicable”. The Tenderers are cautioned that furnishing incomplete information in the tender forms or deliberately suppressing the information may result in the tender being disqualified.
- (d) No additional information shall be entertained after submission of the tender unless it is called for by the Director, SQRMG, IGCAR.
- (e) Any information furnished by the Tenderer found to be incorrect either immediately or at a later date, would render him liable to be debarred from tendering/taking up of any job/work in IGCAR.
- (f) The Technical-cum-Financial Bid of the tender should be valid for a minimum period of 120 days from the date of closing of the tender. Tenderer shall not be entitled to revoke or cancel the tender or to vary the tender submitted or in terms thereof during this period of 120 days, without the consent in writing of Director, SQRMG, IGCAR.

3.3 Bid Opening:

- (a) In the event of the date specified for opening of bid being declared holiday, the Bid will be opened at the appointed time and location on the next working day.

3.4 Clarification of Bid:

- (a) When deemed necessary, the Department may seek clarifications on any aspect including any document from the Bidder. However, that would not entitle the Bidder to change or cause any change in the substance of the Tender submitted or price quoted.
- (b) During the course of evaluation of the bid, in case it is found that any of the documents prescribed has not been furnished, such document will be called for and the same shall be furnished within the prescribed period as per GeM Conditions.
- (c) The shortfall information / documents should be sought only in case of historical documents which pre-existed at the time of the tender opening and which have not undergone change since then. So far as the submission of documents is concerned with regard to qualification criteria, after submission of the tender, only related shortfall documents should be asked for and considered. For example, if the bidder has submitted a work order without its completion/ performance certificate, the certificate can be asked for and considered. However, no new work order should be asked for so as to qualify the bidder.

3.5 Acceptance and Rejection of Bid:

- (a) Competent Authority on behalf of President of India reserves to himself the authority to reject any or all of the tenders. Tenders, in which any of the prescribed conditions is not fulfilled or any condition including that of conditional rebate is put forth by the Tenderer, shall be liable to be rejected.

3.6 Scrutiny of Bids:

Bids will be scrutinized to ascertain –

- (a) That the Power of Attorney inter-alia includes a provision to bind the Bidder to settlement of disputes clause.
- (b) That the bid is conforming to all the terms, conditions and specification of the Tender Document, without affecting in any substantial way the scope, quality or rendering of service.
- (c) That the bid does not limit in any substantial way, the Department's rights or the bidder's obligations under the contract.
- (d) That the bid does not contain any rectification that would affect unfairly the competitive position of other bidders.

3.7 Evaluation of Bids:

- (a) **Estimated Cost of tender:** The estimated amount of tender (as given below) is the sum of minimum wages for the contract workers during contract period and cost of cleaning material to be supplied by the contractor during contract period including GST. The estimated amount is exclusive of EPF, ESI and bonus:
- (b) Tenderer shall note that one operation involves one or more activities of description mentioned below for a net duration of Eight hours and rate shall be quoted accordingly.
- (c) Work shall be carried out as per detailed scope of work and as directed by the Officer-in-charge.
- (d) Personnel engaged for the below work must wear an uniform (bearing contractor's name) in a prescribed colour as instructions by Officer-in-charge.
- (e) All Cleaning equipment and consumable items required for housekeeping services shall be supplied by the contractor at the cost determined by the Department given in the Material schedule.

Item No	Description of item	Qty	Rate Rs. P.	Unit	Amount Rs. P.
1	Cleaning/ Mopping/ Dusting etc. at Admin, Accounts, HBB, Stores and Transport Building : Labour charges for a) Cleaning / Sweeping & mopping of all rooms of building floors, sweeping of hard standing, cleaning of equipment by waste cotton/ duster etc. with cleaning materials and cleaning gadgets. b) Cleaning of washrooms, toilets, wash basins, urinals etc. with cleaning materials and cleaning gadgets. c) Cleaning of control stations, computers, printers, tables, chairs and other office equipment etc. with vacuum cleaners 15 Unskilled X 22 Days x 12 months X 2 year = 7920 Operations. Note: 1. Rate shall be for each operation for a net working time of 8 (Eight) hours per day.2. Tenderer shall note that one operation involves one or more activities of description mentioned above for a net duration of Eight hours.3. Work shall be carried out as per detailed scope of work.4. Contractor shall engage one Un-Skilled personnel for	7920 Operations	541.00	Each Operation	42,84,720.00

	each operation.5. Personnel engaged for the above work must wear uniform bearing contractor's name.6. All Cleaning equipment and consumable items shall be supplied by the contractor at the cost determined by the Department given in the Material schedule.				
2.	Supervise the labourers deployed by the contractor, ensure that the labourers wear overcoat and all other safety/protective gears before they take up the housekeeping activity, ensure proper deployment of the housekeeping staff so that housekeeping activities are carried out as per the given schedule and the staff are not kept idle, ensure the supply of materials and equipment as per the given schedule and replace them whenever necessary, coordinate with Department representative in matters related to the service, ensure timely submission of bills along with all the supportive documents. 1 Semi-Skilled X 22 Days x 12 months X 2 year = 528 Operations. Note: 1. Rate shall be for each operation for a net working time of 8 (Eight) hours per day. Tenderer shall note that one operation involves one or more activities of description mentioned above for a net duration of Eight hours. 3. Work shall be carried out as per detailed scope of work. 4. Contractor shall engage Two Skilled personnel with any degree/ diploma qualification possessing communication skills for each operation. 5. Personnel engaged for the above work must wear uniform bearing contractor's name.	528 Operations	632.00	Each Operation	3,33,696.00

3	Cost of Supply of Cleaning materials for Two year (Monthly consumables: Rs. 22236.00 x 24=Rs. 533664.00) + (Quarterly consumables: Rs. 13222.50 x 8 = Rs. 105780.00) + (Annual consumables: Rs. 22595.00 x 2 = Rs. 45190.00)	684634.00
Sub Total		53,03,050.00
Add GST @ 18%		9,54,549.00
Total		62,57,599.00

The tenderer shall quote as per the format given in **Part II Financial Bid of GeM Bid Document.**

3.8 Award of Contract:

- (a) The successful bidder will be issued with a Letter of Intent with request to deposit Performance guarantee in any form prescribed under **Clause 4.2**, within a period of fifteen days from the date of issue of Letter of Intent.
- (b) Upon receipt of Performance guarantee a work order will be issued to the successful bidder to commence the service within a period of fifteen days from the date of issue of Work order.
- (c) A Contract Agreement has to be entered into within one month of commencement of operations. The Notice Inviting Tender & tender document, Letter of Intent, GeM GTC, GeM SLA and other relevant correspondence with the successful bidder shall form part of the Contract Agreement and deemed to be a single composite agreement/contract and are not severable.

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4. GENERAL CONDITIONS OF THE CONTRACT

4.1 Earnest Money Deposit:

- (a) The tender must be accompanied by the Earnest Money Deposit **Rs. 1,25,152.00/-(Rupees One Lakh Twenty-Five Thousand One Hundred Fifty-Two only)**. EMD shall be submitted by way of Demand Draft, Pay Order, FDR or Banker's Cheque in favour of Pay & Accounts Officer, IGCAR, Kalpakkam. Insurance Surety Bond in favour of President of India will also be accepted. Cash, Cheques and Bank Guarantee for EMD will not be accepted.
- (b) Small or Micro firms having valid MSME certificate and sellers exempted from EMD submission as per GeM GTC are exempted from EMD. However, they are required to furnish the MSME certificate/ proof of exemption instead of EMD. **Service providers under MSE category registered as "Employment activities (78)' or Services to buildings & landscape activities(81) or 'Office administrative, office support & other business support activities (82)" are only eligible for exemption.** Manufacturers for goods and Traders as Major Activity are excluded from the purview of this exemption.
- (c) Tenders without EMD or Tenders not accompanied by MSME certificate/ concerned proof of certification as prescribed will be rejected.
- (d) EMD in respect of unsuccessful Bidders will be returned without any interest only after publishing financial evaluation status of bidders on GeM portal.
- (e) EMD of the successful bidder shall be returned after receiving the Performance Guarantee.
- (f) If any tenderer withdraws his tender within the validity period or makes any modification in the terms and conditions of the tender which are not acceptable to the Department, then the Government shall without prejudice to any other right or remedy be at liberty, to forfeit 50% (fifty percent) of the earnest money absolutely. Further the tenderer shall not be allowed to participate in re-tendering process of the work.
- (g) If the successful bidder fails to remit the Performance Guarantee in any of the forms prescribed within a period of 15 days from the date of issue of Letter of Intent, it will be concluded that the successful bidder is not willing/unable to provide the service as per the bid submitted by him. In such case, the EMD will be forfeited without further correspondence in this regard. Further, the Tenderer shall not be allowed to participate in the retendering process.
- (h) If the successful MSME bidder withdraws his tender within the validity period (or) makes any modification in the terms and conditions of the

tender which are not acceptable to the Department (or) fails to remit the Performance Guarantee in any of the forms prescribed within a period of 15 days from the date of issue of Letter of Intent, it will be concluded that the successful bidder is not willing/unable to provide the service as per the bid submitted by him. In such case, the Firm will be debarred for a period of One year without further correspondence in this regard. Further, the Tenderer shall not be allowed to participate in the retendering process.

4.2 Performance Guarantee:

- (a) In case of successful Tenderer, the Tenderer shall deposit an amount equal to 3 % (Three percent) of the work order value as irrevocable Performance Guarantee in one of the following forms within a period of 15 days from the date of issue of Letter of Intent:
 - I. Demand Draft / Bankers Cheque in favour of Pay & Accounts Officer, IGCAR.
 - Or
 - II. Fixed Deposit Receipt (FDR) of State Bank of India/Scheduled Bank pledged in favour of Pay & Accounts Officer, IGCAR
 - Or
 - III. An irrevocable Bank Guarantee (BG) in the form prescribed by the Government from State Bank of India or Canara Bank. Or a Scheduled Bank.
- (b) The Performance Guarantee shall be initially valid upto the stipulated date of completion plus 2 months and in addition to claim period of six months beyond that. In case the time for completion of work gets enlarged, the contractor shall get the validity of performance Guarantee extended to cover such enlarged time for completion of work. After recording of the completion certificate for the work by the competent authority, the performance guarantee shall be returned to the contractor, without any interest.
- (c) The GeM Contract Order will be generated only after the said Performance Guarantee in any one of the prescribed form is received and accepted.
- (d) In case, the Tenderer fails to commence the operations within fifteen days from the date of issue of work order it will be concluded that the successful bidder is not willing/unable to provide the service as per the bid submitted by him. In such case, the Performance Guarantee will be forfeited without further correspondence in this regard. Further, the Tenderer shall not be allowed to participate in the retendering process.
- (e) The Performance Guarantee shall be forfeited, if the contract is terminated due to failure on the part of the contractor to provide services for the entire period of the contract including period of extension, if any.
- (f) The Performance Guarantee will be discharged after completion of contractor's performance obligation under the contract. No interest is

payable on the Performance guarantee.

4.3 Security Deposit:

- (a) In addition to above, the successful tenderer is required to remit Security Deposit amount of 2.5% of the tendered value which shall be deducted at 2.5% of the gross amount of each bill, till total Security deposit is recovered.
- (b) The Security Deposit shall be forfeited, if the contract is terminated due to failure on the part of the contractor to provide services for the entire period of the contract including period of extension, if any.
- (c) The entire Security Deposit shall be refunded after completion of contractor's performance obligation under the contract. No Interest is payable on the Security Deposit.

4.4 Rates and Charges:

- (a) The tenderer shall quote only service charges as a percentage rate on the total estimated amount and it shall remain fixed throughout the contract period including period of extension, if any.
- (b) Service Charges quoted as a Percentage of Estimated Cost is to be in whole nos. with two decimal points.
- (c) If a tenderer quotes NIL or less than 3.85% as Service Charges on estimated cost calculated for the purpose of Notice Inviting Tender or If the service charges quoted/offered in the bid is ambiguous such tender shall be treated as invalid/a bid with "NIL" charges/consideration, unresponsive and will not be considered.
- (d) Payment of Service Charge to the Contractor shall be only on the Minimum wages as notified by Chief Labour Commissioner (Central), New Delhi from time to time plus the cost of cleaning material supplied by the Contractor during the Contract period. GST, EPF, ESI, bonus, VDA etc., shall not be taken into account for the purpose of payment of service charges.
- (e) The percentage rate of service charges quoted by the tenderer shall be deemed to include all incidental expenses and administrative charges incurred by him towards realizing payment of taxes, GST, EPF, ESI and all other payment to various statutory authorities related to execution of this contract, such other and charges for any minor details/items of work which are obviously and fairly intended and which may have not been included in these documents but which are essential for the execution and entire completion of the work.
- (f) Any enhancement/escalation due to revision in wages / VDA and other Taxes, statutory payments like GST, ESI /EPF/Bonus etc., shall only be

reimbursed to the contractor subject to production of proof of payment.
No claim for enhancement of the rate of quoted percentage will be entertained.

- (g) Any dispute regarding any minor details/items of work obviously and fairly intended and may have not been included in this document shall be referred to the Accepting Officer - Director, SQRMG, IGCAR. Appeal against the decision of the Accepting Officer in this regard shall be to the Director, IGCAR, and the decision given by the Director, IGCAR shall be final and binding on both the parties.

4.5 Validity period of rate

The service charges quoted as a percentage rate on the total estimated amount should be firm and it shall remain fixed throughout the contract period including period of extension, if any.

4.6 Price escalation

- (a) The cost of cleaning material/accessories/equipment determined by the Department shall remain fixed for a period of TWO years. No escalation in percentage rate quoted will be considered during entire contract period including extension period. However escalation of 5% at the time of extension of contract period on the cost of supplied cleaning material as per Table-I, Table-II and Table-III will be permitted. The wage of the manpower during extension period will be as per the prevailing minimum wage fixed by the competent Government Authority at the time of carrying out the work.
- (b) The prevailing rate of minimum wages and estimate rates per operation are given in **Para. 4.10 and 3.7** respectively.
- (c) During the period of contract, as and when the minimum wages/VDA for Central Government are revised by the Chief Labour Commissioner, then the rates payable for each category of manpower shall be revised to the new minimum wages. The contractor shall be liable to pay the revised minimum wages to the labourers from the date the new minimum wages/VDA becomes effective and produce proof of payment of revised minimum wages along with the monthly bill for reimbursement.
- (d) Any extension of contract for a further period of one year or part thereof on mutual consent shall be on the same terms and conditions. However, the Department may review the rate determined for cleaning material/accessories/equipment and revise, if necessary. In case the contractor is not willing to extend the validity of the contract beyond a period of one year, the contractor shall give three months' notice prior to expiry of the contract period.

4.7 Quality of work

Director, SQRMG, IGCAR shall be the final judge of the quality of the work and the satisfaction of the standards in respect thereof set forth in the contract documents. Laxity or failure to enforce compliance with the contract documents by the Officer-in-Charge/authorized representative shall not manifest change or intent of waiver, the intention being that, notwithstanding the same, the Contractor shall be and remain responsible for complete and proper compliance with the contract documents and the specification therein. The Competent Authority has the right to prohibit the use of men/women and any tools, materials or equipment which in his opinion do not produce work or performance meeting the requirement of the Contract Documents.

4.8 Penalty

The Tenderer will be required to strictly adhere to the terms and conditions of the contract and provide satisfactory service, failing which competent authority shall have liberty to levy the penalty and terminate the contract as per conditions detailed in Service Level Agreement (SLA) for Facility Management Services (Lump sum based) detailed out below:

SI No.	Nature of Default	Default Details	Penalties			Remarks
			1st instance	2nd instance	3rd instance	
1	Non deployment of manpower	Non-deployment of total manpower mentioned in the contract as per the date of joining.	Up to 15 days, @1 % per day of the total value and beyond 15 days cancellation of contract with cancellation charges @ 10% of the order value.	Up to 15 days, @2 % per day of the total value and beyond 15 days cancellation of contract with cancellation charges @ 10% of the order value.	Cancellation of contract with cancellation charges @ 10% of the order value.	
2	Failure to address deficiencies/ complaints brought to notice by buyer	Deficiencies/ complaints not addressed promptly	Penalty of Rs. 500/-	Penalty of Rs. 800/-	Penalty of Rs. 1000/-	After 3rd instance, the buyer may continue to impose the same penalty as imposed for 3rd instance

						e.
3	If the employee is found responsible for any theft, loss of material/ articles and damages		Immediate payment in actuals, equivalent to the value of the article theft/ lost/ damaged. Replacement of employee within 2 days.	Immediate payment in actuals, equivalent to the value of the article theft/ lost/ damaged. Replacement of employee within 2 days/ cancellation of contract as decided by the buyer depending on the gravity of the act.	Cancellation of the contract with cancellation charges @ 10% of the order value.	
4	Delay in payments of take-home remuneration by the Service Provider and deposit of EPF and ESI (both employee and employer share)		Rs. 100 per day for each default, warning to Service Provider to deposit the said amount within 7 working days.	Rs. 200 per day for each default, hold on all type of payments to Service Provider till the said amount is deposited to respective stakeholders and proof of same is submitted to Buyer.	Cancellation of the contract with cancellation charges @ 10% of the order value.	
5	If the employee is absent or takes leave for more than 2 days without informing or taking prior approval.		Substitute within 2 days failing which, @ 1 % per day of the total value (excluding service tax etc.) of the absent resources up to 15 days. Beyond 15 days, cancellation of the contract with cancellation charges @ 10% of the order value.	Substitute within 2 days failing which, @ 3 % per day of the total value (excluding service tax etc.) of the absent resources up to 15 days. Beyond 15 days, cancellation of the contract with cancellation charges @ 10% of the order value.	Cancellation of the contract with cancellation charges @ 10% of the order value.	

Note:

- Penalties for a specific month / period shall be capped at 10% of bill generated for that month / period.
- If any SLA is breached beyond 3 instances in any billing period, then same shall be treated as a breach of contract and buyer will have full rights to terminate the contract after giving a notice of 30 days.

Competent Authority's (Director, SQRMG, IGCAR) decision in this regard shall be final and binding on the Contractor.

4.9 Taxes and Levies

All taxes and levies except GST shall be payable by the Tenderer and Department will not entertain any claim whatsoever in respect of the same. The Department shall not be responsible for any increase in any duties, levies, or taxes in respect thereof whatsoever during the period of contract and during the period of extension if any, and the Contractor rates and Contractor's obligation shall remain unaffected by such escalation and/or increase.

4.10 Payment of wages

- (a) The contractor shall be solely responsible for payment of minimum wages and other statutory dues to the workers engaged by him. The rate of minimum wages shall be the wages notified by the Chief Labour Commissioner(Central), New Delhi which are applicable to Central Government Departments as per the Code on Wages, 2019. The prevailing rate of minimum wages notified by Chief Labour Commissioner (Central), New Delhi **vide Order No F.No. 1/6(3)/2025-LS-II dated 25.09.2025 w.e.f. 01.10.2025** for the Schedule Employment **"Employment of Sweeping and Cleaning excluding activities prohibited under the Employment of Manual Scavengers and Construction of Dry Latrines (Prohibition) Act,1993"** is tabulated below-

Category of worker	Rates of Minimum wages w.e.f. 01.10.2025
Semi-Skilled	632.00
Unskilled	541.00

- (b) It is open to the contractor to pay wages more than the prescribed minimum to the labours employed but payment of charges towards cost of labour by IGCAR to the contractor at the time of monthly bill will be restricted to the prevailing minimum wages i.e. to the statutory minimum even if the labour is paid higher than minimum wage by the contractor.

- (c) Contractor shall pay wages to his employees within 07 days of completion of each month. The payment of wages to the workers by the contractor should not be stopped or linked to the clearance or passing of monthly bills submitted for this work.
- (d) Contractor shall ensure that the wages paid to the contract labours employed by him is done directly to individual labourer's bank account. Default in payment of salary/wages or other dues to staff deployed shall constitute a breach of the Contract and shall entitle the Department to terminate the Contract and forfeit security deposit.
- (e) If any complaint is received from any person of the contractor regarding non-payment of wages, necessary recovery will be made from the amount due to the contractor and payment made to the labourer, without prejudice to action for termination of the contract without any notice/clarification.

4.11 Terms of Payment

- (a) The monthly bill of the contractor should be annexed with daily attendance sheet maintained by the Contractor and endorsed by EIC/Authorised representative. Payment towards executed items and claim towards employer's contribution to ESI, employer's contribution to EPF and Bonus (if any) will be paid only on production of proof of payment. Claim towards GST will be paid on production of Original Tax Invoice Receipt. It is the sole responsibility of the contractor to ensure compliance.
- (b) The Contractor will raise an invoice in duplicate on monthly basis in the following format. The firm shall indicate the Work Order No., Title of Work, PAN No., GST No. in the invoice and submit the same duly signed & stamped.

Monthly bill for housekeeping for the month of _____

Invoice No.			Date:	
Work Order No.				
Name of the Work				
Period of contract	From date		To date	
Extension period, if applicable	From date		To date	
PAN		GST Number		

S.No.	Item description	Amount
1.	Cost of executed item (Cost of Service – Proof of payment of payment of current monthly wages to be attached)	
2.	Charges for supply of cleaning items as per Table- I to III of Material Schedule(2.4)	
Sub Total		
3.	Service charges @____% quoted (on above 1+2)	

4.	GST @18% (on above 1+2+3+4)	
5.	Employer contribution of ESI & EPF Claim(proof of payment to be attached)	
6.	VDA Reimbursement (proof of payment to be attached)	
Total		

Signature of the Contractor
Name and seal

(c) The contractor shall submit following documents with bill:

(i). Details of Staff engaged in the following format:

4 Statement of contract laborers engaged for **Housekeeping services in Admin, Accounts, HBB, Stores and Transport Buildings in IGCAR, Kalpakkam** for the month of _____

Sl. No.	Name of the contract labourer	Details of Bank Account with A/C No., Name of the Bank, IFSC Code.	EPF Registration Number	ESI Registration Number

Signature of the Contractor
Name and seal

Signature of Authorized Representative
Name:
Designation:

(ii). Attendance sheet in the following format duly signed by IGCAR representative:

Date	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	-
	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
Name of labourer																

Signature of the Contractor
Name and seal

Signature of Authorized Representative
Name:
Designation:

(iii). Statement of payment of wages for the month of _____

Sl. No.	Name of the contract labourer	Details of Bank Account with A/c No., Name of the Bank and IFSC Code	No. of days present	Wages paid	EPF paid	ESI paid	Total wages

Signature of the Contractor
Name and seal

Signature of Authorized Representative
Name:
Designation:

- (d) Income Tax, TDS as applicable will be deducted from the bill and it will not be reimbursable. No advance payment shall be paid to the Contractor under any circumstances during the tenure of this Contract.
- (e) Payment of wages towards cost of labour by IGCAR to the contractor at the time of monthly bill will be restricted to the prevailing minimum wages i.e. to the statutory minimum even if the labour is paid higher than minimum wage by the contractor.
- (f) Payment towards employer's contribution to ESI, employer's contribution to EPF and bonus will be reimbursed only on submission of documentary proof of payment and payment of GST will be reimbursed on production of invoice receipt. Employer's Contribution of all components of EPF such as EPF (Employees' Provident Fund), EPS (Employee Pension Scheme) and EDLIS (Employees Deposit Linked Insurance Scheme) will be reimbursed to contractor on submission of documentary proof (from EPF and ESI authorities).
- (g) Payment towards cost of cleaning material will be based on actual quantity of material supplied multiplied by Unit Rate indicated in Table I to III of Material schedule 2.4.
- (h) Reimbursement of employer's contribution towards ESI/EPF and bonus shall be calculated on the basis of actual number of employees deployed which is invariable to the number of manpower specified in the schedule considering the labours deployed on weekly day of rest. Reimbursement shall be paid to contractor by the Officer-in-Charge on satisfying himself that the contractor has actually and genuinely paid for this work.
- (i) The wages for workers shall be paid before 7th of every month without fail through their respective Bank Accounts under intimation to the Officer-in-Charge. The payment of wages to the workers by the contractor should not be stopped or linked to the clearance or passing of monthly bills submitted for this work.
- (j) The amount of service charge will be calculated at quoted percentage rate on total sum of cost of actual executed service operations engaged for housekeeping, cost of actual cleaning materials supplied, Cost of Carcass/ bee hives removal charges, and Cost of additional labour if engaged.

- (k) In case of any dispute, **Director, IGCAR**, reserves the sole right to decide the rate of payment to the party.

4.12 Indemnification of Government

- (a) The Tenderer shall be bound to bear all the expense of defense of every suit, action or other proceedings at law that may be brought by any person for injury sustained owing to any neglect or resistance and to pay any damages and costs which may be paid to compromise any claim by any persons.
- (b) The Tenderer shall indemnify and keep indemnified, the Government against all losses and claims for injuries or damages to any persons or any property whatsoever which may arise out of or in consequence of the tender and it shall be the tenderer's responsibility to make necessary arrangements in this respect at his own cost.

4.13 Confidentiality

The Contractor shall ensure at all times that, without the consent of IGCAR in writing, not to divulge or make known any trust, accounts matter or transaction undertaken or handled by the IGCAR and also shall not disclose any information about the affairs of IGCAR/Department. This clause however does not apply to the information, which becomes public knowledge.

4.14 Corrupt Practices

During the course of Contract, if any of Contractor's personnel or the Contractor are found to be indulging in any corrupt practices causing any loss of revenue to the Department, the Department shall be entitled to terminate the Contract forthwith duly forfeiting the Contractor's Performance Guarantee and Security Deposit without prejudice to any other right or remedy that the Department may have against the Contractor.

4.15 Non-Performance of Contract

In case of termination of the Contract by the Government due to non-execution of work/under performance or withdrawal of service by the contractor without giving a notice period of three months in advance, Performance Guarantee, Security Deposit as well as pending dues shall be forfeited and the defaulter Contractor will be black listed for a period which competent authority may deem fit.

4.16 Arbitration:

- (a) All disputes and differences arising out or in any way touching or concerning the contract whatsoever except as to any matters, the decision of which is specially provided by these conditions, shall be referred to the sole arbitration of Director, IGCAR or to the sole arbitration of such other person nominated by him. There shall be no objection that the arbitrator

is an employee of the Government or that he had to deal with the matters to which this agreement relates and that in the course of his duties as government employee he had expressed his views on all or any of the matters on dispute or difference.

- (b) Any award of the said Director, IGCAR or the Arbitrator appointed by him shall be final and binding on the parties to this agreement. In case of non-cooperation of either party, the Arbitrator shall adjudicate the issue ex-parte and give his award accordingly.
- (c) It is the terms of the contract that in the event of the Director, IGCAR to whom the matter is originally referred, being transferred or has vacated his office for any reason, his successor in office shall be deemed to have been appointed the sole arbitrator in accordance with the terms of the agreement. He shall be entitled to proceed with the reference from the state at which it was left by his predecessor and the provision of this clause shall apply.
- (d) In the event of the Director, IGCAR or the person nominated by him as an arbitrator being removed by an order of a Court the reference shall stand exhausted.
- (e) The Venue of the Arbitration proceedings shall be Office of Director, IGCAR or such other place as the Arbitrator may decide.
- (f) To all such proceedings, the provision of Indian Arbitration Act, 1949/ Arbitration & Conciliation Act, 1996, shall apply.

4.17 Jurisdiction:

In case of any dispute arising on the above Contract, the Courts in Chengalpattu / Chennai will have the sole jurisdiction to hear the case.

4.18 Force Majeure: As per GeM GTC

4.19 Contract Agreement:

A Contract Agreement has to be entered into within one month of commencement of operations. The Notice Inviting Tender and ATC as tender document, Letter of Intent, Work Order (GeM Contract order), GeM GTC, GeM SLA and other relevant correspondence with the successful bidder shall form part of the Contract Agreement (duly signed on all the pages) and deemed to be a single composite agreement/contract and are not severable.

4.20 Canvassing:

- (a) Canvassing either directly or indirectly, in connection with the Tenders is strictly prohibited.
- (b) Tenders submitted by the Contractors who resort to canvassing will be liable to rejection.
- (c) Any act on the part of the Tenderer to influence any person in the Department is liable for rejection of his Tender.

4.21 If relative working in Indira Gandhi Centre for Atomic Research (IGCAR) then the contractor not allowed to tender:

- (a) The contractor shall not be permitted to tender for works in the Indira Gandhi Centre for Atomic Research (Responsible for award and execution of contracts) if his near relative is posted and/or working as AO/AAO (or) as an officer in any capacity in the grades of SO/C / TO/C and above in IGCAR.
- (b) Bidder shall also intimate the names of persons who are working with him in any capacity or are subsequently employed by him and who are near relatives to any Gazetted Officer in DAE. Any breach of this condition by the contractor would render him liable to be removed from the approved list of contractors of this Department. If, however the contractor is registered in any other department, he shall be debarred from tendering in IGCAR for any breach of this condition.

NOTE: By the term "near relatives" is meant wife, husband, parents and grandparents, children and grandchildren, brothers and sisters, uncles, aunts and cousins and their corresponding in-laws

4.22 General Conditions:

- a. The intending bidder and the prospective agencies shall be required to possess the following documents with them separately, which shall form part of Tender Documents for this work: -
 - i. The General Terms and Conditions on GeM portal and
 - ii. Service Level Agreement (SLA) on GeM portal for Facility Management Service – Lumpsum based
- b. These documents can be downloaded from the GeM website <https://gem.gov.in>.
- c. The bidders must read the terms and conditions carefully and shall abide the terms and conditions contained therein
- d. The terms & conditions stipulated in SLA will supersede those in GTC and terms & conditions stipulated in this tender document (ATC) will supersede those in GTC and SLA in case of any conflicting provisions.

5. SPECIAL CONDITIONS OF THE CONTRACT

5.0 Bidder's Obligation for engagement of Labour:

- a) The manpower engaged by the contractor for executing jobs is purely the responsibility of the contractor and they will not have any claim/liability on IGCAR.
- b) For all intents and purposes, the contractor shall be the "Employer" within the meaning of different Labour Legislations in respect of manpower so employed and deployed in this office. The manpower deployed by the contractor in this office shall not have claims of any Master and Servant relationship nor have any principal and agent relationship with or against IGCAR/DAE.
- c) The Contractor shall obtain necessary labour license before commencement of work under this Contract.
- d) Services shall be from Monday to Friday.
- e) It will be the responsibility of the contractor to meet transportation, food, medical and any other requirements in respect of the persons deployed for this work and Department will have no liabilities in this regard.
- f) The contractor shall be solely responsible for the redressal of grievances / resolution of disputes relating to person deployed. IGCAR shall, in no way, be responsible for settlement of such issues whatsoever. IGCAR shall not be responsible for any damages, losses, claims, financial or other injury to any manpower deployed by contractor in the course of their performing the functions/duties, or for payment towards any compensation.
- g) The Contractor shall be solely responsible for any injury to or death of any third person caused due to Contractor or its staff's negligence. All liabilities arising out of accident or death shall be borne by the Contractor.
- h) The Contractor shall ensure that the personnel deployed by him are courteous with pleasant manners and should project an image of utmost discipline.
- i) The Contractor or his staff shall not accept any gratitude or reward in any shape from any employee.
- j) The integrity of the personnel engaged by the Contractor should be beyond doubt. The Contractor shall verify and establish the character and antecedents of the personnel proposed to be deployed on duty.
- k) The Contractor shall abide by and comply with all the relevant labour laws and statutory requirements and responsible to provide all the benefits to his staff there under.
- l) The Contractor shall employ physically and medically fit personnel above 18 years and below 60 years of age.

- m) The remuneration including all statutory levies etc. of personnel employed for the purpose shall be borne by the Contractor. Default in payment of salary/wages or other dues to staff deployed shall constitute a breach of the Contract and shall entitle the Department to terminate the Contract and forfeit security deposit.
- n) The Contractor shall be registered with the concerned authorities of Labour Department under Contract Labour (R&A) Act, 1970 and other applicable laws and follow guidelines with respect to labour laws. The Contractor shall comply with the various Labour Laws (both Central and State Government) and all necessary arrangements for labour security, insurance etc. in respect of the personnel employed by him shall be made by him at his own cost.
- o) In case, the person employed by the successful Contractor commits any act of omission/commission that amounts to misconduct/indiscipline/incompetence and security risks, the successful Contractor will be liable to take appropriate action against such persons, including their removal from site of work, if required by the Department within two days of being brought to their notice.
- p) If the work of any personnel deployed is not satisfactory, the matter will be reported to the Contractor and the Contractor shall not deploy such personnel. The Contractor upon receiving a notice from this Department shall replace immediately any of its personnel who are found unacceptable to this Department because of security risks, incompetence, conflict of interest, improper conduct etc.
- q) The person deployed by the Contractor shall not have any claim or be entitled to pay, perks and other facilities admissible to regular/confirmed employees of this Department during the currency or after expiry of the contract. In case of termination of this contract on its expiry or otherwise, the persons deployed by the Contractor shall not be entitled to and will have no claim for any absorption or for any relaxation for absorption in the regular/otherwise capacity in the Department.
- r) If as a result of post payment audit or otherwise any overpayment is detected in respect of any work done by the Contractor or alleged to have been done by the Contractor under the Contract, it shall be recovered by the Department from the Contractor.
- s) The Contractor shall not Sub-Contract full or part of the work order without written consent of Director, SQRMG, IGCAR.
- t) In the event of any loss incurred by the Department, as a result of any lapse on the part of the Contractor which will be established after an enquiry conducted by the Department, the said loss can be claimed from the Contractor upto the value of the loss. The decision of the Director, SQRMG, IGCAR, will be final and binding on the Contractor.

- u) If the Contractor is a partnership of two or more persons, all such persons shall be jointly and severally liable to the Department for the fulfillment of the terms of the Contract. Such persons shall designate one of them to act as leader with authority to sign. The partnership shall not be altered without the approval of the Department.
- v) The Contractor shall provide the copies of relevant records during the period of Contract or otherwise even after the Contract is over whenever required by the Department.
- w) The Contractor shall ensure full compliance with tax laws of India with regard to this Contract and shall be solely responsible for the same.
- x) The Contractor shall submit copies of acknowledgements evidencing filing of returns every year and shall keep the Department fully indemnified against liability of tax, interest, penalty etc. of the Contractor in respect thereof, which may arise.
- y) The Contractor shall indemnify and hold the Department harmless from and against all claims, damages, losses and expenses arising out of or resulting from the works/services under the Contract provided by the Contractor.
- z) The contractor will be completely responsible for any damage to the property of the Department, any personal injury to the employees of the Department, or any other person(s) in the employment of the Contractor and absolve IGCAR from any claim and damages for entire period of contract.
- aa) Any liability arising out of any litigation (including those in consumer courts) due to any act of Contractor's personnel shall be directly borne by the Contractor including all expenses/fines. The concerned personnel of the contractor shall attend the court as and when required.
- bb) All the formalities, Rules and Regulations imposed by the State or Local Authority connected with execution of this work should be complied with by the contractor. The contractor shall abide by Municipal bye-laws, Rules and Regulations relating Code on Wages, 2019, and Labour Laws and also by the laws of State and Central Government, in force from time to time pertaining to his establishment including those employed by him directly. Any penalty or fine levied on account of negligence and breach of any Rules/Laws/Regulations in force shall be borne by the contractor.
- cc) The Government will not provide any quarters or land for the accommodation of the Contractor personnel.
- dd) The personnel will abstain from taking part in any staff union and association activities or other demonstrations either by the Staff Union/Association or by the public which are detrimental to the interests of the Department.
- ee) The contractor shall be fully prepared to work at short notice in case of any emergency. In case of any emergency work after office hours and on holidays, the contractor shall be contacted over phone or in person. In such

circumstance he has to mobilize men and material to render the housekeeping services at the earliest (within One hour) particularly, during natural calamities like heavy rain and cyclones etc.

- ff) All the documents like GST Registration Certificates, Taxation Certificates, labour license, comprehensive insurance cover for the liabilities in case of accident, etc., shall always be available with the contractor.

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SECTION – VI
ANNEXURE- A

PART-B : Financial Bid for View

Note: The tenderer shall quote as per the format given in **Part II Financial Bid of GeM Bid Document.**

Name of work: Housekeeping services in Admin, Accounts, HBB, Stores and Transport Buildings in IGCAR, Kalpakkam

Tender No.: IGC/SQRMG/PHRMD/2025/HK/01

Name of Contractor					
<u>Price Bid</u>					
Instructions: 1) Bidders are requested to note that, they should necessarily submit their price breakup/financial bid in this format only and no other format is acceptable. This format should not be modified/replaced by the bidder. Please fill only Yellow cells, take printout, affix seal & sign, scan as PDF and upload, else the bidder is liable to be rejected for this tender. 2) Bidders are allowed to enter the Bidder Name and service charge percentage only. 3) Please refer Important note annexed herewith before quoting the rates.					
Item No.	Item Description	Quantity	Units	Estimated Rate Rs. P.	Amount Rs. P.
1	Cleaning/ Mopping/ Dusting etc. at Admin, Accounts, HBB, Stores and Transport Buildings in IGCAR, Kalpakkam building 15 Unskilled X 22 days x 24 Months = 7920 Operations. [As per Para 3.7 (a) of Tender document (ATC)]	7920	Each Operation	541.00	42,84,720.00
2	Supervise the labourers deployed by the contractor. 1 Semi-Skilled X 22 days x 24 Months = 528 Operations. [As per Para 3.7 (a) of Tender document (ATC)]	528	Operation	632.00	3,33,696.00
3	Cost of Supply of Cleaning materials for Two year. [As per Para 3.7 (a) of Tender document (ATC)] (Monthly consumables: Rs. 22236.00 x 24 = Rs. 533664.00) + (Quarterly consumables: #Rs. 13222.50 x 8 = Rs. 105780.00) + (Annual consumables: #Rs. 22595.00 x 2 = Rs. 45190.00)				684634.00
	Total Estimated Cost (A) Rs.				53,03,050.00
	Service Charge (B = A x SC%) Excess (+) %				
	GST @ 18% [C = (A + B) x 18%]				
	Total Contract Value (D = A + B + C)*				
*Bidder should quote the same amount calculated above as "Offer Price" on GeM Portal. If there is difference between quoted lump sum amount as offer price on GeM and this calculated price breakup (above Total contract value), the bid will be summarily rejected. # Cost of Supply of Cleaning materials vary based on actual requirements.					

Important Note :

1. The service charge above quoted in percentage by the contractor shall take into account cost of contractor's Administrative charge, contractor's overhead charge, contractor's profit and financial charges being incurred by the contractor to carry out business etc.

2. The minimum Service Charges has been fixed as 3.85% and the tenderer shall quote equal to or more than minimum charges of 3.85% over the total estimated cost. If a tenderer quotes below the minimum fixed percentage on total estimated cost, such tender shall be treated as invalid. Also it is mandatory to fill the column meant for quoting percentage rate. If this column is left blank the tender become invalid.

3. The bidder shall quote only Service Charge in percentage rate (in figures only without including any special character such as %, etc.,) above the estimated cost taking into account of various above mentioned cost in Note 1. The decimal point of percentage quoted shall be only up to two decimal points. The first decimal point of percentage quoted only will be considered for evaluation of the bid for the billing purpose.

4. Bid is liable for rejection :-

i. The contractor quotes service charge percentage less than 3.85 on the total amount of tender.

ii. The contractor does not quote service charge, i.e. leaves the column blank.

iii. The quote is in Amount/Rupee only, instead of percentage.

iv. If any special character (such as %, ₹, etc.,) is added with the quote value.

v. If there is difference between quoted lump sum amount and price breakup. Bidder should quote the same amount arrived in price breakup without rounding off the decimals

5. In case the lowest tendered amount (i.e. cost + amount worked on the basis of quoted percentage above on estimated cost of tender) of two or more bidders are same. If the multiple L1 bidders have quoted the lowest allowed price or have quoted lowest tendered amount then the bidders for placement of contract will be by selection of bidder amongst the bidders through a Random Algorithm executed by GeM system (Run L1 selection - Auto in option).

6. Payment by IGCAR for Manpower supply will be based on prevailing minimum wages and attendance of the contract workers hence the bidder need not quote for Manpower.

7. Reimbursement of employer's contribution of EPF, employer's contribution of ESI, VDA and bonus will be made by IGCAR on submission of documentary proof (from EPF and ESI authorities as well as documentary proof of payment of VDA & bonus to the contract workers) and reimbursement of GST will be made by IGCAR on submission of invoice receipt.

8. The Service Provider shall pay the GST and the price quoted is inclusive.

(Signature of Contractor)

Name of Contractor with Seal of Firm

ANNEXURE- B

FORM OF PERFORMANCE GUARANTEE (BANK GUARANTEE) BOND

In consideration of the President of India (hereinafter called "The Government") having agreed under the terms and conditions of Letter of Intent/Agreement No. _____ dated _____ made between _____ and _____ (hereinafter called as said Contractor) for the work _____ (hereinafter called "the said Letter of Intent / Agreement") having agreed to production of an irrevocable bank Guarantee for Rs. _____ (Rupees _____) only , as a security/guarantee from the contractor(s) for compliance of his obligations in accordance with the terms and conditions in the said agreement.

2. We _____ (Indicate the name of the Bank) (hereinafter referred to as "the Bank") hereby undertake to pay to the Government an amount not exceeding Rs. _____ (Rupees _____) only on demand by the Government.

3. We _____ (indicate the name of Bank) do hereby undertake to pay the amounts due and payable under this guarantee without any demur, merely on a demand from the Government stating that the amount claimed is required to meet the recoveries due or likely to be due from the said Contractor. Any such demand made on the bank shall be conclusive as regards the amount due and payable by the Bank under this guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding Rs. _____ (Rupees _____) only.

4. We, the said bank, further undertake to pay to the Government any money so demanded notwithstanding any dispute or disputes raised by the Contractor in any suit or proceeding pending before any Court or Tribunal relating thereto, our liability under this present being absolute and unequivocal. The payment so made by us under this bond shall be a valid discharge of our liability for payment there under and the Contractor shall have no claim against us for making such payment.

5. We _____ (indicate the name of Bank) further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said Agreement and that it shall continue to be enforceable till all the dues of the Government under or by virtue of the said Agreement have been fully paid and its claims satisfied or discharged or till Officer-in-charge on behalf of the Government certifies that the terms and conditions of the said Agreement have been fully and properly carried out by the said Contractor and accordingly discharges this guarantee.

6. We _____ (indicate the name of Bank) further agree with the Government that the Government shall have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the said Agreement or to extend time of performance by the

said Contractor from time to time or to postpone for any time or from time to time any of the powers exercisable by the Government against the said Contractor and to forbear or enforce any of the terms and conditions relating to the said Agreement and we shall not be relieved from our liability by reason of any such variation, or extension being granted to the said Contractor or for any forbearance, act of omission on the part of the Government or any indulgence by the Government to the said Contractor or by any such matter or thing whatsoever which under the law relating to sureties would, but for this provision, have effect of so relieving us.

7. This guarantee will not be discharged due to the change in the constitution of the Bank or the Contractor.

8. We, _____ (indicate the name of Bank) lastly undertake not to revoke this guarantee except with the previous consent of the Government in writing. This guarantee shall be valid up to (date) unless extended on demand.

9. Notwithstanding anything mentioned above, our liability against this guarantee is restricted to Rs _____ (Rs. _____ only) and unless a claim in writing is lodged with us within six months of the date of expiry or the extended date of expiry of this guarantee, all our liabilities under this guarantee shall stand discharged.

Date day of For (Indicate name of the Bank)

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